



GRAND COUNTY EMERGENCY MEDICAL SERVICE SSD

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Report to: EMS SSD Board
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Call Volume report

The unofficial call volume for 2023 was 1,555 calls, this represents a 6% decrease in calls from 2022. In 2023 we did set new records for the months of May and July. So far in January our numbers track right along with 2023 numbers. This is the first time since I have been involved with GCEMS that we have had a decrease in calls for 2 years in a row. Since a new record was set in 2021, we saw decreases in 22' and 23'. This could be simply ongoing effects from COVID which gave us an artificial high number in 21'. As stated in earlier reports, while the numbers are down, we have seen an increase in high complex and high acuity patients.

Equipment

2023 brought a lot of vehicle issues, including a motor replacement, a fuel system replacement, and multiple issues with the emission systems on our ambulances. Many of those issues have continued into the new year. Currently both 108 and 109 (our two newest ambulances) have been through several thousands of dollars' worth of work at a custom diesel mechanic shop in Grand Junction. This work has included front end work (ball joints, steering components, etc.), full removal and cleaning of all diesel exhaust filters, replacing multiple sensors, fixing issues with the diesel turbos, and many other things.

Currently ambulance 101 (now our oldest type 1 ambulance) is in Grand Junction getting thousands of dollars' worth of work done as well. We will be looking at revamping our vehicle maintenance program to help with some of the issues we have seen, however it does seem like some of these issues are just the reality of these new diesel with the DEF emissions systems.

We are expecting to take delivery of our two new ambulances around mid-September. We are still unsure how to fully fund these as the County did not approve our request for 150k of TRT funds.

We were able to sell both 1t500 and Med 2, and we did receive about what we expected. Those funds have been deposited into our bank account.

Staffing, Recruitment, Retention

Currently all full-time ambulance spots are filled. Candidates for the Clinical Services position have been interviewed, we are in the process of bringing the final 3 candidates out to Moab to spend a day with the crews and do an in-person interview. We have also held testing for PRN spots and expect to hire two more PRN EMTs in the next month.

Several team members will be soon or have finished Paramedic School, Chris Murray is all complete except for his national registry testing, and Jonah Meyer will be finishing up in the next few months. It's a significant investment of time for them, especially while they are also working here full-time. We have a few more who will be going this year.

Our current full time staff scheduling is listed below:

A shift	B Shift	C Shift
Cap Plesner	Cap Lister	Cap Brewer
Mitch Page	Dani Hill	Jordan Hanson
Allison Jensen	Aubrie Wood	Blake Morris
David Garcia	Chris Murray	Dusty Passarella
Payton McCalla	Michael Allen	Jonah Meyer

Strategic Plan Update

Last year we had a short but fruitful strategic plan process. We are working through some of the goals we set as well as continuing to finish out the plan.

Other things

Legislative updates

Legislative season starts today; however, I have been working with others over the last several months on several items we are trying to get resolved. I anticipate being gone about one day a week up at the Capitol for meetings. We are working on several items this year including ambulance reimbursement, changes to the ambulance rate regulation rules, mental health transport issues, and several others.

Dispatch updates

Not any substantive information to update on since last time we talked.

Works compensation cost increase

When we received our invoice for workers compensation coverage for 2024 it was significantly higher than we were quoted (30k higher!). Jen has been looking into why, but it appears due to claims they changed our modifier. We will need to find the funds by cutting something from our budget, I hope to do a budget amendment in our May meeting to cover this.