

# 2024 Mid-Year Midway Work Session Fire & EMS



We strive to build and maintain a vibrant city  
through personable community interactions  
and innovative Fire & EMS Services.



# Discussion Items:

- Organizational Structure
- Current Response Model
  - Ambulance
  - Fire
- Hospital Transport Data
- Billing
  - Gold Cross Billing Services
  - Annual Revenue Increases
- Cost of County Services
  - Utah County Call Volume
  - Highway 6 & Highway 89 Call Volume
  - Revenue Shortfall With Current Contract



# ORGANIZATIONAL CHART

<div> <div>Department Secretary</div> <div>Lydia James</div> </div>		<div> <div>Fire &amp; EMS Chief</div> <div>Eddie Hales</div> </div>		<div> <div>Fire Marshal</div> <div>Jason Turner</div> </div>	
		<div> <div>Deputy Chief</div> <div>Krista Horting</div> </div>			
<div> <div>A Platoon</div> <div>BC Jon Grangroth</div> </div>		<div> <div>B Platoon</div> <div>BC Robert Ashby</div> </div>		<div> <div>C Platoon</div> <div>BC Blake Edwards</div> </div>	
<div> <div>Full-Time Staff</div> <div>A. Dearden (FF/PM)</div> <div>M. Coombs (PM)</div> <div>J. Brown (FF/PM)</div> <div>H. Christensen (PM)</div> <div>S. Kwok (AEMT)</div> <div>M. Carter (AEMT)</div> </div>		<div> <div>Full-Time Staff</div> <div>J. Campbell (FF/PM)</div> <div>K. Christensen (FF/PM)</div> <div>B. Chappell (FF/PM)</div> <div>M. Hunsaker (AEMT)</div> <div>M. Gordon (FF/AEMT)</div> </div>		<div> <div>Full-Time Staff</div> <div>Ammon Eberhard (FF/PM)</div> <div>Taylor Maki (PM)</div> <div>Taylor Smith (PM)</div> <div>M. Chirrick (FF/PM)</div> <div>M. Wright (AEMT)</div> <div>M. Soriano-McDonald (AEMT/FF)</div> </div>	
				<div> <div>Administrative Captain</div> <div>Kristina Reid</div> </div>	
				<div> <div>53 Part-Time EMS Staff</div> </div>	
<div> <div>Volunteer Fire Staffing</div> <div>Capt. K. Young (FF/EMT)</div> <div>J. Cottle (FF)</div> <div>L. Magaoay (FF)</div> <div>M. Chynoweth</div> <div>D. Draper</div> <div>Capt. P. Tomadakis (FF)</div> <div>R. McBride (FF/PM)</div> <div>B. Brower (FF/AEMT)</div> <div>J. Jones (FF/AEMT)</div> <div>C. Whetton (FF/AEMT)</div> <div>W. Johnson (FF)</div> <div>M. Roberts (FF)</div> </div>		<div> <div>Volunteer Fire Staffing</div> <div>Capt. T. Mortensen (FF)</div> <div>M. Hone (FF/PM)</div> <div>V. Jackson (FF)</div> <div>G. Smith (FF)</div> <div>V. Oxborrow (FF)</div> <div>N. Berning (FF)</div> <div>N. Middleton</div> <div>Capt. C. Wamsley (FF/EMT)</div> <div>Z. Taylor (FF/EMT)</div> <div>T. Giles (FF)</div> <div>T. Shepherd</div> </div>		<div> <div>Volunteer Fire Staffing</div> <div>Capt. K. Hair (FF)</div> <div>B. Hawkins (FF)</div> <div>C. Giles (FF/EMT)</div> <div>V. Rediger</div> <div>K. Hatch</div> <div>Capt. S. Carlson (FF)</div> <div>K. Long (FF/AEMT)</div> <div>B. Bentzinger (FF/AEMT)</div> <div>G. Gillmore (FF)</div> <div>B. Long (FF)</div> <div>K. Roberts</div> <div>J. Romero</div> </div>	

# AMBULANCE RESPONSE MODEL

Station 61:

- 1 - Ambulance (2 FT; 24/7/365)
- 1 - Ambulance (2 PT; 12/7/365)
- 1 - Squad (2 FT Firefighter/Paramedics; 24/7/365).

Station 62:

- 1 - Ambulance (2 PT; 24/7/365)
- 1 - Squad ( 2 FT Firefighter/Paramedic; 24/7/365)



## Fire Division Volunteer Staffing Model

Volunteer Fire Staffing	
<i>Capt. K. Young (FF/EMT)</i>	<i>Capt. P. Tomadakis (FF)</i>
J. Cottle (FF)	R. McBride (FF/PM)
L. Magaoay (FF)	B. Brower (FF/AEMT)
M. Chynoweth	J. Jones (FF/AEMT)
D. Draper	C. Whetton (FF/AEMT)
	W. Johnson
	M. Roberts (FF)

Volunteer Fire Staffing	
<i>Capt. T. Mortensen (FF)</i>	<i>Capt. C. Wamsley (FF/EMT)</i>
M. Hone (FF/PM)	Z. Taylor (FF/EMT)
V. Jackson	T. Giles (FF)
G. Smith	T. Shepherd
V. Oxborrow (FF)	
N. Berning (FF)	
N. Middleton	

Volunteer Fire Staffing	
<i>Capt. K. Hair (FF)</i>	<i>Capt. S. Carlson (FF)</i>
B. Hawkins (FF)	K. Long (FF/AEMT)
C. Giles (EMT)	B. Bentzinger (FF/AEMT)
V. Rediger	G. Gillmore (FF)
K. Hatch	B. Long (FF)
	K. Roberts
	J. Romero



# Fire & EMS Division Statistics

Total Calls For Service: 3721

## [2023 Fire & EMS Statistics](#)

Call volume type percentages in Spanish Fork for CY 2023:

- 84% Medical related incidents
- 16% Fire related incidents

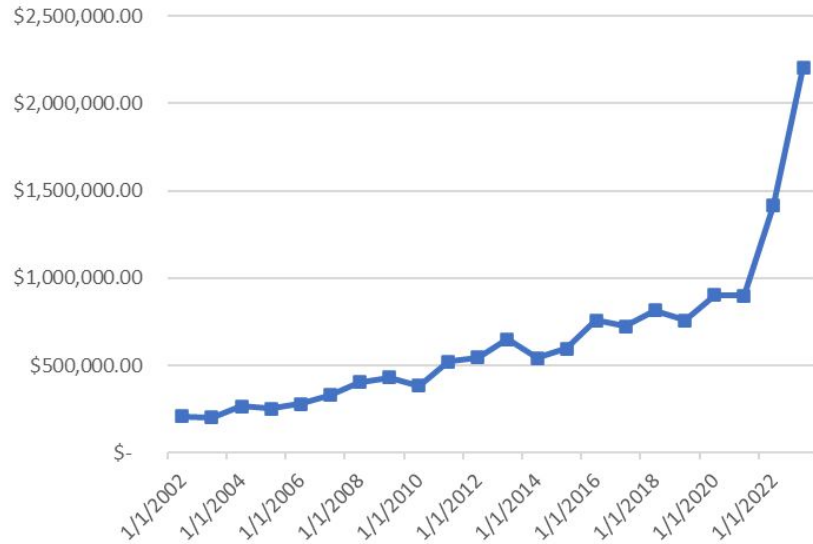


## EMS Billing

Month	Transports	Billings	Deposits	Compare
Jan	190	\$449,491.06	\$201,738.80	93   \$172,411.47   \$143,368.88
Feb	148	\$346,852.48	\$187,129.54	82   \$139,866.88   \$72,832.21
Mar	162	\$349,754.55	\$181,893.63	118   \$219,740.95   \$89,674.15
Apr	166	\$391,254.35	\$171,151.70	122   \$224,419.73   \$94,842.88
May	167	\$392,741.57	\$233,763.06	145   \$270,404.98   \$112,904.87
Jun	168	\$402,699.67	\$160,915.74	157   \$304,121.66   \$138,019.69
Jul	170	\$490,962.12	\$180,822.49	160   \$376,669.59   \$140,855.08
Aug	177	\$460,322.49	\$232,319.88	183   \$450,059.96   \$187,125.64
Sep	196	\$511,266.38	\$226,635.17	198   \$470,742.26   \$154,967.46
Oct	195	\$502,362.18	\$150,555.04	178   \$439,643.06   \$167,015.16
Nov	175	\$437,084.37	\$215,670.20	173   \$390,110.33   \$218,957.01
Dec	207	\$521,963.91	\$213,953.84	190   \$463,647.18   \$146,813.46
TYD	2,121	\$5,256,755.13	\$2,373,556.00	1,799   \$3,921,838.05   \$1,667,376.49
AVG	177	\$438,062.93	\$197,796.33	150   \$326,819.84   \$138,948.04



Ambulance Revenue - By Fiscal Year



Ambulance Revenue - Rolling 12 Months





# Hospital Transports

## January 2023 - December 2023 Transports

January: 92  
February: 84  
March: 86  
April: 81  
May: 77  
June: 79  
July: 77  
August: 69  
Sept: 79  
Oct: 84  
Nov: 93  
December: 111

Total: 1012

## March 2022 - December 2022 Transports

January: 0  
February: 0  
March: 21  
April: 46  
May: 71  
June: 75  
July: 71  
August: 95  
Sept: 88  
Oct: 83  
Nov: 83  
December: 100

Total: 733



## **Fire & EMS Revenue Budget Offset**

**Overall Fire & EMS Budget:** \$5,090,157.00

**EMS Revenue:** \$2,241,456.00

**Fire Revenue:** \$197,682.00

**Total Revenue:** \$2,439,138.00

**Revenue to Budget Offset:** 48%





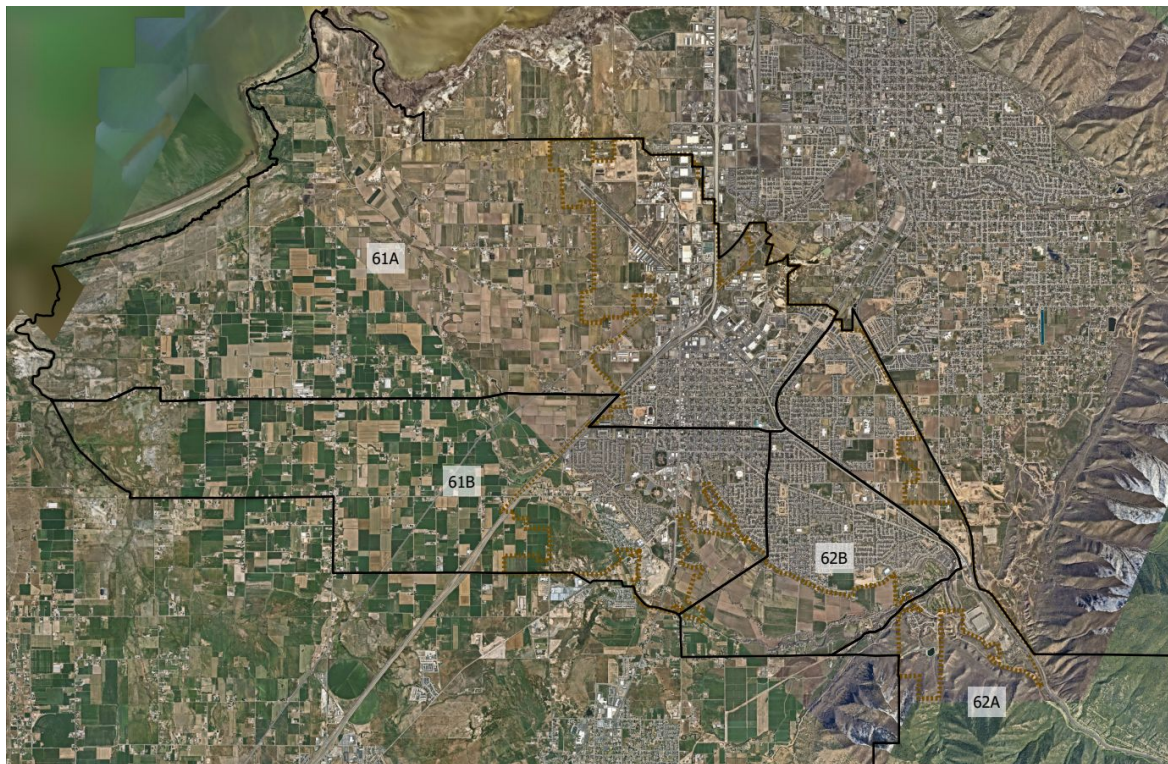
## **Utah County Fire & EMS Billing for Services Provided**

October 2022 Spanish Fork City and Utah County Signed a Resolution for Fire & EMS services to be provided in Utah County Contracted Areas.

- Lake Shore
- Spanish Fork Canyon
- Birdseye
- Fifth Water Hot Springs
- Palmyra
- Portions of Benjamin
- Diamond Fork Canyon
- Covered Bridge
- Sheep Creek



## Response Area Map





## Utah County Fire & EMS Billing for Services Cont.

**Fire Billing:** Utah County Provides Spanish Fork City \$210,000.00 annually to cover the first 1 hours of service to any fire incident in the contracted County area. After the first 1 hours Spanish Fork City can bill the County hourly by the type of resource utilizing the [Division of Forestry, Fire, and State Lands Rate Manual](#).

**EMS Billing:** Spanish Fork City bills the County for all EMS incidents into the contracted area at a rate of \$160.00 per hour or \$2.66 per minute. This is billable from the time the incident is dispatched until the last unit goes available.



## COUNTY CALLS FOR SERVICE



Fire & EMS Calls: 224

Revenue Generated: \$211,990.00



## Highway 6 and Highway 89 Data



Calls for Service: 85

Revenue Generated: \$80,442.30



Calls for Service: 19

Revenue Generated: \$17,981.20

## Revenue Shortfalls County vs. City

Cost Per Call to SF City: \$1456

County Calls for Service: 224

FY 23 Revenue Received from Utah County: \$267,816

County Cost Per Call: \$946

Difference in Cost Per Call: \$510

County Revenue Shortfall: \$58,414







Click [HERE](#) for 2023 Year End Report