



**GRAND COUNTY EMERGENCY MEDICAL SERVICE SSD**

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**Report to:** EMS SSD Board

**Subject:** Update and report

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***Call Volume report***

Call volume has been steady over the last several months. January through October numbers for 2023 are about 5% below 2022 number (1362 vs. 1428) however we are about 10% above the same period in 2019 (1362 vs. 1238). I anticipate that we will end the year with a similar 5% below 2022.

***Equipment***

We have continued to be plagued with vehicle issues; over the last few months we have struggled to keep enough appropriate ambulances running. Recently we have been having issues with #109, one of the new ambulances purchased in 2019. This led to a \$10,000 unexpected repair bill, we have a very difficult time with getting any quality engine work done on either of our 2019 ambulances. Recently after a trip to an out of the area ford dealership to fix an exhaust issue, we drove up to pick the ambulance up from the dealership by the time we got back to Moab the check engine light was on, when we got back opened the hood and started checking fluids we found that they hadn't put any coolant back into the vehicle after draining it, and that they didn't change the filter they charged us to change. We have had similar experiences at 2 ford dealerships, and at a local private mechanic shop. After some research we found a mechanic and performance shop in Junction who specializes in the problems that we have been having with both of our new ford ambulances. We are hoping to have better luck with them.

One of our zoll monitors also had a circuit board failure, it has been sent back for repair.

***Building***

We have a few things that we are still working on for the building. We are in the process of getting some grading done right now in preparation for some landscaping. We also have a shed that should be in place by the end of the year, and few interior projects to provide better working areas for our staff this includes extending their current computer report area with an additional countertop, building a restocking and storage island in the back, and running some additional plumbing lines to provide better water access to the front of the bay.

***Staffing, Recruitment, Retention***

We are in the middle of full-time paramedic hiring. We have our first round of interviews today and tomorrow. With an anticipated in person testing and second interview date the second week of

December. Candidates go through a NWCG pack test, a written, a scenario, and an interview before a hiring decision is made. We also have the Clinical Services position posted and it closes December 15<sup>th</sup>.

You are all now aware that Michelle Mefret will be leaving for greener pastures! She has given so much to the agency over the last almost 10 years. Her leaving will leave a big hole in the administration team. We have been working on a transition plan in order to ensure that her knowledge is passed on, and that we don't let anything slip through the cracks.

### ***Dispatch***

At the beginning of November, I received an email from Mallory Nassau with a copy of an interlocal agreement and a cost breakdown sheet for dispatch.

I have many concerns about it and am in the process of doing a full review of the interlocal so I can respond with my concerns. They are requesting that GCEMS starts paying \$70,000.00 for dispatch services, of course this information came after we adopted our 24' budget. In speaking with Sheriff Wiggins, it sounds like there is negotiation room and that they will consider all of our responses and support to the jail as in kind (we currently don't charge them for medical calls at the jail or doing their blood draws).

I'm very support of Dispatch and feel that after many years of concerns and issues that we are heading in a good direction, however I think this is a bit premature and more discussion about how dispatch services are provided is needed, as well as how the costs are distributed.

Of course, the other issue is the fact that we do not have 70k! and that to actually pay that amount we would need to request funds from the County and the City.

### ***Future things***

I plan to do a full strategic plan update in our January meeting. We will also be working on some policy updates and changes that we will have ready to present in January.

Holiday Party is December 14<sup>th</sup> at 6pm at the bowling alley.