



Trucks at Vista Park for our Annual Employee Picnic

January – October 2023 Report for Taylorsville City Council November 15, 2023

OUR MISSION: Provide Sustainable Quality Integrated Waste And Recycling Collection Services For The Health And Safety Of Our Community...because Not Everything Fits In The Can.

2023 WFWRD Recycling Survey Summary

Staff conducted a survey from September 17th through the 30th to gain insight from our customers on recycling services and their support to continue with weekly collections. The full report is on our website: wasatchfrontwaste.org

The introduction on the survey:

The WFWRD Board of Trustees met on August 28, 2023, for their regular meeting and reviewed the continued rising costs associated with labor markets, truck maintenance, truck replacement, landfill fees and recycling processing fees. Each Board Member supported continuing the current service levels that include:

- ✓ Weekly garbage and recycling collections.
- ✓ Courtesy container delivery (SCRIP) and landfill vouchers.
- ✓ Leaf bag collections and Christmas tree pick-up.
- ✓ Trailer rentals for green and bulk waste.

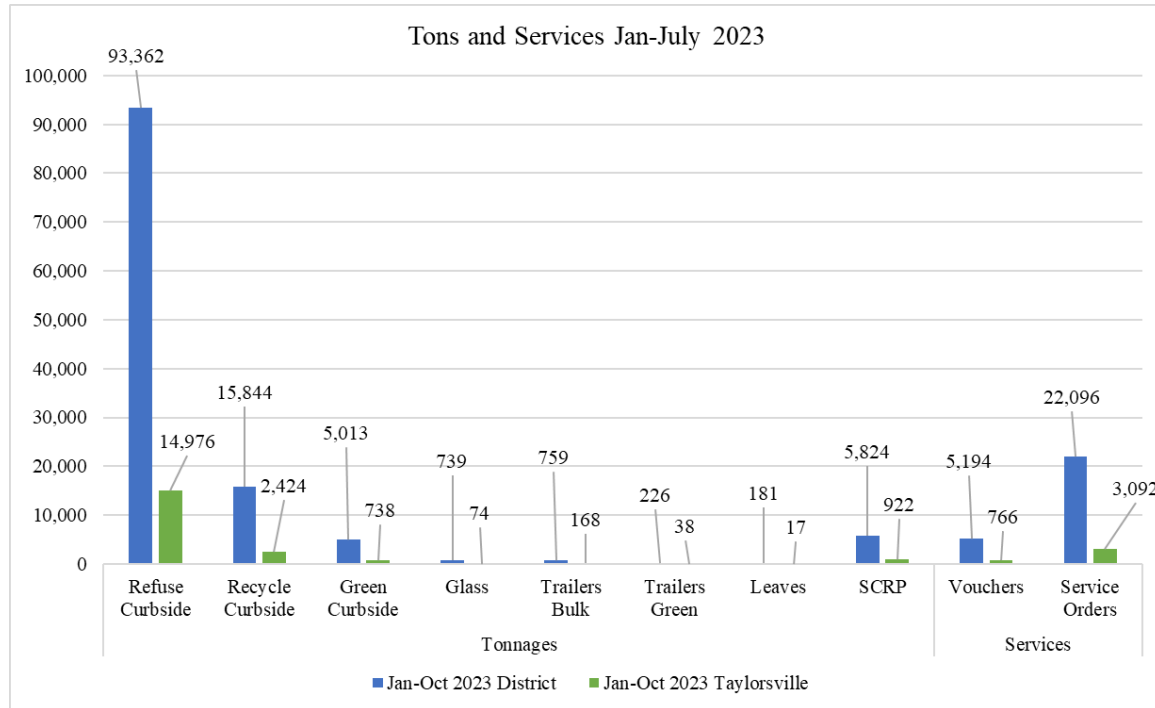
The Board and staff feel that recycling is important to divert reusable materials from landfills for long term sustainable and viable communities and we asked for customer feedback through a Recycling Survey.

There were 4,983 total responses with 680 from Taylorsville. Here are a few highlights:

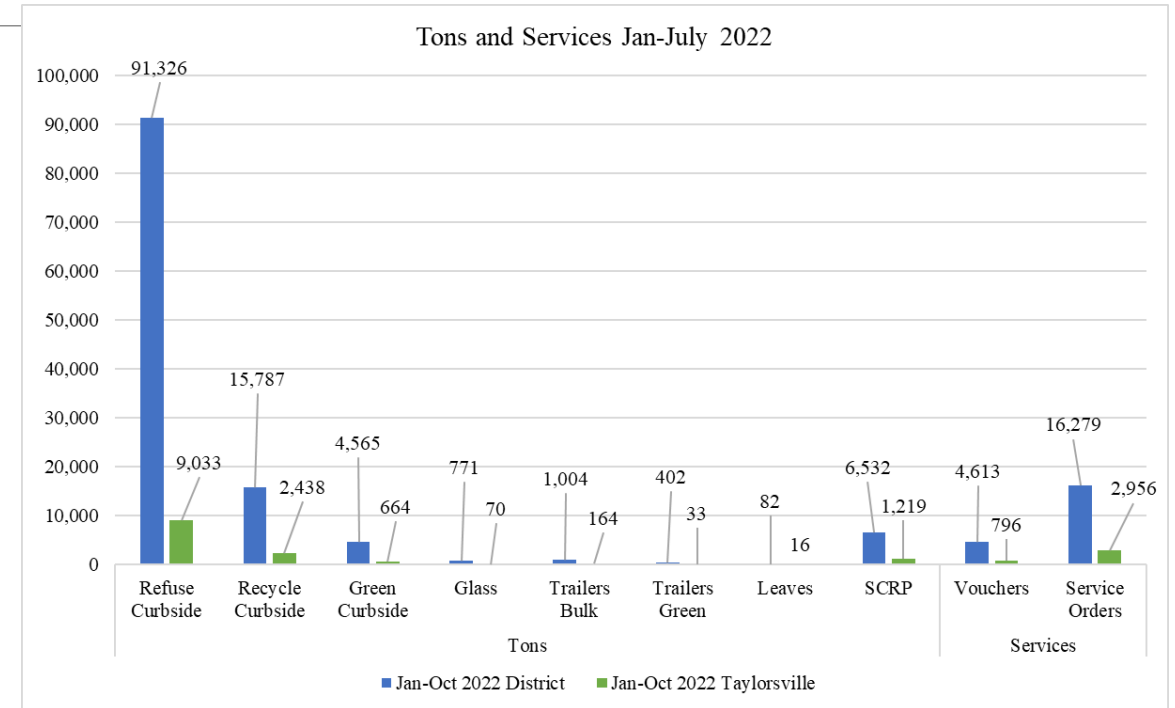
Questions/Topics	District Wide	Taylorsville
Do you support weekly recycling?	95%	94%
Satisfaction rating with recycling services.	93%	94%
Percentage answering that recycling is important.	93%	91%
Confidence in knowing what is accepted in their blue recycling can	83%	85%



January – October 2023 Tonnage and Service Comparisons for Taylorsville and District-wide.



- ✓ 766 Landfill Vouchers redeemed by Taylorsville customers totaling \$12,256 in customer savings
- ✓ 5,194 Landfill Vouchers redeemed by WFWRD customers at the Trans-Jordan & Salt Lake County Sites totaling \$80,855 in customer savings



- ✓ 796 Landfill Vouchers redeemed by Taylorsville customers totaling \$11,940 in customer savings
- ✓ 4,613 Landfill Vouchers redeemed by WFWRD customers at the Trans-Jordan & Salt Lake County Sites totaling \$67,625 in customer savings

January – October 2023 Taylorsville Tonnages and Diversion Rate



- ✓ Residents of Taylorsville diverted approximately 18% of reusable waste from the landfill, which is a 3% increase since June.
- ✓ District-wide diversion rate is at 18%, which is our goal.
- ✓ Follow-up on the recycling guide sticker campaign: The Sustainability Team placed the stickers on 200 recycling cans in Taylorsville to boost clean recycling in areas where more education is needed.
 - ✓ The results didn't show what we had hoped. Very little improvements were noted.
 - ✓ We know for sure that face-to-face interactions have the best results for improved habits.

Status and Updates on Staffing and the Equipment Operator Apprentice Program

Staffing:

We have 57 of the 61-equipment operator (EO) positions filled with 48 full-time Equipment Operators (EO) and 9 full-time Lead EOs. Three vacancies are due to the Training Program hiring.

Kicking Off The Equipment Operator Apprentice Program:

- Jason Walk earned a promotion to the Equipment Operator Training Coordinator. Dan Burgener earned a promotion as one of the two EO Trainer.



- Congratulations to Lori Jolley and Jesus Becerril, who are our first EO Apprentices. They both on-boarded through SCRP.



New Residential Curbside Waste and Special Services Manager:

Welcome Justin Tuft who joined our team on Wednesday, October 11th.

He brings 21 years of industry experience with a steady progression to upper management working for Rocky Mountain Recycling Services. Most recently, he served as their transportation director for eight and a half years.

Recent Visitors and
Tour.
Leo & his Mom from
Taylorsville;
Zayne and his
parents from
Herriman.





Thank you!
Any
Questions?

