

2024
Mid-Year Midway Work Session
Fire & EMS



We strive to build and maintain a vibrant city
through personable community interactions
and innovative Fire & EMS Services.



Discussion Items:

- Organizational Structure
- Current Response Model
 - Ambulance
 - Fire
- Hospital Transport Data
- Billing
 - Gold Cross Billing Services
 - Annual Revenue Increases
- Cost of County Services
 - Utah County Call Volume
 - Highway 6 & Highway 89 Call Volume
 - Revenue Shortfall With Current Contract



ORGANIZATIONAL CHART



AMBULANCE RESPONSE MODEL

Station 61:

- 1 - Ambulance (2 FT; 24/7/365)
- 1 - Ambulance (2 PT; 12/7/365)
- 1 - Squad (2 FT Firefighter/Paramedics; 24/7/365).

Station 62:

- 1 - Ambulance (2 PT; 24/7/365)
- 1 - Squad (2 FT Firefighter/Paramedic; 24/7/365)



Fire Division

Volunteer Staffing Model

Volunteer Fire Staffing	
Capt. K. Young (FF/EMT)	Capt. P. Tomadakis (FF)
J. Cottle (FF)	R. McBride (FF/PM)
L. Magaoay (FF)	B. Brower (FF/AEMT)
M. Chynoweth	J. Jones (FF/AEMT)
D. Draper	C. Whetton (FF/AEMT)
	W. Johnson
	M. Roberts (FF)

Volunteer Fire Staffing	
Capt. T. Mortensen (FF)	Capt. C. Wamsley (FF/EMT)
M. Hone (FF/PM)	Z. Taylor (FF/EMT)
V. Jackson	T. Giles (FF)
G. Smith	T. Shepherd
V. Oxborrow (FF)	
N. Berning (FF)	
N. Middleton	

Volunteer Fire Staffing	
Capt. K. Hair (FF)	Capt. S. Carlson (FF)
B. Hawkins (FF)	K. Long (FF/AEMT)
C. Giles (EMT)	B. Bentzinger (FF/AEMT)
V. Rediger	G. Gillmore (FF)
K. Hatch	B. Long (FF)
	K. Roberts
	J. Romero



Fire & EMS Division Statistics

Total Calls For Service: 3721

2023 Fire & EMS Statistics

Call volume type percentages in Spanish Fork for CY 2023:

- 84% Medical related incidents
- 16% Fire related incidents

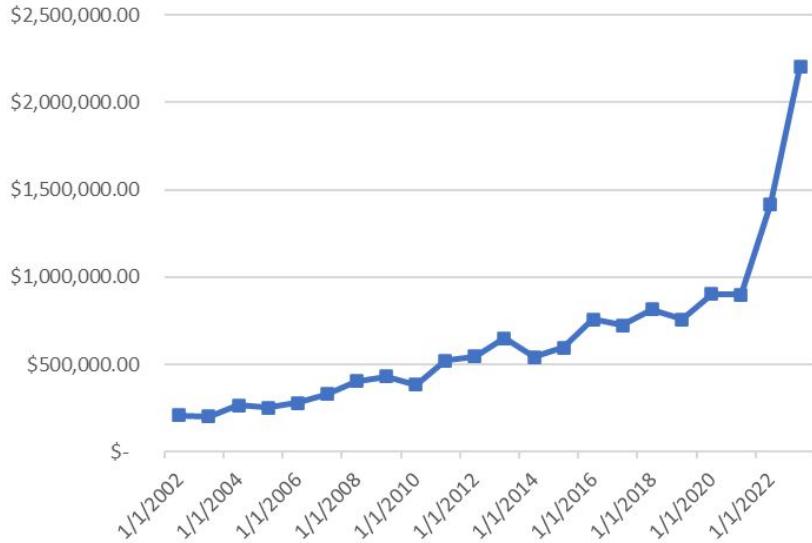


EMS Billing

Month	Transports	Billings	Deposits	Compare
Jan	190	\$449,491.06	\$201,738.80	93 \$172,411.47 \$143,368.88
Feb	148	\$346,852.48	\$187,129.54	82 \$139,866.88 \$72,832.21
Mar	162	\$349,754.55	\$181,893.63	118 \$219,740.95 \$89,674.15
Apr	166	\$391,254.35	\$171,151.70	122 \$224,419.73 \$94,842.88
May	167	\$392,741.57	\$233,763.06	145 \$270,404.98 \$112,904.87
Jun	168	\$402,699.67	\$160,915.74	157 \$304,121.66 \$138,019.69
Jul	170	\$490,962.12	\$180,822.49	160 \$376,669.59 \$140,855.08
Aug	177	\$460,322.49	\$232,319.88	183 \$450,059.96 \$187,125.64
Sep	196	\$511,266.38	\$226,635.17	198 \$470,742.26 \$154,967.46
Oct	195	\$502,362.18	\$150,555.04	178 \$439,643.06 \$167,015.16
Nov	175	\$437,084.37	\$215,670.20	173 \$390,110.33 \$218,957.01
Dec	207	\$521,963.91	\$213,953.84	190 \$463,647.18 \$146,813.46
TYD	2,121	\$5,256,755.13	\$2,373,556.00	1,799 \$3,921,838.05 \$1,667,376.49
AVG	177	\$438,062.93	\$197,796.33	150 \$326,819.84 \$138,948.04



Ambulance Revenue - By Fiscal Year



Ambulance Revenue - Rolling 12 Months



Hospital Transports

January 2023 - December 2023 Transports

January: 92
February: 84
March: 86
April: 81
May: 77
June: 79
July: 77
August: 69
Sept: 79
Oct: 84
Nov: 93
December: 111

Total: 1012

March 2022 - December 2022 Transports

January: 0
February: 0
March: 21
April: 46
May: 71
June: 75
July: 71
August: 95
Sept: 88
Oct: 83
Nov: 83
December: 100

Total: 733



Fire & EMS Revenue Budget Offset

Overall Fire & EMS Budget: \$5,090,157.00

EMS Revenue: \$2,241,456.00

Fire Revenue: \$197,682.00

Total Revenue: \$2,439,138.00

Revenue to Budget Offset: 48%





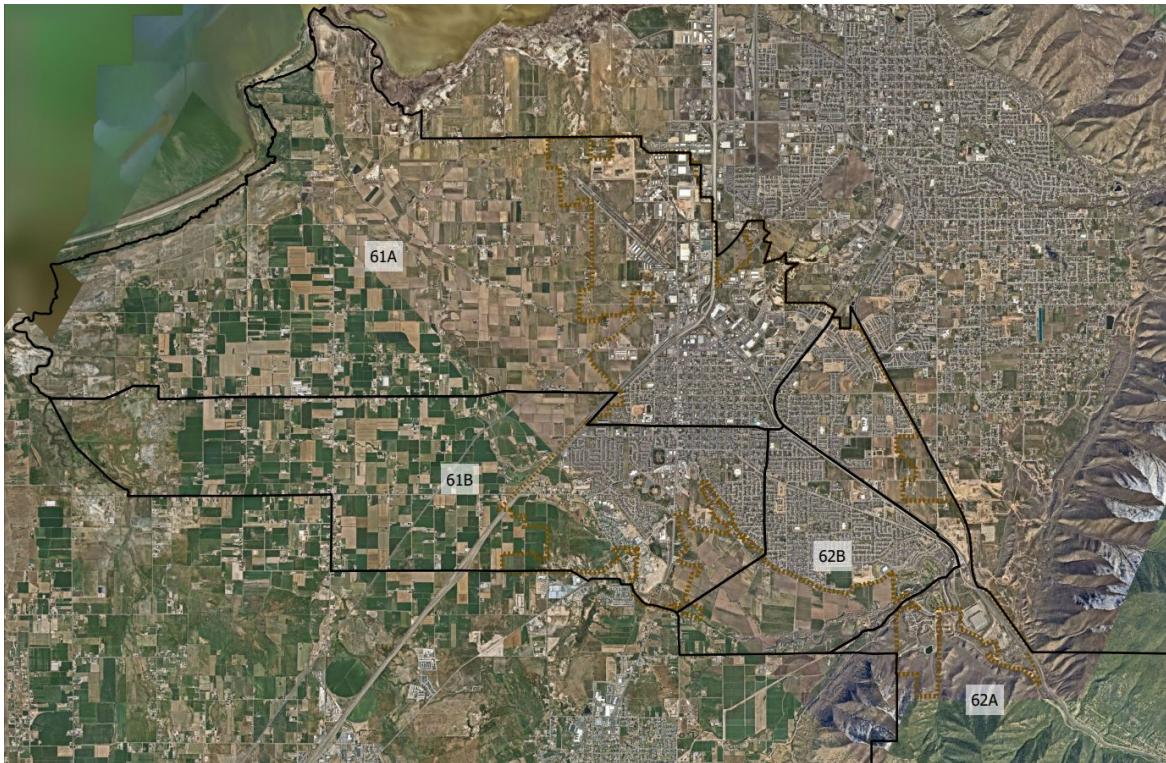
Utah County Fire & EMS Billing for Services Provided

October 2022 Spanish Fork City and Utah County Signed a Resolution for Fire & EMS services to be provided in Utah County Contracted Areas.

- Lake Shore
- Spanish Fork Canyon
- Birdseye
- Fifth Water Hot Springs
- Palmyra
- Portions of Benjamin
- Diamond Fork Canyon
- Covered Bridge
- Sheep Creek



Response Area Map





Utah County Fire & EMS Billing for Services Cont.

Fire Billing: Utah County Provides Spanish Fork City \$210,000.00 annually to cover the first 1 hours of service to any fire incident in the contracted County area. After the first 1 hours Spanish Fork City can bill the County hourly by the type of resource utilizing the [Division of Forestry, Fire, and State Lands Rate Manual](#).

EMS Billing: Spanish Fork City bills the County for all EMS incidents into the contracted area at a rate of \$160.00 per hour or \$2.66 per minute. This is billable from the time the incident is dispatched until the last unit goes available.



COUNTY CALLS FOR SERVICE



Fire & EMS Calls: 224

Revenue Generated: \$211,990.00



Highway 6 and Highway 89 Data



Calls for Service: 85

Revenue Generated: \$80,442.30



Calls for Service: 19

Revenue Generated: \$17,981.20



Revenue Shortfalls County vs. City

Cost Per Call to SF City: \$1456

County Calls for Service: 224

FY 23 Revenue Received from Utah County: \$267,816



County Cost Per Call: \$946

Difference in Cost Per Call: \$510

County Revenue Shortfall: \$58,414





Click [HERE](#) for 2023 Year End Report

