



**WORK/STUDY AGENDA
SPRINGVILLE CITY COUNCIL MEETING
MAY 14, 2024 AT 5:30 P.M.
Multi-Purpose Room
110 South Main Street
Springville, Utah 84663**

CALL TO ORDER- 5:30 P.M.

COUNCIL BUSINESS

1. Calendar

- May 18 - Spring Salon 100 Art Ball - 6:00 - 9:30 p.m.
- May 21 - Work Study Meeting 5:30 p.m., Regular Meeting 7:00 p.m.
- May 27 - Memorial Day Observed (City Civic Center Closed-Monday)
- Jun 1-8 - Art City Days Celebration
- Jun 04 - Work Study Meeting 5:30 p.m., Regular Meeting 7:00 p.m.

2. MAYOR, COUNCIL, AND ADMINISTRATIVE REPORTS

- a) Community Board Update - Mayor Packard/Cl. Smith
- b) Library
- c) Public Safety
- d) Finance
- e) Community Development

CLOSED SESSION, IF NEEDED - TO BE ANNOUNCED IN MOTION

The Springville City Council may temporarily recess the regular meeting and convene in a closed session to discuss the character, professional competence, or physical or mental health of an individual, pending or reasonably imminent litigation, and the purchase, exchange, or lease of real property, as provided by UCA 52-4-205.

ADJOURNMENT

CERTIFICATE OF POSTING - THIS AGENDA IS SUBJECT TO CHANGE WITH A MINIMUM OF 24-HOURS NOTICE - POSTED 05/09/2024

In compliance with the Americans with Disabilities Act, the City will make reasonable accommodations to ensure accessibility to this meeting. If you need special assistance to participate in this meeting, please contact the City Recorder at (801) 489-2700 at least three business days prior to the meeting.

Meetings of the Springville City Council may be conducted by electronic means pursuant to Utah Code Annotated Section 52-4-207. In such circumstances, contact will be established and maintained by telephone or other electronic means and the meeting will be conducted pursuant to Springville City Municipal Code 2-4-102(4) regarding electronic meetings.

s/s - Kim Crane, MMC, City Recorder





Monthly Financial Report

To: Mayor and City Council
From: Bruce Riddle, Finance Director
CC: Troy Fitzgerald, City Administrator
Date: May 8, 2024
Re: March 2024 Financial Report

Please find attached the Monthly Fund Summary Financial Report for March 2024. This report represents 75% of the 2024 fiscal year. Because of report and distribution lags, particularly on the revenue side, there are many lines that appear askew. Explanations for the major drivers of these anomalies are explained below.

Items of Note:

- *General Fund Revenues* (p. 1)
 - Tax revenues appear slightly low, but there are two important things to remember: (1) there is a two-month lag for sales tax, so the March sales tax numbers will not be available until the end of May. As such, this report only reflects 7 months of sales tax revenue even though the report otherwise reflects nine months of activity. Through January, sales tax revenue actuals are tracking approximately 3.2% below budget (2) approximately \$4.2M of the \$19M tax budget is property tax and we received most of that revenue in a single disbursement from the County in December with another large disbursement coming in January and with that disbursement, revenues are tracking right at budget.
 - License revenue is below budget pace reflecting the continued lag in building construction. Without some significant building activity in the next few months, we will likely miss this budget by approximately \$750k. We are currently discussing budget cuts and mitigation plans with the affected departments; although we have seen a slight uptick in permit applications at the time of this report writing.
 - Approximately \$1.5M of the \$2.4M Intergovernmental Revenue is C Road revenue that is distributed from the State as an allocation of the gas tax. These disbursements have a 2-month lag and come every other month. We have received four disbursements thus far, which are on track with budget.

- *General Fund Expenditures (p. 1)* - the single largest driver in General Fund expenditures is payroll (approximately 55% of the total General Fund budget). With 73% of the pay periods transpired, total General Fund expenditures are at 68% of budget, so the general fund is tracking below budget year-to-date. Much of this is attributable to budgeted positions that have been unfilled for a portion of the budget year.

- *Capital Expenditures (throughout)* - a significant consideration in the report is the fact that many of the capital budgets contain “sinking funds,” which are effectively project savings accounts. A department may save money over several budget years before actually expending funds on larger projects in the year they are constructed. As such, many of the budgets appear to be lagging, when in fact, there is no intention to spend significant amounts reflected in the budget in this fiscal year. At the administrative level, we track projects with more detail and departments may report their current-year progress in their quarterly presentations to Council.
 With this report being for March, most capital projects for the budget year are in the design, bidding and early construction phases. Spring is a time when we typically see an acceleration in spending as construction season ramps up. Street projects, in particular, see significant progress in the last quarter of the budget year. A number of projects are seeing bid prices considerably above budget, so value engineering and project modifications are being considered.

- *Enterprise Fund Revenues (pp. 8-13)*.
 - The utility funds typically experience some of their highest revenue months in the first quarter of the fiscal year as water and power consumption are at their highest during the summer months. The March utility billings reflect primarily February consumption. Revenues for the first quarter reflected weather that was somewhat milder and wetter than normal and thus far, winter weather has been slightly milder than normal. Power revenues are down about 4% relative to budget, but power purchase expenses have been lower as well, generally offsetting the shortfall. For Sewer, the lower consumption has resulted in revenues approximately 4% below budget reflectively. Changes to the Water rate structure has helped mitigate the impact of reduced consumption as the base rates were raised more proportionately and will be less affected. As a result, Water revenues are currently tracking about 2% above budget. Storm Water and Solid Waste revenues are tracking slightly ahead of budget.
 - The Golf Course continues to experience high utilization, with revenues up over \$220k (27%) through three quarters compared to last year and are tracking ahead of budget.

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 9 MONTHS ENDING MARCH 31, 2024

GENERAL FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
TAX REVENUE	1,387,294.95	13,367,290.34	19,282,395.00	5,915,104.66	69.3
LICENSE REVENUE	57,274.00	575,705.05	1,917,140.00	1,341,434.95	30.0
INTERGOVERNMENTAL REVENUE	100,843.36	1,306,120.66	2,467,850.00	1,161,729.34	52.9
CHARGES FOR SERVICES	101,814.31	1,006,629.60	1,272,947.00	266,317.40	79.1
FINES AND FORFEITURES	27,281.99	328,262.54	377,500.00	49,237.46	87.0
MISCELLANEOUS REVENUE	342,668.35	3,507,810.12	4,218,839.00	711,028.88	83.2
CONTRIBUTIONS & TRANSFERS	637,423.00	5,736,807.00	7,649,054.00	1,912,247.00	75.0
TRANSFERS & OTHER REVENUE SO	860.00	28,380.41	177,350.00	148,969.59	16.0
	<u>2,655,459.96</u>	<u>25,857,005.72</u>	<u>37,363,075.00</u>	<u>11,506,069.28</u>	<u>69.2</u>
<u>EXPENDITURES</u>					
LEGISLATIVE	35,719.60	221,810.43	341,163.00	119,352.57	65.0
ADMINISTRATION	86,872.55	971,230.36	1,464,063.00	492,832.64	66.3
INFORMATION SYSTEMS	35,350.34	441,952.95	624,081.00	182,128.05	70.8
LEGAL	68,440.94	689,309.49	886,856.00	197,546.51	77.7
FINANCE	44,636.09	535,757.15	771,061.00	235,303.85	69.5
TREASURY	32,913.22	455,154.34	590,203.00	135,048.66	77.1
BUILDING INSPECTIONS	30,190.71	353,285.40	557,137.00	203,851.60	63.4
PLANNING & ZONING	44,119.00	437,214.19	761,848.00	324,633.81	57.4
PUBLIC WORKS	55,088.86	548,731.77	780,735.00	232,003.23	70.3
ENGINEERING	82,256.42	828,765.39	1,294,212.00	465,446.61	64.0
POLICE EXPENDITURES	397,111.96	3,924,981.94	5,459,587.00	1,534,605.06	71.9
POLICE DISPATCH	68,912.07	736,950.90	1,016,630.00	279,679.10	72.5
FIRE DEPARTMENT	214,326.30	1,924,572.61	2,871,141.00	946,568.39	67.0
MUNICIPAL COURT EXPENDITURES	27,912.62	272,064.04	402,246.00	130,181.96	67.6
STREETS EXPENDITURES	128,170.77	1,200,128.69	1,865,259.00	665,130.31	64.3
PARKS EXPENDITURES	48,156.49	956,279.91	1,558,006.00	601,726.09	61.4
CANYON PARKS	10,674.27	179,644.13	276,276.00	96,631.87	65.0
ART MUSEUM EXPENDITURES	89,345.07	788,076.21	1,180,024.00	391,947.79	66.8
ART MUSEUM-POPS	45,849.29	259,081.34	387,462.00	128,380.66	66.9
CLYDE RECREATIONAL CENTER	146,709.04	1,490,734.16	2,192,533.00	701,798.84	68.0
RECREATION EXPENDITURES	67,345.98	860,889.60	1,306,524.00	445,634.40	65.9
CEMETERY	27,767.44	249,249.40	340,133.00	90,883.60	73.3
PUBLIC ARTS	4,912.34	71,119.98	101,624.00	30,504.02	70.0
LIBRARY EXPENDITURES	112,891.81	1,024,548.57	1,411,154.00	386,605.43	72.6
SENIOR CITIZENS	10,268.30	85,304.49	139,832.00	54,527.51	61.0
TRANSFERS, OTHER	783,079.22	7,047,712.98	10,396,957.00	3,349,244.02	67.8
	<u>2,699,020.70</u>	<u>26,554,550.42</u>	<u>38,976,747.00</u>	<u>12,422,196.58</u>	<u>68.1</u>
	<u>(43,560.74)</u>	<u>(697,544.70)</u>	<u>(1,613,672.00)</u>	<u>(916,127.30)</u>	<u>(43.2)</u>

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 9 MONTHS ENDING MARCH 31, 2024

DEBT SERVICE & BOND REDEM FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
MISCELLANEOUS REVENUE	3.66	879.99	.00	(879.99)	.0
CONTRIBUTIONS & TRANSFERS	112,028.00	1,008,252.00	1,344,338.00	336,086.00	75.0
	<u>112,031.66</u>	<u>1,009,131.99</u>	<u>1,344,338.00</u>	<u>335,206.01</u>	<u>75.1</u>
<u>EXPENDITURES</u>					
BOND EXPENDITURES	620,952.45	799,971.20	1,344,338.00	544,366.80	59.5
	<u>620,952.45</u>	<u>799,971.20</u>	<u>1,344,338.00</u>	<u>544,366.80</u>	<u>59.5</u>
	<u>(508,920.79)</u>	<u>209,160.79</u>	<u>.00</u>	<u>(209,160.79)</u>	<u>.0</u>

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 9 MONTHS ENDING MARCH 31, 2024

MUNICIPAL BUILDING AUTHORITY

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
MBA REVENUE	33,834.43	307,043.98	405,878.00	98,834.02	75.7
	33,834.43	307,043.98	405,878.00	98,834.02	75.7
<u>EXPENDITURES</u>					
MBA DEBT SERVICE	.00	401,465.33	404,078.00	2,612.67	99.4
MBA MISC. EXPENSES	.00	1,800.00	1,800.00	.00	100.0
	.00	403,265.33	405,878.00	2,612.67	99.4
	33,834.43	(96,221.35)	.00	96,221.35	.0

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 9 MONTHS ENDING MARCH 31, 2024

CAPITAL IMPROVEMENT FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
CAPITAL IMPROVEMENT REVENUES	400,747.82	5,798,765.34	11,318,341.00	5,519,575.66	51.2
CONTRIBUTIONS & TRANSFERS	.00	.00	500,000.00	500,000.00	.0
	<u>400,747.82</u>	<u>5,798,765.34</u>	<u>11,818,341.00</u>	<u>6,019,575.66</u>	<u>49.1</u>
<u>EXPENDITURES</u>					
ADMINISTRATION	8,930.14	130,369.14	1,616,049.78	1,485,680.64	8.1
LEGAL	.00	.00	34,445.00	34,445.00	.0
FINANCE	.00	.00	10,462.00	10,462.00	.0
PLANNING & ZONING	.00	.00	13,914.00	13,914.00	.0
ENGINEERING EXPENDITURES	.00	25,078.91	1,647,000.00	1,621,921.09	1.5
POLICE EXPENDITURES	.00	49,288.00	105,842.34	56,554.34	46.6
DEPARTMENT 4211	.00	.00	21,320.00	21,320.00	.0
FIRE DEPARTMENT	.00	2,198.44	253,110.96	250,912.52	.9
STREETS EXPENDITURES	66,840.19	438,681.83	17,752,645.54	17,313,963.71	2.5
PARKS EXPENDITURES	20,713.00	163,980.50	1,161,542.29	997,561.79	14.1
CANYON PARKS	.00	8,910.00	316,452.88	307,542.88	2.8
ART MUSEUM EXPENDITURES	.00	13,869.22	69,319.56	55,450.34	20.0
POOL EXPENDITURES	.00	.00	40,000.00	40,000.00	.0
RECREATION EXPENDITURES	4,189.08	81,100.52	494,252.55	413,152.03	16.4
CEMETERY EXPENDITURES	28,995.00	28,995.00	245,000.00	216,005.00	11.8
PUBLIC ARTS	49,250.00	122,926.66	304,400.00	181,473.34	40.4
LIBRARY EXPENDITURES	667.91	2,091.42	206,382.00	204,290.58	1.0
SENIOR CENTER EXPENDITURES	.00	.00	10,821.00	10,821.00	.0
TRANSFERS, OTHER	1,275.00	11,475.00	15,296.00	3,821.00	75.0
	<u>180,860.32</u>	<u>1,078,964.64</u>	<u>24,318,255.90</u>	<u>23,239,291.26</u>	<u>4.4</u>
	<u>219,887.50</u>	<u>4,719,800.70</u>	<u>(12,499,914.90)</u>	<u>(17,219,715.60)</u>	<u>37.8</u>

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 9 MONTHS ENDING MARCH 31, 2024

SPECIAL SERVICE FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
TAX REVENUE	53,172.51	419,012.71	736,450.00	317,437.29	56.9
SPECIAL REVENUES	48,659.44	701,129.32	2,867,675.00	2,166,545.68	24.5
	<u>101,831.95</u>	<u>1,120,142.03</u>	<u>3,604,125.00</u>	<u>2,483,982.97</u>	<u>31.1</u>
<u>EXPENDITURES</u>					
PARK IMPACT FEE PROJECTS	82,200.00	2,176,397.73	2,929,298.39	752,900.66	74.3
STREETS IMPACT FEE PROJECTS	.00	.00	2,700,000.00	2,700,000.00	.0
PAR EXPENDITURES	9,000.00	44,000.00	508,000.00	464,000.00	8.7
CAPITAL OUTLAYS	.00	.00	250,000.00	250,000.00	.0
TRANSFERS	37,792.00	340,128.00	2,249,625.00	1,909,497.00	15.1
	<u>128,992.00</u>	<u>2,560,525.73</u>	<u>8,636,923.39</u>	<u>6,076,397.66</u>	<u>29.7</u>
	<u>(27,160.05)</u>	<u>(1,440,383.70)</u>	<u>(5,032,798.39)</u>	<u>(3,592,414.69)</u>	<u>(28.6)</u>

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 9 MONTHS ENDING MARCH 31, 2024

INTERNAL SERVICE FUNDS

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
CHARGES FOR SERVICES	26,936.92	222,653.98	447,886.00	225,232.02	49.7
MISCELLANEOUS REVENUE	17,158.76	135,629.64	.00	(135,629.64)	.0
CONTRIBUTIONS & TRANSFERS	160,442.00	1,443,978.00	1,925,306.00	481,328.00	75.0
	<u>204,537.68</u>	<u>1,802,261.62</u>	<u>2,373,192.00</u>	<u>570,930.38</u>	<u>75.9</u>
<u>EXPENDITURES</u>					
CENTRAL SHOP	27,451.84	214,276.50	411,548.00	197,271.50	52.1
FACILITIES MAINTENANCE	87,079.12	821,950.57	1,176,823.00	354,872.43	69.8
FACIL MAINT - CAPITAL EXPENSE	7,541.69	109,649.52	699,826.08	590,176.56	15.7
TRANSFERS, OTHER	5,518.00	62,796.00	76,417.00	13,621.00	82.2
	<u>127,590.65</u>	<u>1,208,672.59</u>	<u>2,364,614.08</u>	<u>1,155,941.49</u>	<u>51.1</u>
	<u>76,947.03</u>	<u>593,589.03</u>	<u>8,577.92</u>	<u>(585,011.11)</u>	<u>6920.0</u>

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 9 MONTHS ENDING MARCH 31, 2024

VEHICLES AND EQUIPMENT FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
REVENUES	32,930.61	276,554.48	.00	(276,554.48)	.0
TRANSFERS IN	190,011.00	1,710,099.00	2,280,134.00	570,035.00	75.0
REVENUE FROM VEHICLES SALES	38,100.00	91,077.00	.00	(91,077.00)	.0
	<u>261,041.61</u>	<u>2,077,730.48</u>	<u>2,280,134.00</u>	<u>202,403.52</u>	<u>91.1</u>
<u>EXPENDITURES</u>					
ADMNISTRATION	1,604.20	89,891.58	134,250.00	44,358.42	67.0
CITY ENGINEER	.00	.00	80,000.00	80,000.00	.0
POLICE	44,566.70	263,903.92	539,176.72	275,272.80	49.0
AMBULANCE	.00	542,797.97	1,856,089.12	1,313,291.15	29.2
STREETS	.00	59,952.25	491,156.00	431,203.75	12.2
CANYON PARKS	.00	.00	10,000.00	10,000.00	.0
RECREATION	31,140.72	39,599.72	48,860.00	9,260.28	81.1
LIBRARY	.00	298.98	10,000.00	9,701.02	3.0
WATER	.00	8,704.00	92,000.00	83,296.00	9.5
SEWER	.00	253,887.15	260,000.00	6,112.85	97.7
STORM WATER	.00	310,028.00	645,000.00	334,972.00	48.1
SOLID WASTE	.00	169,371.46	310,000.00	140,628.54	54.6
GOLF COURSE	.00	29,600.00	48,929.08	19,329.08	60.5
	<u>77,311.62</u>	<u>1,768,035.03</u>	<u>4,525,460.92</u>	<u>2,757,425.89</u>	<u>39.1</u>
	<u>183,729.99</u>	<u>309,695.45</u>	<u>(2,245,326.92)</u>	<u>(2,555,022.37)</u>	<u>13.8</u>

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 9 MONTHS ENDING MARCH 31, 2024

WATER UTILITY FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
ENTERPRISE REVENUE	577,244.77	4,630,419.21	9,247,631.00	4,617,211.79	50.1
	577,244.77	4,630,419.21	9,247,631.00	4,617,211.79	50.1
<u>EXPENDITURES</u>					
WATER DISTRIBUTION EXPENDITURE	126,419.07	1,477,507.12	2,651,910.00	1,174,402.88	55.7
WATER PI EXPENDITURES	7,289.83	107,562.23	369,581.00	262,018.77	29.1
CAPITAL EXP-CULINARY WATER	12,017.25	137,972.96	6,571,243.44	6,433,270.48	2.1
IMPACT FEE PROJECTS	.00	.00	887,047.94	887,047.94	.0
PRINCIPAL	.00	332,360.00	332,360.00	.00	100.0
TRANSFERS, OTHER	122,913.56	1,317,209.61	1,688,505.00	371,295.39	78.0
	268,639.71	3,372,611.92	12,500,647.38	9,128,035.46	27.0
	308,605.06	1,257,807.29	(3,253,016.38)	(4,510,823.67)	38.7

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 9 MONTHS ENDING MARCH 31, 2024

SEWER UTILITY FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
ENTERPRISE REVENUE	564,734.49	5,038,419.67	7,044,210.00	2,005,790.33	71.5
	564,734.49	5,038,419.67	7,044,210.00	2,005,790.33	71.5
<u>EXPENDITURES</u>					
SEWER EXPENDITURES	26,895.66	310,536.39	628,449.00	317,912.61	49.4
WASTE WATER TREATMENT PLANT	59,253.41	809,099.24	1,367,982.00	558,882.76	59.2
CAPITAL PROJECTS-LAND/EASEMEN	.00	.00	454,000.00	454,000.00	.0
VEHICLES & EQUIP-WASTE WATER	14,696.42	65,683.80	361,185.00	295,501.20	18.2
PROJECTS	12,518.00	1,010,602.24	6,824,307.57	5,813,705.33	14.8
IMPACT FEE PROJECTS	.00	.00	300,000.00	300,000.00	.0
BOND PRINCIPAL	.00	657,640.00	657,640.00	.00	100.0
TRANSFERS, OTHER	104,572.17	1,126,023.85	1,443,143.00	317,119.15	78.0
	217,935.66	3,979,585.52	12,036,706.57	8,057,121.05	33.1
	346,798.83	1,058,834.15	(4,992,496.57)	(6,051,330.72)	21.2

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 9 MONTHS ENDING MARCH 31, 2024

ELECTRIC UTILITY FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
ENTERPRISE REVENUE	2,641,453.48	26,985,291.58	43,389,509.00	16,404,217.42	62.2
	2,641,453.48	26,985,291.58	43,389,509.00	16,404,217.42	62.2
<u>EXPENDITURES</u>					
ELECTRIC DISTRIBUTION	256,195.57	2,229,927.72	3,232,901.00	1,002,973.28	69.0
ELECTRIC GENERATION	114,136.96	1,323,827.86	2,173,981.00	850,153.14	60.9
NEW DEVELOPMENT	313,983.90	949,321.25	823,717.30	(125,603.95)	115.3
GENERATION PROJECTS	320,820.56	4,858,637.12	15,733,493.16	10,874,856.04	30.9
IMPACT FEE PROJECTS	106,976.03	1,648,527.09	4,341,475.93	2,692,948.84	38.0
TRANSFERS, OTHER	1,913,900.11	16,963,419.79	27,871,298.00	10,907,878.21	60.9
	3,026,013.13	27,973,660.83	54,176,866.39	26,203,205.56	51.6
	(384,559.65)	(988,369.25)	(10,787,357.39)	(9,798,988.14)	(9.2)

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 9 MONTHS ENDING MARCH 31, 2024

STORM WATER FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
MISCELLANEOUS REVENUE	15,386.64	121,694.84	.00	(121,694.84)	.0
ENTERPRISE REVENUES	172,251.71	1,563,874.76	2,196,797.00	632,922.24	71.2
	187,638.35	1,685,569.60	2,196,797.00	511,227.40	76.7
<u>EXPENDITURES</u>					
STORM DRAIN EXPENDITURES	23,911.01	177,776.87	576,496.00	398,719.13	30.8
CAPITAL PROJECTS	.00	.00	378,498.13	378,498.13	.0
CAPITAL PROJECTS	.00	47,629.00	591,864.00	544,235.00	8.1
IMPACT FEE PROJECTS	.00	368,809.17	953,766.03	584,956.86	38.7
TRANSFERS, OTHER	68,632.94	618,073.24	824,393.00	206,319.76	75.0
	92,543.95	1,212,288.28	3,325,017.16	2,112,728.88	36.5
	95,094.40	473,281.32	(1,128,220.16)	(1,601,501.48)	42.0

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 9 MONTHS ENDING MARCH 31, 2024

WASTE UTILITY FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
ENTERPRISE REVENUE	227,398.54	2,032,615.87	2,568,129.00	535,513.13	79.2
	227,398.54	2,032,615.87	2,568,129.00	535,513.13	79.2
<u>EXPENDITURES</u>					
SOLID WASTE EXPENDITURES	88,090.18	920,536.47	1,453,846.00	533,309.53	63.3
SOLID WASTE RECYCLING	5,346.75	11,902.46	110,631.00	98,728.54	10.8
TOOLS & EQUIPMENT	.00	.00	110,404.00	110,404.00	.0
VEHICLES & EQUIPMENT	.00	169,371.46	710,000.00	540,628.54	23.9
TRANSFERS, OTHER	67,744.69	610,628.22	814,748.00	204,119.78	75.0
	161,181.62	1,712,438.61	3,199,629.00	1,487,190.39	53.5
	66,216.92	320,177.26	(631,500.00)	(951,677.26)	50.7

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 9 MONTHS ENDING MARCH 31, 2024

GOLF COURSE UTILITY FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
ENTERPRISE REVENUE	24,978.42	1,114,872.66	1,542,418.00	427,545.34	72.3
	24,978.42	1,114,872.66	1,542,418.00	427,545.34	72.3
<u>EXPENDITURES</u>					
GOLF COURSE EXPENDITURES	56,277.08	695,574.93	1,106,036.00	410,461.07	62.9
CAPITAL PROJECTS	.00	28,000.00	30,000.00	2,000.00	93.3
GOLF CART PROJECTS	2,439.96	106,154.53	311,000.00	204,845.47	34.1
TRANSFERS, OTHER	22,582.00	203,238.00	270,989.00	67,751.00	75.0
	81,299.04	1,032,967.46	1,718,025.00	685,057.54	60.1
	(56,320.62)	81,905.20	(175,607.00)	(257,512.20)	46.6

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 9 MONTHS ENDING MARCH 31, 2024

REDEVELOPMENT AGENCY FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
MISCELLANEOUS REVENUE	8,738.54	73,780.94	.00	(73,780.94)	.0
CONTRIBUTIONS & TRANSFERS	.00	1,013,430.20	490,000.00	(523,430.20)	206.8
	<u>8,738.54</u>	<u>1,087,211.14</u>	<u>490,000.00</u>	<u>(597,211.14)</u>	<u>221.9</u>
<u>EXPENDITURES</u>					
RDA EXPENDITURES	.00	528,721.68	400,000.00	(128,721.68)	132.2
	<u>.00</u>	<u>528,721.68</u>	<u>400,000.00</u>	<u>(128,721.68)</u>	<u>132.2</u>
	<u>8,738.54</u>	<u>558,489.46</u>	<u>90,000.00</u>	<u>(468,489.46)</u>	<u>620.5</u>

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 9 MONTHS ENDING MARCH 31, 2024

CEMETERY TRUST FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
CHARGES FOR SERVICES	8,629.95	85,156.45	139,000.00	53,843.55	61.3
CONTRIBUTIONS & TRANSFERS	4,854.00	43,686.00	58,246.00	14,560.00	75.0
	<u>13,483.95</u>	<u>128,842.45</u>	<u>197,246.00</u>	<u>68,403.55</u>	<u>65.3</u>
<u>EXPENDITURES</u>					
	<u>.00</u>	<u>.00</u>	<u>.00</u>	<u>.00</u>	<u>.0</u>
	<u>13,483.95</u>	<u>128,842.45</u>	<u>197,246.00</u>	<u>68,403.55</u>	<u>65.3</u>

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 9 MONTHS ENDING MARCH 31, 2024

SPECIAL TRUSTS FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
GENERAL FUND REVENUE	.00	3,000.00	.00	(3,000.00)	.0
MISCELLANEOUS REVENUE	9,371.21	80,595.62	.00	(80,595.62)	.0
	<u>9,371.21</u>	<u>83,595.62</u>	<u>.00</u>	<u>(83,595.62)</u>	<u>.0</u>
<u>EXPENDITURES</u>					
TRANSFERS, OTHER	20,150.00	181,350.00	241,800.00	60,450.00	75.0
	<u>20,150.00</u>	<u>181,350.00</u>	<u>241,800.00</u>	<u>60,450.00</u>	<u>75.0</u>
	<u>(10,778.79)</u>	<u>(97,754.38)</u>	<u>(241,800.00)</u>	<u>(144,045.62)</u>	<u>(40.4)</u>

Administration SCAD

Measure	Fiscal Year 2020				Fiscal Year 2021				Fiscal Year 2022				Fiscal Year 2023				Fiscal Year 2024				Annual				
	Q1 Jul-Sept 2019	Q2 Oct-Dec 2019	Q3 Jan-Mar 2020	Q4 Apr-Jun 2020	Q1 Jul-Sept 2020	Q2 Oct-Dec 2020	Q3 Jan-Mar 2021	Q4 Apr-Jun 2021	Q1 Jul-Sept 2021	Q2 Oct-Dec 2021	Q3 Jan-Mar 2022	Q4 Apr-Jun 2022	Q1 Jul-Sept 2022	Q2 Oct-Dec 2022	Q3 Jan-Mar 2023	Q4 Apr-Jun 2023	Q1 Jul-Sept 2023	Q2 Oct-Dec 2023	Q3 Jan-Mar 2024	Q4 Apr-Jun 2024	2020	2021	2022	2023	2024 YTD
Meeting Minutes (within 30 days)	99%	100%	100%	100%	99%	100%	100%	90%	100%	90%	100%	100%	100%	100%	100%	100%	100%	100%	100%	0%	99.50%	97.25%	97.50%	100.00%	100.00%
GRAMA Requests Fulfilled (within 10 days)	100%	100%	100%	100%	100%	100%	100%	90%	100%	100%	100%	100%	100%	100%	100%	100%	95%	100%	100%	0%	100%	97.50%	100.00%	100.00%	98.33%
Turnover (full-time terminations/full-time employees)	7.20%	2.20%	3.20%	2.70%	1.10%	5.30%	2.70%	5.30%	3.80%	3.30%	7.73%	3.18%	3.38%	3.50%	2.39%	3.77%	4.98%*	3.74%	1.42%	0.00%	15.30%	14.40%	18.01%	13.04%	2.58%
Accident Reporting * (within one business day)	Annual Measure Only												20%	100%	55%	25%	73%	71%	33%	0%	69%	90%	95%	49.89%	59.00%
Courts Traffic Cases Filed/Disposed																			604/616						604/616
Courts Misdemeanors and Infractions Filed/Disposed																			125/149						125/149
Courts Small Claims Filed/Disposed																			13/5/1						13/5/1
Court Hearings																			1496						1496
Court Revenues Collected/Retained (does not include debt collections)																			\$153,522.91 / \$95,648.95						\$153,522.91 / \$95,648.95
Average Social Media Reach				5220	2754	2552	2063	3454	2733	2698	2180	2731	2776	3009	3838	2926	2064	2841	2762	0	3324	2706	2586	3137	7667
Viewed Live Stream Meetings	NEW																306	361	467						1134
Passport & Photo Revenue (Passports * Fees)				\$59,379				\$67,560				\$80,752	\$27,514	\$28,326	\$38,790	\$26,735	\$ 31,443.20	\$ 29,503.00	\$ 37,218.15	\$ -	\$ 59,378.52	\$ 67,560.15	\$ 80,751.93	\$ 121,365.41	\$ 98,164.35
Fingerprint & Notary Revenue (Resident + Non Res + Notary)																\$1,060	\$ 1,625.00	\$ 1,205.00	\$ 1,115.00	\$ -				\$ 1,060.00	\$ 3,945.00

* NOTE: Accident Reporting, only 3 total accidents in FY24 QU3. 2 were reported late, 1 on time.

Finance/Treasury Department Report

Through period ending: 3/31/2024

	Fiscal Year 2023				Fiscal Year 2024				Annual			Target	
Measure	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2022	2023	2024	Q3	Actual
<i>Finance Division</i>													
Timely Reports	100%	100%	100%	100%	100%	100%	100%		100%	100%	100%	100%	100%
Timely Payment	97%	96%	95%	98%	97%	97%	97%		98%	97%	97%	99%	97%
<i>Treasury Division</i>													
Treasury Cost per Transaction	\$2.79	\$3.34	\$2.66	\$3.58	\$3.42	\$3.76	\$3.41		\$2.55	\$2.92	\$3.42	\$3.40	\$3.41
Maximize Interest	92.4%	90.4%	88.6%	86.4%	92.6%	93.2%	94.7%		98.5%	89.5%	92.9%	95.0%	94.7%

Measure	Description	Formula
Timely Reports	% of monthly department income statements delivered within 10 business days of previous month end	Reports completed within 10 business days / total reports provided
Timely Payment	% of all invoices paid by the due date	Invoices paid on time / total invoices
Treasury Cost per Transaction	Per transaction cost of all transactions (receipts) processed by the treasury division	Total treasury costs / # of transactions handled
Maximize Interest	Interest earnings as a % of potential interest earnings if all cash were deposited in PTIF	Interest earnings / potential interest earnings of PTIF

Notes:

Legal Department Report

February 2024

Measure	Fiscal Year 2023				Fiscal Year 2024				Annual			Target	
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2021	2022	2023	Q	A
Prosecution Cost Per Misdemeanor Case ¹	\$250	\$305	\$247	\$316	\$231	\$238	\$321		\$206	\$242	\$279	\$320	\$320 ²
Claims Ratio (total claims per 1,000 residents)	0.08	0.17	0.08	0.06	0.08	0.05	0.08		0.57	0.41	0.39	>0.17	<0.68 ³
Prosecution Success (misdemeanors only)	97%	97%	97%	97%	98%	97%	94%		95%	98%	97%	>95%	>95% ⁴
Claims Payment Ratio (cost per capita)	\$0.11	\$0.28	\$0.81	\$0.04	\$0.00	\$0.14	\$0.33		\$1.8	\$0.61	\$1.24	<\$2.50	<\$4.00 ⁵
EMOD Rate	1.35	1.35	1.72	1.72	1.72	1.72	1.23		0.94	1.35	1.72	<1.00	<1.00 ⁶

¹ The cost amount is our best effort calculating the cost to prosecute a misdemeanor case. We reduced prosecution costs by 25% to account for prosecution of traffic citations. The court handles over 3,000 traffic citations per year.

² This number is based on a prosecution caseload of 500 misdemeanor cases per year.

³ National average of claims per 1,000 residents (ICMA 2007).

⁴ US conviction rate for misdemeanors is 93% (2012).

⁵ National average paid per claim per capita is \$6.11 (ICMA 2007).

⁶ Anything below a 1.00 EMOD is above average.

Community Development Department Report

Quarter 3, FY 2024

	Fiscal Year 2021				Fiscal Year 2022				Fiscal Year 2023				Fiscal Year 2024				Annual			Target	
Measure	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2021	2022	2023	Q3	Annual
Days from application submission to final action	Sub ¹ 30 Site ² 13	Sub ¹ 62 Site ² 54	Sub ¹ 53 Site ² 59 (City 25)	Sub ¹ 51 Site ² 46 (City 17)	Sub ¹ 34 (City 19) Site ² 63 (City 21)	Sub ¹ 69 (City 19) Site ² 48 (City 25)	Sub ¹ 123 (City 36) Site ² 47 (City 26)	Sub ¹ 82 (City 34) Site ² 43 (City 22)	Sub ¹ 87 (City 37) Site ² 58 (City 32)	Sub ¹ (City) Site ² 44 (City 18)	Sub ¹ 59 (City 39) Site ² 51 (City 26)	Sub ¹ 18 (City 18) Site ² 68 (City 36)			Sub ¹ 32 (City 14) Site ² 125 (City 31)		Sub ¹ 49.25 Site ² 43	Sub ¹ 75.3 Site ² 52.67	Sub ¹ 54.67 Site ² 55.25	Sub ¹ 45 Site ² 45	45 45
Days City spent on issuance of building permit	Res 8.25 Com 13.33	Res 6.6 Com 18.21	Res 4.37 Com 14.43	Res 4.7 Com 11.94	Res 4.82 Com 14.18	Res 4.32 Com 11.25	Res 6.48 Com 11	Res 10.93 Com 16.32	Res 4.67 Com 5.43	Res 9.38 Comm 5.4	Res 6.75 Comm 10.66	Res 6.27 Com 17.50	Res 6.48 Com 17.9	Res 8.56 Comm 23.6	Res 9.6 Comm 9.78		Res 5.98 Com 14.48	Res 6.64 Com 13.19	Res 6.695 Com 9.75	Res 21 Com 28	21 28
Days from complete submission to permit issuance	Res 26.20 Com 30	Res 16 Com 31	Res 11 Com 21	Res 26 Com 36	Res 13 Com 24	Res 14 Com 30	Res 21 Com 52	Res 68 Comm 75	Res 7 Comm 17	Res 16.0 Comm 14.2	Res 6.75 Comm 10.67	Res 14.13 Com 23.25	Res 18.0 Comm 37.0	Res 20.0 Comm 28	Res 17.0 Comm 22.0		Res 19.8 Com 29.5	Res 29 Com 38.5	Res 10.97 Com 16.28	Res 35 Com 45	35 45
Inspection Capacity	158%		135%	127%	100.1%	66%	49%	54%	33%	39%	28%	31.7%	41%	47%	64%		140%	67.28%	32.9%	95%	90%
Days to inspect beyond next day after inspection request	Error in Report	.66	.3	.5	.113	.22	.23	.23	.84	0.25	.42	.24	0.41	0.76	0.22		.49	.20	.43	3	3
Permit Valuation (Millions)	\$48.96	\$31.11	47.28	\$53.01	\$44.24	\$22.61	\$19.7	\$57.87	\$33.0	\$8.27	\$8.75	\$14.24	\$12.47	\$9.00	\$9.72		\$180.36	\$144.42	\$64.26		

¹ Residential Subdivision (12 units/lots recorded)

² Commercial Site Plan (1 site approved)

Springville Public Library Department Report

January - March 2024 (Q3 FY2024)

	Fiscal Year 2023				Fiscal Year 2024				Annual				Target	
Measure	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2021	2022	2023	2024	Q2	Annual
Operating Costs (per capita)	\$7.58	\$8.51	\$8.12	\$9.50	\$7.82	\$9.96	\$9.40		\$29.63	\$32.50	\$33.72		\$9.84	\$36.13
Visitation Rate (per capita)	1.98	1.70	2.10	2.41	2.19	2.21	2.30		4.40	7.17	8.18		2.09	8.37
Community Usage Rate (percentage of community that uses the library - citizen survey)	81%	81%	81%	81%	81%	83%	83%		80%	82%	81%		80%	80%
Customer Service Score scored 0-7 (citizen survey)	5.83	5.83	5.83	5.83	5.83	5.82	5.82		5.95	5.95	5.83		5.85	5.85
Circulation Rate (per capita)	4.59	3.94	4.61	4.54	4.79	4.12	4.57		15.44	16.84	17.68		4.53	18.14
Program Attendance (total number of attendees)	11,789	11,156	15,081	22,730	18,026	16,713	16,251		18,146	41,846	60,801		13,125	52,500
Internet Use (Average daily number of computer sessions)	46	36	44	48	54	40	44		29	42	44		50	15,000

MUSEUM Department Report

FY24 Q3 (Jan 2024 – Mar 2024)

	Fiscal Year 2023				Fiscal Year 2024				Annual				Target	
Measure	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	FY21	FY22	FY23	FY24 YTD*	Q3	A
Expenditures per Museum Visitor (Expenses-Revenue & Donations)/Attendance	\$6.94	\$4.22	\$6.38	\$3.59	\$8.01	\$10.75	\$3.21		\$9.14	\$6.09	\$5.11	\$6.96	\$4.00	\$6.00
Donations (Individual+Corporate+Foundation+Endowment)	\$5,746.80	\$42,174.24	\$31,187.81	\$66,108.26	\$9,131.75	\$75,494.98	\$73,590.64		\$58,033.73	\$94,770.67	\$145,217.14	\$158,217.37	\$75,000	\$228,000
Donation Growth Rate (FY24 -FY23)/FY23 Donations	-31%	153%	-24%	131%	59%	79%	136%		-42%	63%	53%	100%	79%	72%
Attendance (through the door visitors, including rental attendees)	17,297	17,286	16,041	24,097	19,157	16,535	22,174		41,074	61,544	74,852	57,866	20,000	82,000
Attendance Growth Rate ((FY24 Attendance -FY23 Attendance) /FY23 Attendance)x100	8%	33%	25%	23%	11%	-4.50%	38%		-9%	50%	22%	15%	15%	10%
Visitor Satisfaction (% of visitors responding "exceeded expectations")	84%	79%	79%	82%	80%	80%	84%		82%	81%	81%	82%	80%	80%

*FY24 YTD compares FY23 July-Mar with FY24 July-Mar

RECREATION

MEASURE	Fiscal Year 2022				Fiscal Year 2023				Fiscal Year 2024				Annual				Target
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2021	2022	2023	2024	A
Participation Rate (per population)	4.67%	5.29%	5.51%	7.57%	5.29%	4.99%	6.10%	7.81%	5.50%	5.75%	6.97%		4.12%	5.76%	6.05%	6.07%	4.50%
Revenue per Participant	\$50.84	\$52.25	\$57.66	\$52.46	\$46.52	\$58.23	\$59.98	\$99.55	\$71.60	\$69.06	\$68.01		\$56.06	\$53.30	\$66.07	\$69.56	\$70.00
Operating Cost per Participant	\$133.71	\$122.87	\$122.07	\$130.09	\$158.13	\$125.56	\$101.91	\$122.99	\$196.10	\$156.82	\$101.69		\$142.57	\$127.19	\$127.15	\$151.54	\$120.00
Cost Recovery Rate	38.02%	42.52%	47.23%	40.33%	29.42%	46.38%	58.86%	*80.94%	36.51%	44.04%	66.88%		39.42%	42.03%	33.67%	49.14%	38.00%
Participant Satisfaction Rate	86.5%	86.0%	80.0%	80.0%	81.5%	81.2%	84.5%	88.8%	81.5%	80.0%	86.0%		84.50%	83.13%	83.99%	82.50%	72.00%
Participation Rate (per Nebo numbers)	19.81%	19.84%	16.17%	31.30%	20.95%	20.85%	25.50%	32.64%	24.15%	25.24%	30.61%		17.31%	21.78%	24.98%	26.67%	17.00%

*2023 Q2 Operating cost and revenues include Holiday Festival Event--participation does not reflect the attendance at this event

**2023 Q4 Cost Recovery Rate was effected by adjustments made by Finance to Recreation expenditures in April

CLYDE REC CENTER

MEASURE	Fiscal Year 2022				Fiscal Year 2023				Fiscal Year 2024				Annual				Target
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2021	2022	2023	2024	A
Passholder rate (per springville resident)	21.53%	21.18%	22.98%	24.15%	21.36%	28.14%	31.25%	30.70%	20.11%	20.75%	21.44%		19.27%	22.46%	27.86%	20.77%	25.00%
Visitation rate	2.25	1.95	2.44	2.22	2.13	1.91	2.79	2.54	2.20	2.20	3.23		2.28	2.21	2.34	2.54	2.75
Revenue per visit	\$4.74	\$5.73	\$4.80	\$6.91	\$5.53	\$6.09	\$5.30	\$6.15	\$5.39	\$4.72	\$4.84		\$4.87	\$ 5.54	\$ 5.77	\$ 4.98	\$4.50
Operating cost per visit	\$6.03	\$5.54	\$4.97	\$5.98	\$6.78	\$6.32	\$4.53	\$6.58	\$6.91	\$5.60	\$3.94		\$5.34	\$ 5.63	\$ 6.05	\$ 5.48	\$4.80
Net Promoter score	78	79	78	74	69	84	68	79.5	78.7	74	76		82	77	75	114	75

*A portion of the operating costs are reflected in the facilities report

* Passholder rate for 2024 reports memberships per Springville Residents

SENIOR CENTER

MEASURE	Fiscal Year 2022				Fiscal Year 2023				Fiscal Year 2024				Annual				Target
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2021	2022	2023	2024	A
Operating cost per member	\$36.49	\$41.49	\$54.47	\$54.23	\$41.28	\$58.25	\$70.80	\$79.62	\$45.34	\$52.70	\$51.14		\$44.23	\$46.67	\$62.49	\$49.73	\$46.00
Average program participants per class	44.70%	51.46%	59.91%	44.78%	10	10.13	9.6	10.65	10.53	10.78	6.75		23.41%	50.21%	10.095	9.35333	32.00%
Member satisfaction rate	NA				NA	NA	NA	NA	NA	NA			NA	NA	NA	NA	90.00%
Meals Served Per Quarter					2584	2820	3525	3893	2584	3201	3861				12822	9646	Total for Year

Parks & Recreation Department

Jan - Mar, 2024 (Q3)

Parks Management Q3 2024

	Fiscal Year 2023				Fiscal Year 2024				Annual			Target	
Measure	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2022	2023	2024	Q1	A
# of Residents per census.gov (1.16% annual growth)	35,268	35,268	35,268	35,268	35,832	35,832	35,832		35,268	35,268	35,832	35,832	35,832
Revenue Recovery: City & Canyon Parks	19%	4%	29%	15%	18%	5%	31%		16.71%	16.71%	11%	15%	15%
City & Canyon Parks Cost per Resident	\$9.40	\$13.26	\$5.28	\$11.68	\$10.63	\$12.47	\$3.49		\$39.62	\$39.62	\$8.86	\$27.00	\$36.00 (NRPA National Ave. = \$88.30)
Revenue Recovery: Cemetery	136%	68%	62%	37%	56%	73%	62%		66%	66%	64%	90%	90%
Cemetery Cost per Resident	-\$0.52	\$0.47	\$0.57	\$2.06	\$1.03	\$0.67	\$1.23		\$2.58	\$2.58	\$2.94	\$6.22	\$8.30
% of Residents Within a 10-minute Walk to a City Park (determined by land area; park locations in proximity to residential neighborhoods)	97%	97%	97%	97%	97%	97%	97%		95%	95%	97%	97%	97%
% of Grounds Rated Grade Level "B" or Better on Inspection Scorecard (scored areas = 60)	80%	80%	80%	80%	80%	80%	80%		80%	80%	80%	88%	88%

GOLF COURSE

[illegible]

POWER DEPARTMENT REPORT												
March 31, 2024												
Measure	Fiscal Year 2023				Fiscal Year 2024							Target
DISTRIBUTION DIVISION	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2022	2023	FY24	Annual
SAIDI - Reliability Indicie (Total minutes of sustained interruptions / # of meters)	35.967	3.485	12.446	21.069	0.633	0.047	3.076		9.174	73.001		7.31 Minutes*
CAIDI - Reliability Indicie (Total minutes of sustained interruptions / # of sustained interruptions)	157.2451	139.59	87.262	144.753	81.74	48.923	37.816		20.724	134.668		31.93 Minutes*
ASAI - Reliability Indicie (Total hours service available / total hours in period)	99.973%	99.997%	99.990%	99.983%	99.999%	99.9999%	99.9976%		99.998%	99.986%		99.999%*
Distribution O & M Expenses Per Meter (Total Expenses / Total Meters)	\$ 58.22	\$ 55.78	\$ 50.40	\$ 54.61	\$54.10	\$ 54.00	\$ 58.31		\$ 201.48	\$ 218.88		\$219.00**
Distribution Workload (Total Meters / Distribution & City Hall Employees)	465	465	467	469	481	470	471		467	466.3		455**
GENERATION DIVISION	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	FY22	FY23	FY24	Annual
Power Purchase Costs (Costs \$ / All MWh purchased)	\$ 71.93	\$ 95.27	\$ 87.28	\$ 64.10	\$64.27	\$ 69.64	\$ 67.22		\$ 64.35	\$ 79.24		\$ 64.50
Availability Factor (Units Available/Total Units)	100%	100%	100%	100%	100%	100%	100%		100%	100%		100%
POWER Department	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2022	2023	2024	Annual
Profitability (Total Revenue (-) Impact Fee Revenue / Total Expenses (-) Impact Fee Projects)	30.77%	-32.29%	-24.96%	5.33%	3.37%	1.47%	0.58%		11.60%	-4.40%		5.00%
Renewal & Replacement (Total value of R&R Assets / Total Assets Value)	-	-	-	-	-	-	-	-	1.71%	2.04%	-	2.5-3 %
											*Department 3_YR Averages	
											**APPA National Averages	

PUBLIC WORKS - Water Division												
	Fiscal Year 2022-23				Fiscal Year 2023-24						Target	
Measure	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	2021	2022	2023	Q3	A
% of water system replaced/refurbished Total dollars spent on culinary water non impact fee capital projects / (total culinary water system value - depreciation.)	1.32%	3.17%	2.99%	2.42%	0.09%	0.09%	0.15%	2.64%	12.77%	9.90%	0.50%	1.00%
Cost per million gallons delivered Total fiscal year water division operation costs / (total culinary water gallons delivered / 1 million)	\$481.24	\$1,137.74	\$1,241.33	\$574.77	\$359.27	\$1,667.18	\$1,002.17	\$553.53	\$691.27	\$728.35	\$850.00	\$1,239.00
Profitability per connection (Total division revenue - total division cost) / total connections	\$55.23	\$5.98	-\$2.80	\$23.36	\$64.83	\$2.75	\$21.22	\$189.92	\$80.30	\$120.54	\$25.00	>\$150
% Non-revenue water (Total culinary water produced - total culinary water billed) / total culinary water produced	7%	3%	25%	-6%	4%	24%	11%	7.48%	4.66%	5.27%	5%	3%
Water main breaks per 100 miles Total number of main breaks / total miles of main / 100	1.9	3.8	2.4	3.7	2.8	4.7	2.3	20.3	14.0	11.7	3	
% of Revenue growth (Current fiscal year Water Division revenue - previous fiscal year Water Division revenue) / current fiscal year Water Division revenue	-14.18%	28.95%	16.19%	7.68%	1.83%	-6.88%	23.87%	8.33%	-16.57%	24.26%	2%	>10%
IPS Score (Improvement Priority System score) Utah Division of Drinking Water score for culinary water systems. Lower Number is Better. 150 = unapproved system	15	15	15	15	15	15	15	15	15	15	20	15

Public Works - Engineering Division

		Fiscal Year 2023				Fiscal Year 2024				Fiscal Annual Avg		Target	
Metric		Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	2023	2024	Q3	Annual
Engineering Design Review	% of engineering plan reviews completed within 10 working days (Reviews completed within 10 days / total reviews)	89%	100%	100%	93%	93%	98%	98%		96%	97%	98%	100%
	% of active sites visited for monthly inspection (Active site inspected / total active sites)	100%	100%	100%	100%	100%	100%	100%		100%	100%	100%	100%
SWPPP Inspection	% of sites coming into compliance within 48 hours or less (Sites in compliance w/in 48 hrs / total sites with violations)	93%	90%	95%	100%	95%	95%	95%		95%	95%	95%	100%
	# of infrastructure repairs within warranty period per 1000 LF of new ROW (# of warranty repairs / total CL footage of new ROW / 1000)	0.00	0.00	0.00	0.00	0.00	8.13	0.00		0	271%	0	1.00
PW Inspection	Cost (\$) of infrastructure repairs within warranty period per 1000 LF of new ROW (total cost of warranty infrastructure repairs / total CL footage of new ROW / 1000)	\$ -	\$ -	\$ -	\$ -	\$ -	\$15,625.00	\$ -		0%	\$5,208.33	\$ -	\$1,000.00
	% of bluestake requests fulfilled within 48 hours (working days) of request. (Requests completed in 48 hrs / total requests)	97.4%	100%	100%	98%	95%	100%	100%		99%	98%	100%	100%

PUBLIC WORKS - Wastewater/Storm Water Division

Storm Water	Fiscal Year 2023				Fiscal Year 2024			Year End			Target	
Measure	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	2021	2022	2023	Q3 (Jan-Mar)	A
Preventive Maintenance Ratio ((Total feet maintained / Total feet) + (Manholes maintained / total manholes)) / 2	4%	3%	0%	3%	3%	4%	2%	31%	13%	10%	6%	30%
Profitability/connection (Total Division Revenue - Total Division Costs) / # of connections	(\$5)	\$8	\$14	\$12	\$21	\$20	\$19	\$25	\$5	\$8	\$10	>\$25
Sweeper Zones Completed 8 Zones = 100% City Streets	2.00	1.00	0.00	2.00	5.00	6.00	2.00	2.00	8.00	5.00	2.00	16.00

Wastewater	Fiscal Year 2023				Fiscal Year 2024			Target				
Measure	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	2021	2022	2023	Q3 (Jan-Mar)	A
Cost per Million Gallons treated Total Treatment Cost / 1 Million Gallons Treated	\$924	\$878	\$978	\$764	\$1,014	\$477	\$745	\$770	\$901	\$882	<\$750	<\$900
Compost profit/loss Compost Revenue / Total Compost Costs	-19%	-4%	-26%	125%	12%	-16%	-14%	-28%	-24%	367%	<25%	<25%

Sewer Collections	Fiscal Year 2023				Fiscal Year 2024			Target				
Measure	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	2021	2022	2023	Q3 (Jan-Mar)	A
Preventive Maintenance Ratio ((Total feet maintained / Total feet) + (Manholes maintained / total manholes)) / 2	12%	2%	16%	7%	9%	8%	14%	71%	51%	43%	15%	75%
Profitability/connection Total Division Revenue - Total Division Costs) / # of connections	\$17	\$31	\$11	\$40	\$45	\$35	\$79	\$128	\$186	\$239	\$0	>\$150
Infiltration GPD/Mile Gallons of infiltration / mile of pipe	2015	2283	7052	3291	2821	1478	3156	3699	3358	3358	<2001	<2000

PUBLIC Works - Streets/Solid Waste Division										
	Fiscal Year 22-2023				Fiscal Year 23-2024				Target	
Measure	Q1 (July-Sept)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-June)	Q1 (July-Sept)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-June)	Quarter 3	Annual
ROADWAYS & SIDEWALKS										
Road Condition Rating (10= New Pavement 5 = Good 1= poor condition)	5.3	5.2	5	5	5.3	5.3	5.2		5.3	5
Concrete Deficiencies Repaired Current Deficiencies (1,032)	95.50	63.50	46.25	47.00	170.20	279.50	79.00		90.00	358
SOLID WASTE										
Cost Per Ton Collected Total Division Cost/Tons collected	\$127.42	\$140.41	\$149.24	\$126.11	\$102.57	\$140.50	\$146.17		\$130	\$130
Profitability Per Can (Total Division Revenue - Total Division Expenses) / Total Number of Billed Cans	\$4.96	\$6.18	\$9.64	\$5.69	\$13.14	\$9.37	\$12.61		\$6.62	\$11.52
RECYCLE										
Cost Per Ton Collected Total Division Cost/Tons collected	\$892.22	\$853.40	\$763.76	\$1,079.09	\$935.44	\$947.67	\$840.61		\$860	\$860
Profitability Per Can (Total Division Revenue - Total Division Expenses) / Total Number of Billed Cans	-\$7.14	-\$5.65	-\$2.60	-\$6.44	\$0.58	-\$3.25	-\$0.34		\$0.00	\$0.00

Springville Dispatch SCAD Report

Measure	Fiscal year 2021				Fiscal year 2022			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Percentage of 911 emergency calls answered within 10 seconds	98.2	98.59	99.1	99.31	98.23	99.19	98.52	98.39
911 Calls received	2,763	2,416	2,105	2,659	2,593	2,432	2,020	2,047
Non-emergency calls received	13,263	10,775	9,890	12,390	15,360	10,191	9,531	8,530
Accurate instructions % (pre-arrival medical instructions)	98.9	93.8	95.8	94.0	98.4	96.3	95.9	99.0
Percentage of non-emergency calls answered within 15 seconds	98.6	99.0	99.5	99.0	98.9	99.5	98.9	98.9
911 calls per 1000 Residents	78.9	69.0	60.1	76.0	72.0	67.6	56.1	56.9

Annual			
2019	2020	2021	2022
98.44	98.77	98.8	98.58
8,647	9,592	9,943	9,092
48,948	49,550	46,318	43,612
94.0	94.3	95.6	97.4
98.7	99.1	99.0	99.1
254.3	282.1	284.1	252.6

Measure	Fiscal year 2023				Fiscal year 2024			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Percentage of 911 emergency calls answered within 10 seconds	98.01	98.8	97.67	98.52	98.96	98.9	98.84	
911 Calls received	2,266	2,247	2,276	3,115	2,388	2,009	2,063	
Non-emergency calls received	11,008	10,136	11,008	12,822	11,239	9,626	9,310	
Accurate instructions % (pre-arrival medical instructions)	98.7	92.8	98.9	98.9	98.3	98.6	97.3	
Percentage of non-emergency calls answered within 15 seconds	98.1	99.5	98.1	99.7	99.7	99.7	99.8	
911 calls per 1000 Residents	62.9	62	63	87	66.3	56	57	