MEETING MINUTES

Aging Advisory Council

Orem MAG Conference Room December 5, 2023 1:30 pm



Attending:

Gena Bertelsen, Vice Chair, Orem Friendship Senior Center Jonelle Fitzgerald, Wasatch County Health Department Tonja B. Hanson, Summit County Councilmember Tom Hogan, Community Action Services & Food Pantry Jan Kirkham-Jonsson, Lehi Senior Center Kena Mathews, Orem City Community Services Manager Gale Pace, Retired Senior Volunteer Program Cheri Tuckett, Utah County Senior Volunteers Mike Winward, Wasatch Senior Center Mary Lucero, Aging Director, MAG Linda Cole, Aging Deputy Director, MAG Heather Dorius, MAG Aging Nutrition Program Manager Jimmy Golding, MAG Volunteer Operations Manager Amy Lewis, MAG Administrative Assistant

Excused:

Michelle Carrol, MAG Executive Director
Sandra Curcio, Ability First Utah
Tori Eaton, Springville Senior Center
Elen Holdaway, Caregiver Coalition
Jamie Jensen, Lindon Senior Center
Judy Maedel, Park City Senior Center
Carla Merrill, Alpine Mayor
Stan Street, American Fork Senior Center
Tana Toly, Park City Senior Senior Center
Jessica Wilde, Summit County Senior Services
Amelia Powers Gardner, Utah County Commissioner

Guests:

Johnathon Knapton, MAG Communication Manager Ann Humpherys, MAG Lead Ombudsman Susie Yorgason, MAG Long Term Care Ombudsman Taryn Jensen, MAG Long Term Care Ombudsman Geri Lehnardt, MAG Case Manager, Caregiver Coordinator Stephanie Benson, Communications Coordinator Andrew Wooley, MAG IT Manager Heather Dorius, MAG Nutrition Manager, Meals on Wheels



Discussion & Agenda Items

President and Councilmember Kendall Crittenden opened the meeting at 1:34 p.m. and welcomed members and guests.

AGENDA ITEMS

1 APPROVAL OF MEETING MINUTES

Vice Chair Gena Bertelsen made a motion to approve the Meeting minutes from September 14, 2023. This was seconded by Gale Pace with a unanimous vote from the rest of the Aging Advisory Council Members.

2 NEW ROLE AND INITIATIVES TO SUPPORT THE AGING DEPARTMENT MAG Communications Manager - Johnathon Knapton

An introduction was given and a presentation was shared regarding the new MAG Communications Manager role and its collaboration with the Aging Advisory Council. Wasatch County has updated their branding, which is scheduled to be released on December 6th. Membership emails were requested to be shared with Johnathon after the meeting.

3 NATIONAL LONG TERM CARE OMBUDSMAN CONFERENCE AND CURRENT TRENDS MAG Ombudsman Team - Ann Humpherys, Susie Yorgason and Taryn Jensen

A presentation was shared reviewing the role of MAG's Ombudsman team and the recent Ombudsman Conference in Boston, Massachusetts that was attended by the team. During the conference, a preview was shown of the movie, "No Country for Old People," which depicts a mother-daughter story of aging in the current care system. The ombudsman team recommended the movie for information regarding abuse, neglect and healthcare reform. The ombudsman team reviewed current issues with resident discharges from long term care facilities and requested that concerns about discharges or care be referred to the MAG Ombudsman team.

4 UPDATES ON THE 2023 CAREGIVER CONFERENCE
MAG Caregiver Support Program Manager - Geri Lehnardt
MAG Communications Coordinator - Stephanie Benson

Geri Lehnardt and Stephanie Benson shared a presentation and attendance statistics for the November 3rd Caregiver Conference themed, "Discovering Clarity, Vision, and Joy." The public may sign up for updates on future events by joining the MAG Caregiver email list. The council discussed the importance of the information shared at the conference and the need for caregiver information to be spread more broadly. Geri affirmed interest when asked if she would consider participating as a speaker at the Orem Parks and Recreation annual training event on March 13th and 14th.

NEED FOR VOLUNTEERS AND DRIVERS
 MAG Nutrition Manager, Meals on Wheels - Heather Dorius

Updates were given regarding the need for volunteers and employees in the Meals on Wheels (MOW) program. MOW is currently hiring for three positions, with an extra emphasis on Summit County as the previous employees have recently retired. The postings for these open positions can be found on the MAG website under "Careers." Volunteers are needed at this time for several routes, especially in the Summit County area. Volunteer opportunities are currently also being advertised in the city newsletters. The MOW program recently reviewed the routes and made changes. A new route for the Mapleton City area was

opened, and another route already needs to be added. There has been some traction with possibly recruiting corporate volunteers for the program.

6 DEPARTMENT UPDATES

MAG Aging Department Director - Mary Lucero

The Governor of the State of Utah released his budget, and there is one-time funding for the Meals on Wheels (MOW) program. The current budget reflecting the one-time funding of \$2.1 million is projected by the MAG team to be one million short of the actual need. The legislative session will start January 2024, and lobbying will begin to address the additional funding needs for the MOW program in the state.

The Meals on Wheels nonprofit board picked up a new member, Rachel Maybe, a lawyer serving Utah County. There is a desire to have 9–12 members on this nonprofit board, representing Summit, Utah, and Wasatch counties. Chairperson Kendall Crittenden has made some introductions and communicated on behalf of MAG to a potential member, namely, Portland Nelson.

MAG is partnering with Lindon City for a public transportation project. The project will provide assistance with installing a UTA ride bench located in front of both Avalon Senior Apartments and the Rocky Mountain Care facility on State Street. This will provide shelter for the older adults using public transportation in front of these buildings.

7 ROUNDTABLE

Meeting rotation between Summit, Utah, and Wasatch Counties was discussed for 2024. It was decided that the meetings would rotate between the three counties.

For the Summit County meetings, it was suggested that the Richins building in Park City may be an option. Advisory Council Members were given the opportunity to provide cell phone numbers if they would like text reminders for future meetings.

Welcome - Amy Lewis MAG Administrative Assistant will be supporting the council in the role of Aging Advisory Council Records Officer.

PUBLIC COMMENT

None

Next meeting:

Thursday, January 11, 2024 1:30 Wasatch County Health Department