



**WORK/STUDY AGENDA
SPRINGVILLE CITY COUNCIL MEETING
NOVEMBER 14, 2023 AT 5:30 P.M.
Multi-Purpose Room
110 South Main Street
Springville, Utah 84663**

CALL TO ORDER- 5:30 P.M.

COUNCIL BUSINESS

1. Calendar

- Nov 21 - Springville Municipal General Election
- Nov 21 - Work Study Meeting 5:30 p.m., Regular Meeting 7:00 p.m.
- Nov 23-24 - Thanksgiving Holiday Observed (City Offices Closed Thursday and Friday)
- Dec 05 - Springville Municipal General Election Canvass 7:00 p.m.
- Dec 05 - Work Study Meeting 5:30 p.m., Regular Meeting 7:00 p.m.

2. MAYOR, COUNCIL, AND ADMINISTRATIVE REPORTS

- a) Community Board Update - Mayor Packard/Cl. Crandall
- a) Library
- b) Public Safety
- c) Finance
- d) Community Development

CLOSED SESSION, IF NEEDED - TO BE ANNOUNCED IN MOTION

The Springville City Council may temporarily recess the regular meeting and convene in a closed session to discuss the character, professional competence, or physical or mental health of an individual, pending or reasonably imminent litigation, and the purchase, exchange, or lease of real property, as provided by UCA 52-4-205.

ADJOURNMENT

CERTIFICATE OF POSTING - THIS AGENDA IS SUBJECT TO CHANGE WITH A MINIMUM OF 24-HOURS NOTICE - POSTED 11/09/2023

In compliance with the Americans with Disabilities Act, the City will make reasonable accommodations to ensure accessibility to this meeting. If you need special assistance to participate in this meeting, please contact the City Recorder at (801) 489-2700 at least three business days prior to the meeting.

Meetings of the Springville City Council may be conducted by electronic means pursuant to Utah Code Annotated Section 52-4-207. In such circumstances, contact will be established and maintained by telephone or other electronic means and the meeting will be conducted pursuant to Springville City Municipal Code 2-4-102(4) regarding electronic meetings.

s/s - Kim Crane, CMC, City Recorder





Monthly Financial Report

To: Mayor and City Council
From: Bruce Riddle, Finance Director
CC: City Administrator
Date: November 7, 2023
Re: September 2023 Financial Report

Please find attached the Monthly Fund Summary Financial Report for September 2023. This report represents the third month of the new 2024 fiscal year. Because of report and distribution lags, particularly on the revenue side, there are many lines that appear askew. Explanations for the major drivers of these anomalies are explained below.

Items of Note:

- *General Fund Revenues* (p. 1)
 - Tax revenues may appear low, but there are two important things to remember: (1) there is a two-month lag for sales tax, so the September sales tax numbers will not be available until the end of November (the July and August disbursements have been received and are approximately 3% below budget, so we will be closely monitoring these revenues for budget implications); (2) approximately \$4.2M of the \$19M tax budget is property tax and we receive most of that revenue in a single disbursement from the County in December.
 - License revenue is below budget pace reflecting the continued lag in building construction. This will continue to need to be monitored as the year progresses.
 - Approximately \$1.5M of the \$2.4M Intergovernmental Revenue is C Road revenue that is distributed from the State as an allocation of the gas tax. These disbursements have a 2-month lag and come every other month. We have received one disbursement thus far, which is on track with budget.
- *Capital Expenditures* (throughout) - with this report being for September, most capital projects for the new budget year are in the early stages of planning, design and bidding; but a number of project expenses are beginning to be realized
- *Enterprise Fund Revenues* (pp. 8-13).
 - The utility funds typically experience some of their highest revenue months in the first quarter of the fiscal year as water and power consumption are at their highest during the summer months. The September utility billings reflect primarily August consumption. Revenues for the first quarter reflect weather that was somewhat milder and wetter than normal. Power revenues are down about 7% relative to

budget; however, a fairly significant billing issue with a large industrial customer was discovered, which will be rectified in the next billing cycle. On a corresponding note, power purchase costs were lower than budgeted as well, so there is somewhat an offset from a budget perspective. For Water and Sewer, the lower consumption has resulted in revenues approximately 7 and 5% respectively. Changes to the rate structure will likely help close the budget gap going into the shoulder months as the base rates were raised more proportionately and will be less affected. Storm Water and Solid Waste revenues are tracking slightly ahead of budget.

- The Golf Course continues to experience high utilization, with revenues up over \$100k (55%) through the first quarter compared to last year and are tracking slightly ahead of budget.

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 3 MONTHS ENDING SEPTEMBER 30, 2023

GENERAL FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
TAX REVENUE	1,139,062.47	1,607,613.07	19,282,395.00	17,674,781.93	8.3
LICENSE REVENUE	66,349.00	191,240.05	1,917,140.00	1,725,899.95	10.0
INTERGOVERNMENTAL REVENUE	242,049.81	392,775.11	2,467,850.00	2,075,074.89	15.9
CHARGES FOR SERVICES	107,181.08	347,954.06	1,272,947.00	924,992.94	27.3
FINES AND FORFEITURES	56,071.70	146,786.46	377,500.00	230,713.54	38.9
MISCELLANEOUS REVENUE	650,161.09	2,003,035.01	4,222,389.00	2,219,353.99	47.4
CONTRIBUTIONS & TRANSFERS	637,423.00	1,912,269.00	7,649,054.00	5,736,785.00	25.0
TRANSFERS & OTHER REVENUE SO	3,126.06	10,572.64	177,350.00	166,777.36	6.0
	<u>2,901,424.21</u>	<u>6,612,245.40</u>	<u>37,366,625.00</u>	<u>30,754,379.60</u>	<u>17.7</u>
<u>EXPENDITURES</u>					
LEGISLATIVE	25,594.51	85,924.78	341,163.00	255,238.22	25.2
ADMINISTRATION	82,075.88	284,746.98	1,464,063.00	1,179,316.02	19.5
INFORMATION SYSTEMS	49,492.77	163,843.86	624,081.00	460,237.14	26.3
LEGAL	55,150.79	173,664.47	886,856.00	713,191.53	19.6
FINANCE	47,908.35	207,387.75	771,061.00	563,673.25	26.9
TREASURY	49,940.59	150,287.17	590,203.00	439,915.83	25.5
BUILDING INSPECTIONS	37,582.77	122,962.83	557,137.00	434,174.17	22.1
PLANNING & ZONING	37,906.22	159,826.34	761,848.00	602,021.66	21.0
PUBLIC WORKS	51,028.47	174,337.17	780,735.00	606,397.83	22.3
ENGINEERING	66,141.07	283,977.87	1,294,212.00	1,010,234.13	21.9
POLICE EXPENDITURES	371,034.79	1,281,757.43	5,459,587.00	4,177,829.57	23.5
POLICE DISPATCH	72,674.54	246,589.87	1,016,630.00	770,040.13	24.3
FIRE DEPARTMENT	156,587.96	559,132.33	2,871,141.00	2,312,008.67	19.5
MUNICIPAL COURT EXPENDITURES	26,256.63	81,161.84	402,246.00	321,084.16	20.2
STREETS EXPENDITURES	103,629.29	332,967.12	1,865,259.00	1,532,291.88	17.9
PARKS EXPENDITURES	124,818.00	387,712.50	1,558,006.00	1,170,293.50	24.9
CANYON PARKS	24,610.09	96,561.24	276,276.00	179,714.76	35.0
ART MUSEUM EXPENDITURES	67,793.08	237,767.73	1,180,024.00	942,256.27	20.2
ART MUSEUM-POPS	24,227.16	68,870.27	387,462.00	318,591.73	17.8
CLYDE RECREATIONAL CENTER	153,802.36	546,135.78	2,192,533.00	1,646,397.22	24.9
RECREATION EXPENDITURES	85,321.53	283,252.62	1,306,524.00	1,023,271.38	21.7
CEMETERY	22,466.35	83,416.80	340,133.00	256,716.20	24.5
PUBLIC ARTS	24,022.88	34,805.83	101,624.00	66,818.17	34.3
LIBRARY EXPENDITURES	101,764.61	304,314.30	1,411,154.00	1,106,839.70	21.6
SENIOR CITIZENS	7,559.63	24,845.52	139,832.00	114,986.48	17.8
TRANSFERS, OTHER	783,079.22	2,349,237.66	10,396,957.00	8,047,719.34	22.6
	<u>2,652,469.54</u>	<u>8,725,488.06</u>	<u>38,976,747.00</u>	<u>30,251,258.94</u>	<u>22.4</u>
	<u>248,954.67</u>	<u>(2,113,242.66)</u>	<u>(1,610,122.00)</u>	<u>503,120.66</u>	<u>(131.3)</u>

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 3 MONTHS ENDING SEPTEMBER 30, 2023

DEBT SERVICE & BOND REDEM FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
MISCELLANEOUS REVENUE	18.24	53.06	.00	(53.06)	.0
CONTRIBUTIONS & TRANSFERS	112,028.00	336,084.00	1,344,338.00	1,008,254.00	25.0
	<u>112,046.24</u>	<u>336,137.06</u>	<u>1,344,338.00</u>	<u>1,008,200.94</u>	<u>25.0</u>
<u>EXPENDITURES</u>					
BOND EXPENDITURES	118,914.45	118,914.45	1,344,338.00	1,225,423.55	8.9
	<u>118,914.45</u>	<u>118,914.45</u>	<u>1,344,338.00</u>	<u>1,225,423.55</u>	<u>8.9</u>
	<u>(6,868.21)</u>	<u>217,222.61</u>	<u>.00</u>	<u>(217,222.61)</u>	<u>.0</u>

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 3 MONTHS ENDING SEPTEMBER 30, 2023

MUNICIPAL BUILDING AUTHORITY

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
MBA REVENUE	33,930.83	101,578.05	405,878.00	304,299.95	25.0
	33,930.83	101,578.05	405,878.00	304,299.95	25.0
<u>EXPENDITURES</u>					
MBA DEBT SERVICE	.00	369,000.59	404,078.00	35,077.41	91.3
MBA MISC. EXPENSES	.00	.00	1,800.00	1,800.00	.0
	.00	369,000.59	405,878.00	36,877.41	90.9
	33,930.83	(267,422.54)	.00	267,422.54	.0

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 3 MONTHS ENDING SEPTEMBER 30, 2023

CAPITAL IMPROVEMENT FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
CAPITAL IMPROVEMENT REVENUES	2,254,537.34	3,144,209.34	11,318,341.00	8,174,131.66	27.8
CONTRIBUTIONS & TRANSFERS	.00	.00	500,000.00	500,000.00	.0
	<u>2,254,537.34</u>	<u>3,144,209.34</u>	<u>11,818,341.00</u>	<u>8,674,131.66</u>	<u>26.6</u>
<u>EXPENDITURES</u>					
ADMINISTRATION	105,740.00	108,740.00	1,616,049.78	1,507,309.78	6.7
DEPARTMENT 4135	.00	.00	34,445.00	34,445.00	.0
FINANCE	.00	.00	10,462.00	10,462.00	.0
PLANNING & ZONING	.00	.00	13,914.00	13,914.00	.0
ENGINEERING EXPENDITURES	.00	7,620.73	1,647,000.00	1,639,379.27	.5
POLICE EXPENDITURES	41,723.00	49,288.00	105,842.34	56,554.34	46.6
DEPARTMENT 4211	.00	.00	21,320.00	21,320.00	.0
FIRE DEPARTMENT (70.82)		2,198.44	253,110.96	250,912.52	.9
STREETS EXPENDITURES	34,925.41	48,668.17	17,752,645.54	17,703,977.37	.3
PARKS EXPENDITURES	19,660.00	39,295.00	1,161,542.29	1,122,247.29	3.4
CANYON PARKS	.00	8,910.00	307,452.88	298,542.88	2.9
ART MUSEUM EXPENDITURES	500.00	5,660.00	69,319.56	63,659.56	8.2
POOL EXPENDITURES	.00	.00	40,000.00	40,000.00	.0
RECREATION EXPENDITURES	.00	42,986.19	494,252.55	451,266.36	8.7
CEMETERY EXPENDITURES	.00	.00	245,000.00	245,000.00	.0
PUBLIC ARTS	10,600.00	11,550.00	304,400.00	292,850.00	3.8
LIBRARY EXPENDITURES	.00	.00	206,382.00	206,382.00	.0
SENIOR CENTER EXPENDITURES	.00	.00	10,821.00	10,821.00	.0
TRANSFERS, OTHER	1,275.00	3,825.00	15,296.00	11,471.00	25.0
	<u>214,352.59</u>	<u>328,741.53</u>	<u>24,309,255.90</u>	<u>23,980,514.37</u>	<u>1.4</u>
	<u>2,040,184.75</u>	<u>2,815,467.81</u>	<u>(12,490,914.90)</u>	<u>(15,306,382.71)</u>	<u>22.5</u>

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 3 MONTHS ENDING SEPTEMBER 30, 2023

SPECIAL SERVICE FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
TAX REVENUE	55,762.96	55,762.96	736,450.00	680,687.04	7.6
SPECIAL REVENUES	54,411.90	189,187.68	2,867,675.00	2,678,487.32	6.6
	<u>110,174.86</u>	<u>244,950.64</u>	<u>3,604,125.00</u>	<u>3,359,174.36</u>	<u>6.8</u>
<u>EXPENDITURES</u>					
PARK IMPACT FEE PROJECTS	471,300.00	1,022,474.10	2,929,298.39	1,906,824.29	34.9
STREETS IMPACT FEE PROJECTS	.00	.00	2,700,000.00	2,700,000.00	.0
PAR EXPENDITURES	1,500.00	36,307.00	508,000.00	471,693.00	7.2
CAPITAL OUTLAYS	.00	.00	250,000.00	250,000.00	.0
TRANSFERS	37,792.00	113,376.00	2,249,625.00	2,136,249.00	5.0
	<u>510,592.00</u>	<u>1,172,157.10</u>	<u>8,636,923.39</u>	<u>7,464,766.29</u>	<u>13.6</u>
	<u>(400,417.14)</u>	<u>(927,206.46)</u>	<u>(5,032,798.39)</u>	<u>(4,105,591.93)</u>	<u>(18.4)</u>

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 3 MONTHS ENDING SEPTEMBER 30, 2023

INTERNAL SERVICE FUNDS

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
CHARGES FOR SERVICES	21,719.29	61,625.88	447,886.00	386,260.12	13.8
CONTRIBUTIONS & TRANSFERS	160,442.00	481,326.00	1,925,306.00	1,443,980.00	25.0
	<u>182,161.29</u>	<u>542,951.88</u>	<u>2,373,192.00</u>	<u>1,830,240.12</u>	<u>22.9</u>
<u>EXPENDITURES</u>					
CENTRAL SHOP	19,694.29	56,900.88	411,548.00	354,647.12	13.8
FACILITIES MAINTENANCE	77,975.80	246,449.45	1,176,823.00	930,373.55	20.9
FACIL MAINT - CAPITAL EXPENSE	42,163.85	49,407.02	699,826.08	650,419.06	7.1
TRANSFERS, OTHER	3,868.00	34,638.00	46,417.00	11,779.00	74.6
	<u>143,701.94</u>	<u>387,395.35</u>	<u>2,334,614.08</u>	<u>1,947,218.73</u>	<u>16.6</u>
	<u>38,459.35</u>	<u>155,556.53</u>	<u>38,577.92</u>	<u>(116,978.61)</u>	<u>403.2</u>

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 3 MONTHS ENDING SEPTEMBER 30, 2023

VEHICLES AND EQUIPMENT FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
TRANSFERS IN	190,011.00	570,033.00	2,280,134.00	1,710,101.00	25.0
	190,011.00	570,033.00	2,280,134.00	1,710,101.00	25.0
<u>EXPENDITURES</u>					
ADMNISTRATION	17,296.13	53,843.78	134,250.00	80,406.22	40.1
CITY ENGINEER	.00	.00	80,000.00	80,000.00	.0
POLICE	166,339.00	166,339.00	539,176.72	372,837.72	30.9
AMBULANCE	9,539.64	39,808.74	1,856,089.12	1,816,280.38	2.1
STREETS	.00	.00	491,156.00	491,156.00	.0
CANYON PARKS	.00	.00	10,000.00	10,000.00	.0
RECREATION	.00	.00	48,860.00	48,860.00	.0
LIBRARY	298.98	298.98	10,000.00	9,701.02	3.0
WATER	.00	8,704.00	92,000.00	83,296.00	9.5
SEWER	9,305.00	13,887.15	260,000.00	246,112.85	5.3
STORM WATER	.00	40,000.00	645,000.00	605,000.00	6.2
SOLID WASTE	.00	.00	310,000.00	310,000.00	.0
GOLF COURSE	.00	.00	48,929.08	48,929.08	.0
	202,778.75	322,881.65	4,525,460.92	4,202,579.27	7.1
	(12,767.75)	247,151.35	(2,245,326.92)	(2,492,478.27)	11.0

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 3 MONTHS ENDING SEPTEMBER 30, 2023

WATER UTILITY FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
ENTERPRISE REVENUE	792,718.74	2,067,123.71	9,247,631.00	7,180,507.29	22.4
	792,718.74	2,067,123.71	9,247,631.00	7,180,507.29	22.4
<u>EXPENDITURES</u>					
WATER DISTRIBUTION EXPENDITURE	130,988.85	450,607.40	2,651,910.00	2,201,302.60	17.0
WATER PI EXPENDITURES	7,079.56	42,185.04	369,581.00	327,395.96	11.4
CAPITAL EXP-CULINARY WATER	3,427.45	33,502.86	5,051,203.44	5,017,700.58	.7
IMPACT FEE PROJECTS	.00	.00	887,047.94	887,047.94	.0
PRINCIPAL	.00	.00	332,360.00	332,360.00	.0
TRANSFERS, OTHER	122,882.16	472,580.06	1,688,505.00	1,215,924.94	28.0
	264,378.02	998,875.36	10,980,607.38	9,981,732.02	9.1
	528,340.72	1,068,248.35	(1,732,976.38)	(2,801,224.73)	61.6

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 3 MONTHS ENDING SEPTEMBER 30, 2023

SEWER UTILITY FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
ENTERPRISE REVENUE	539,959.00	1,569,320.61	7,044,210.00	5,474,889.39	22.3
	539,959.00	1,569,320.61	7,044,210.00	5,474,889.39	22.3
<u>EXPENDITURES</u>					
SEWER EXPENDITURES	26,138.41	96,849.50	628,449.00	531,599.50	15.4
WASTE WATER TREATMENT PLANT	64,837.48	228,227.14	1,367,982.00	1,139,754.86	16.7
VEHICLES & EQUIP-WASTE WATER	1,852.14	21,142.64	236,185.00	215,042.36	9.0
PROJECTS	.00	37,212.95	2,680,811.00	2,643,598.05	1.4
IMPACT FEE PROJECTS	.00	.00	30,000.00	30,000.00	.0
BOND PRINCIPAL	.00	.00	657,640.00	657,640.00	.0
TRANSFERS, OTHER	104,593.01	404,965.60	1,443,143.00	1,038,177.40	28.1
	197,421.04	788,397.83	7,044,210.00	6,255,812.17	11.2
	342,537.96	780,922.78	.00	(780,922.78)	.0

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 3 MONTHS ENDING SEPTEMBER 30, 2023

ELECTRIC UTILITY FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
ENTERPRISE REVENUE	3,730,303.93	9,085,259.24	43,389,509.00	34,304,249.76	20.9
	3,730,303.93	9,085,259.24	43,389,509.00	34,304,249.76	20.9
<u>EXPENDITURES</u>					
ELECTRIC DISTRIBUTION	231,098.23	729,018.76	3,232,901.00	2,503,882.24	22.6
ELECTRIC GENERATION	110,722.33	548,501.34	2,173,981.00	1,625,479.66	25.2
NEW DEVELOPMENT	54,047.00	58,535.67	642,500.00	583,964.33	9.1
GENERATION PROJECTS	45,704.16	213,504.15	7,363,830.00	7,150,325.85	2.9
IMPACT FEE PROJECTS	2,948.25	322,999.41	2,105,000.00	1,782,000.59	15.3
TRANSFERS, OTHER	2,328,136.20	5,149,985.30	27,871,298.00	22,721,312.70	18.5
	2,772,656.17	7,022,544.63	43,389,510.00	36,366,965.37	16.2
	957,647.76	2,062,714.61	(1.00)	(2,062,715.61)	20627

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 3 MONTHS ENDING SEPTEMBER 30, 2023

STORM WATER FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
ENTERPRISE REVENUES	173,773.30	516,575.62	2,196,797.00	1,680,221.38	23.5
	173,773.30	516,575.62	2,196,797.00	1,680,221.38	23.5
<u>EXPENDITURES</u>					
STORM DRAIN EXPENDITURES	18,129.44	43,573.77	576,496.00	532,922.23	7.6
CAPITAL PROJECTS	.00	.00	125,000.00	125,000.00	.0
CAPITAL PROJECTS	.00	.00	470,664.00	470,664.00	.0
IMPACT FEE PROJECTS	.00	184,509.13	200,070.00	15,560.87	92.2
TRANSFERS, OTHER	68,652.98	205,965.03	824,393.00	618,427.97	25.0
	86,782.42	434,047.93	2,196,623.00	1,762,575.07	19.8
	86,990.88	82,527.69	174.00	(82,353.69)	47429.

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 3 MONTHS ENDING SEPTEMBER 30, 2023

WASTE UTILITY FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
ENTERPRISE REVENUE	219,361.95	658,364.53	2,568,129.00	1,909,764.47	25.6
	219,361.95	658,364.53	2,568,129.00	1,909,764.47	25.6
<u>EXPENDITURES</u>					
SOLID WASTE EXPENDITURES	110,067.66	283,040.39	1,453,846.00	1,170,805.61	19.5
SOLID WASTE RECYCLING	103.95	3,364.81	110,631.00	107,266.19	3.0
TOOLS & EQUIPMENT	.00	.00	110,404.00	110,404.00	.0
TRANSFERS, OTHER	67,814.72	203,388.87	814,748.00	611,359.13	25.0
	177,986.33	489,794.07	2,489,629.00	1,999,834.93	19.7
	41,375.62	168,570.46	78,500.00	(90,070.46)	214.7

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 3 MONTHS ENDING SEPTEMBER 30, 2023

GOLF COURSE UTILITY FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
ENTERPRISE REVENUE	225,523.61	774,559.44	1,542,418.00	767,858.56	50.2
	225,523.61	774,559.44	1,542,418.00	767,858.56	50.2
<u>EXPENDITURES</u>					
GOLF COURSE EXPENDITURES	83,657.55	288,677.64	1,106,036.00	817,358.36	26.1
GOLF CART PROJECTS	3,055.00	7,837.00	150,000.00	142,163.00	5.2
TRANSFERS, OTHER	22,582.00	67,746.00	270,989.00	203,243.00	25.0
	109,294.55	364,260.64	1,527,025.00	1,162,764.36	23.9
	116,229.06	410,298.80	15,393.00	(394,905.80)	2665.5

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 3 MONTHS ENDING SEPTEMBER 30, 2023

REDEVELOPMENT AGENCY FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
CONTRIBUTIONS & TRANSFERS	.00	.00	490,000.00	490,000.00	.0
	.00	.00	490,000.00	490,000.00	.0
<u>EXPENDITURES</u>					
RDA EXPENDITURES	.00	.00	400,000.00	400,000.00	.0
	.00	.00	400,000.00	400,000.00	.0
	.00	.00	90,000.00	90,000.00	.0

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 3 MONTHS ENDING SEPTEMBER 30, 2023

CEMETERY TRUST FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
CHARGES FOR SERVICES	5,833.76	16,755.98	139,000.00	122,244.02	12.1
CONTRIBUTIONS & TRANSFERS	4,854.00	14,562.00	58,246.00	43,684.00	25.0
	<u>10,687.76</u>	<u>31,317.98</u>	<u>197,246.00</u>	<u>165,928.02</u>	<u>15.9</u>
<u>EXPENDITURES</u>					
	<u>.00</u>	<u>.00</u>	<u>.00</u>	<u>.00</u>	<u>.0</u>
	<u>10,687.76</u>	<u>31,317.98</u>	<u>197,246.00</u>	<u>165,928.02</u>	<u>15.9</u>

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 3 MONTHS ENDING SEPTEMBER 30, 2023

SPECIAL TRUSTS FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
<u>EXPENDITURES</u>					
TRANSFERS, OTHER	20,150.00	60,450.00	241,800.00	181,350.00	25.0
	20,150.00	60,450.00	241,800.00	181,350.00	25.0
	(20,150.00)	(60,450.00)	(241,800.00)	(181,350.00)	(25.0)

Administration Q1 FY 2024

Measure	Fiscal Year 2020				Fiscal Year 2021				Fiscal Year 2022				Fiscal Year 2023				Fiscal Year 2024				Annual				
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2020	2021	2022	2023	2024 YTD
	Jul-Sept 2019	Oct-Dec 2019	Jan-Mar 2020	Apr-Jun 2020	Jul-Sept 2020	Oct-Dec 2020	Jan-Mar 2021	Apr-Jun 2021	Jul-Sept 2021	Oct-Dec 2021	Jan-Mar 2022	Apr-Jun 2022	Jul-Sept 2022	Oct-Dec 2022	Jan-Mar 2023	Apr-Jun 2023	Jul-Sept 2023	Oct-Dec 2023	Jan-Mar 2024	Apr-Jun 2024					
Meeting Minutes (within 30 days)	99%	100%	100%	100%	99%	100%	100%	90%	100%	90%	100%	100%	100%	100%	100%	100%	100%	0%	0%	0%	99.50%	97.25%	97.50%	100.00%	100.00%
GRAMA Requests Fulfilled (within 10 days)	100%	100%	100%	100%	100%	100%	100%	90%	100%	100%	100%	100%	100%	100%	100%	100%	95%	0%	0%	0%	100%	97.50%	100.00%	100.00%	95.00%
Turnover (full-time terminations/full-time employees)	7.20%	2.20%	3.20%	2.70%	1.10%	5.30%	2.70%	5.30%	3.80%	3.30%	7.73%	3.18%	3.38%	3.50%	2.39%	3.77%	4.98%*	0.00%	0.00%	0.00%	15.30%	14.40%	18.01%	13.04%	4.98%
Accident Reporting (within one business day)	Annual Measure Only												20%	100%	55%	25%	73%	0%	0%	0%	69%	90%	95%	49.89%	73.00%
Average Social Media Reach				5220	2754	2552	2063	3454	2733	2698	2180	2731	2776	3009	3838	2926	2064	0	0	0	3324	2706	2586	3137	2064
Viewed Live Stream Meetings	NEW																306								306
IS Cost/FTE (IS Expenses/City FTEs)	Annual Measure Only																\$ 741.38	\$ -	\$ -	\$ -	\$ 1,612.00	\$ 1,680.00	\$ 1,673.00	\$ 1,769.15	\$ 741.38
Cost per Ticket (IS Cost/Tickets per Period)	\$377	\$376	\$404	\$223	\$256	\$338	\$315	\$332	\$212	\$258	\$319	\$261	\$116	\$293	\$196	\$239	\$ 228.51	\$ -	\$ -	\$ -	\$ 305.00	\$ 310.25	\$ 262.29	\$ 210.95	\$ 57.13
Passport & Photo Revenue (Passports * Fees)				\$59,379				\$67,560				\$80,752	\$27,514	\$28,326	\$38,790	\$26,735	\$31,443.20	\$ -	\$ -	\$ -	\$ 59,378.52	\$ 67,560.15	\$ 80,751.93	\$ 121,365.41	\$ 31,443.20
Fingerprint & Notary Revenue (Resident + Non Res + Notary)															\$1,060		\$ 1,625.00		\$ -					\$ 1,060.00	\$ 1,625.00

NOTES: * 4.98% total turnover, however if we remove the retirements and only look at employees leaving for other jobs, it is 3.17% (More inline with our averages)

Finance/Treasury Department Report

Through period ending: 9/30/2023

	Fiscal Year 2023				Fiscal Year 2024				Annual			Target	
Measure	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2022	2023	2024	Q1	Actual
<i>Finance Division</i>													
Timely Reports	100%	100%	100%	100%	100%				100%	100%	100%	100%	100%
Timely Payment	97%	96%	95%	98%	97%				98%	97%	97%	99%	97%
<i>Treasury Division</i>													
Treasury Cost per Transaction	\$2.79	\$3.34	\$2.66	\$3.58	\$3.42				\$2.55	\$2.92	\$3.42	\$3.40	\$3.42
Maximize Interest	105.4%	102.6%	100.0%	102.7%	104.8%				98.5%	102.7%	104.8%	100.0%	104.8%

Measure	Description	Formula
Timely Reports	% of monthly department income statements delivered within 10 business days of previous month end	Reports completed within 10 business days / total reports provided
Timely Payment	% of all invoices paid by the due date	Invoices paid on time / total invoices
Treasury Cost per Transaction	Per transaction cost of all transactions (receipts) processed by the treasury division	Total treasury costs / # of transactions handled
Maximize Interest	Interest earnings as a % of potential interest earnings if all cash were deposited in PTIF	Interest earnings / potential interest earnings of PTIF

Notes:

**HOBBLE CREEK GOLF COURSE
SCAD REPORT Q1 Fiscal 2024**



Key Notes

Q1 FY 2024

Q1-FY24 net revenue is up \$1177,837.24 compare to Q1-FY23; Current Annual period Net revenue is \$1,539,468.79.

Weather was good for Q1, and the course remained busy with an average tee time slot occupancy of 93%. No shows (players booked compared to not showing up to play) is 1.85%.

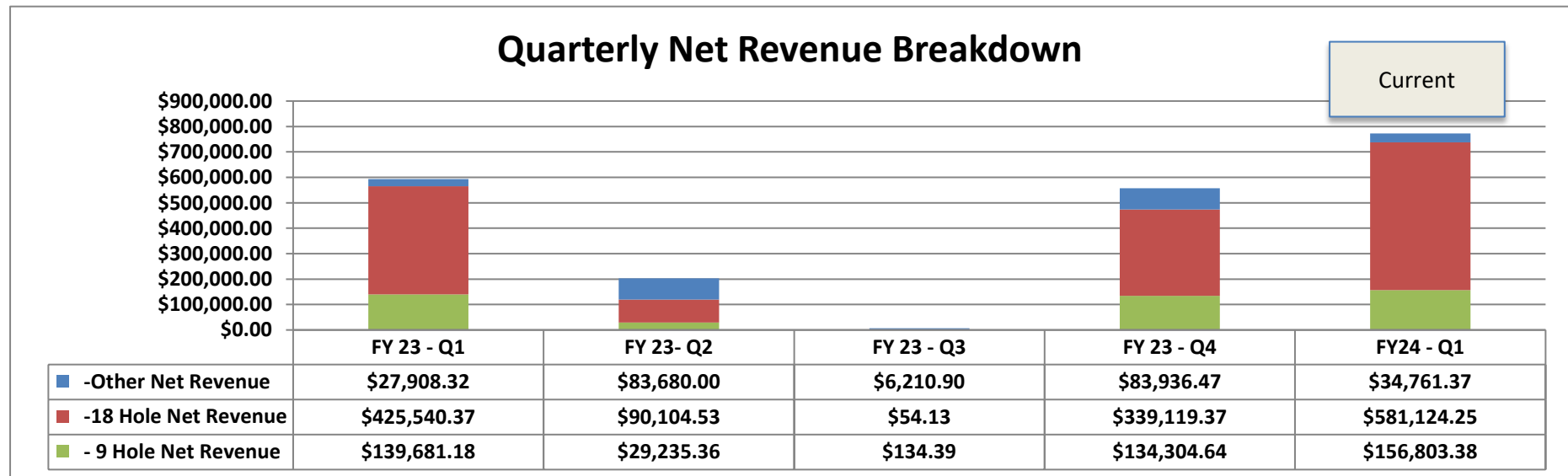
Revenue for Q1 is 48.8% of projected revenue for FY 24.

The course is healing, with several projects that are in the various stages - fountains, head gate, range tee and cart paths around 1, 10 and 18.

Remaining Sunroc/Clyde money balance is \$1,911.13

Total Net Revenue Quarterly / 6 Month / 12 Month Running Totals

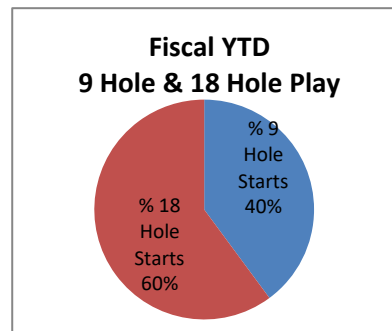
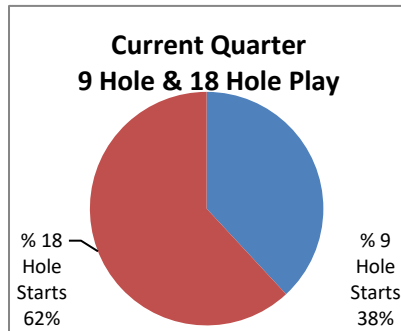
Time Frame	FY 22 - Q4	FY 23 - Q1	FY 23- Q2	FY 23 - Q3	FY 23 - Q4	FY24 - Q1	Current 6 Month Total	12 Month Running Total
Revenue Current	\$437,857.57	\$594,851.76	\$203,019.89	\$6,399.42	\$557,360.48	\$772,689.00	\$1,330,049.48	\$1,539,468.79
Revenue YAG	\$581,561.72	\$677,031.39	\$145,103.98	\$51,635.69	\$437,857.57	\$594,851.76	\$1,032,709.33	\$1,229,449.00
Revenue +/-	\$143,704.15	\$143,704.15	\$57,915.91	\$45,236.27	\$119,502.91	\$177,837.24	\$297,340.15	\$310,019.79



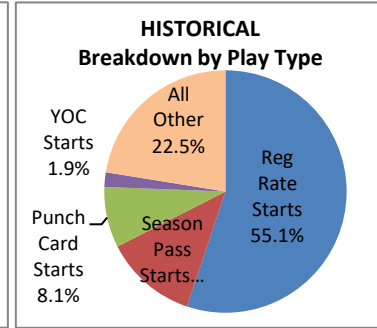
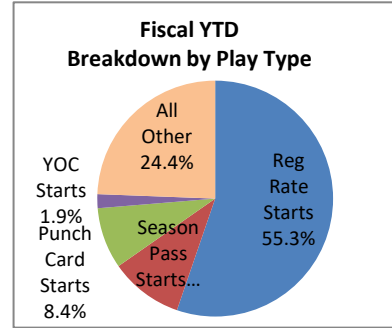
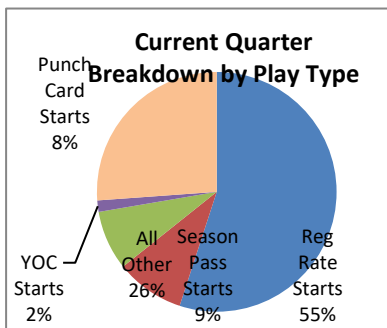
Total Net Revenue per Start

Quarter	FY 22 - Q4	FY 23 - Q1	FY 23- Q2	FY 23 - Q3	FY 23 - Q4	FY24 - Q1	Current 6 Month Average	YTD Average
Tot Rev/Start Current	\$29.70	\$31.26	\$44.88	\$914.20	\$35.01	\$34.35	\$34.68	\$257.11
Tot Rev/Start YAG	\$31.09	\$30.47	\$31.53	\$120.08	\$29.70	\$31.26	\$30.48	\$53.14
Revenue +/-	(\$1.39)	(\$1.39)	\$13.35	\$794.12	\$5.31	\$3.09	\$4.20	\$203.97

HOBBLE CREEK GOLF COURSE SCAD REPORT Q1 Fiscal 2024



Starts by Play Type



Walking Play vs Riding Play

	Q1	YTD	Hist Average
Walking	21.4%	22.2%	27.5%
Riding	78.6%	77.8%	72.5%
9 Holes Walking	25.4%	23.1%	29.6%
9 Holes Riding	74.6%	76.9%	70.4%
18 holes Walking	19.0%	20.7%	25.8%
18 Holes Riding	81.0%	79.3%	74.2%

Weather Data

	Historical Q1 Averages	Current Quarter	(+/-) compared to Historical Average
Golf course open days	92	90	-2
Closed	0	2	2
Days below 60	0	0	0
Days above 90	44	37	-7
Days above 100	5	5	0
Days of Rain / Snow	10	10	33

Cart Fleet Data

QRTLY revenue per cart*	\$ 2,898.00
Starts per Cart (9 hole equivalents)*	340
Starts / Cart / Day (9 hole equiv)*	3.78

***Based on 85 carts- Rented 10 extra for 2 of the three months of the quarter

Springville Public Library Department Report

July-September 2023 (Q1 FY2024)

	Fiscal Year 2023				Fiscal Year 2024				Annual				Target	
Measure	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2021	2022	2023	2024	Q1	Annual
Operating Costs (per capita)	\$7.58	\$8.51	\$8.12	\$9.50	\$7.82				\$29.63	\$32.50	\$33.72		\$9.84	\$36.13
Visitation Rate (per capita)	1.98	1.70	2.10	2.41	2.19				4.40	7.17	8.18		2.09	8.37
Community Usage Rate (percentage of community that uses the library - citizen survey)	81%	81%	81%	81%	81%				80%	82%	81%		80%	80%
Customer Service Score scored 0-7 (citizen survey)	5.83	5.83	5.83	5.83	5.83				5.95	5.95	5.83		5.85	5.85
Circulation Rate (per capita)	4.59	3.94	4.61	4.54	4.79				15.44	16.84	17.68		4.53	18.14
Program Attendance (total number of attendees)	11,789	11,156	15,081	22,730	18,026				18,146	41,846	60,801		13,125	52,500
Internet Use (Average daily number of computer sessions)	46	36	44	48	54				29	42	44		50	15,000

MUSEUM Department Report

FY24 Q1 (Jul 2023 – Sep 2023)

	Fiscal Year 2023				Fiscal Year 2024				Annual				Target	
Measure	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	FY21	FY22	FY23	FY24	Q1	A
Expenditures per Museum Visitor (Expenses-Revenue & Donations)/Attendance	\$6.94	\$4.22	\$6.38	\$3.59	\$8.01				\$9.14	\$6.09	\$5.11		\$8.00	\$6.00
Donations (Individual+Corporate+Foundation+Endowment)	\$5,746.80	\$42,174.24	\$31,187.81	\$66,108.26	\$9,131.75				\$58,033.73	\$94,770.67	\$145,217.14		\$10,000	\$228,000
Donation Growth Rate (FY24 -FY23)/FY23 Donations	-31%	153%	-24%	131%	59%				-42%	63%	53%		59%	72%
Attendance (through the door visitors, including rental attendees)	17,297	17,286	16,041	24,097	19,157				41,074	61,544	74,852		20,000	82,000
Attendance Growth Rate ((FY24 Attendance -FY23 Attendance) /FY23 Attendance)x100	8%	33%	25%	23%	11%				-9%	50%	22%		10%	10%
Visitor Satisfaction (% of visitors responding "exceeded expectations")	84%	79%	79%	82%	80%				82%	81%	81%		80%	80%

*Expenditure per Museum Visitor slightly high in Q1, will go down as more revenue comes in throughout year and attendance goes up.

Parks and Recreation Department Q1 FY 2024 Report

RECREATION

MEASURE	Fiscal Year 2022				Fiscal Year 2023				Fiscal Year 2024				Target				
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2021	2022	2023	2024	A
Participation Rate (per population)	4.67%	5.29%	5.51%	7.57%	5.29%	4.99%	6.10%	7.81%	5.50%				4.12%	5.76%	6.05%	5.50%	4.50%
Revenue per Participant	\$50.84	\$52.25	\$57.66	\$52.46	\$46.52	\$58.23	\$59.98	\$99.55	\$71.60				\$56.06	\$53.30	\$66.07	\$71.60	\$70.00
Operating Cost per Participant	\$133.71	\$122.87	\$122.07	\$130.09	\$158.13	\$125.56	\$101.91	\$122.99	\$196.10				\$142.57	\$127.19	\$127.15	\$196.10	\$120.00
Cost Recovery Rate	38.02%	42.52%	47.23%	40.33%	29.42%	46.38%	58.86%	*80.94%	36.51%				39.42%	42.03%	33.67%	36.51%	38.00%
Participant Satisfaction Rate	86.5%	86.0%	80.0%	80.0%	81.5%	81.2%	84.5%	88.8%	81.5%				84.50%	83.13%	83.99%	81.50%	72.00%
Participation Rate (per Nebo numbers)	19.81%	19.84%	16.17%	31.30%	20.95%	20.85%	25.50%	32.64%	24.15%				17.31%	21.78%	24.98%	24.15%	17.00%

*2023 Q2 Operating cost and revenues include Holiday Festival Event–participation does not reflect the attendance at this event

**2023 Q4 Cost Recovery Rate was effected by adjustments made by Finance to Recreation expenditures in April

CLYDE REC CENTER

MEASURE	Fiscal Year 2022				Fiscal Year 2023				Annual				Target				
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2021	2022	2023	2024	A
Passholder rate (per population)	21.53%	21.18%	22.98%	24.15%	21.36%	28.14%	31.25%	30.70%	20.11%				19.27%	22.46%	27.86%	20.11%	25.00%
Visitation rate	2.25	1.95	2.44	2.22	2.13	1.91	2.79	2.54	2.20				2.28	2.21	2.34	2.20	2.75
Revenue per visit	\$4.74	\$5.73	\$4.80	\$6.91	\$5.53	\$6.09	\$5.30	\$6.15	\$5.39				\$4.87	\$ 5.54	\$ 5.77	\$ 5.39	\$4.50
Operating cost per visit	\$6.03	\$5.54	\$4.97	\$5.98	\$6.78	\$6.32	\$4.53	\$6.58	\$6.91				\$5.34	\$ 5.63	\$ 6.05	\$ 6.91	\$4.80
Net Promoter score	78	79	78	74	69	84	68	79.5	78.7				82	77	75	79	75

*A portion of the operating costs are reflected in the facilities report

SENIOR CENTER

MEASURE	Fiscal Year 2022				Fiscal Year 2023				Annual				Target				
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2021	2022	2023	2024	A
Operating cost per member	\$36.49	\$41.49	\$54.47	\$54.23	\$41.28	\$58.25	\$70.80	\$79.62	\$45.34				\$44.23	\$46.67	\$62.49	\$45.34	\$46.00
Average program participants per class	44.70%	51.46%	59.91%	44.78%	10	10.13	9.6	10.65	10.53				23.41%	50.21%	10.095	10.53	32.00%
Member satisfaction rate	NA				NA	NA	NA	NA	NA			N	NA	NA	NA	NA	90.00%

Meals Served Per Quarter	2584	2820	3525	3893	2584										12822	2584	Total for Year
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Parks & Recreation Department

July - Sept, 2023 (Q1)

Facilities Management

Measure	Fiscal Year 2022				Fiscal Year 2023				Annual			Target	
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2022	2023	2024	Q1	A
Average # of Days to Complete Work Order Requests	20.6	11	10	12	12.7				15.75	13.4	12.7	14	14
Capital Replacement Project Completion (# of completed projects/total # of approved projects for FY)	8%	14%	20%	62%	6%				75%	62%	6%	100%	100%
System Renewal and Replacement Rates (Capital Reserve/20 year projected total costs)	17%	17%	17%	17%	17%				6.50%	17%	17%	20%	20%
Facility Management Satisfaction Survey	New Method Coming Soon	New Method Coming Soon	New Method Coming Soon	New Method Coming Soon	New Method Coming Soon				N/A	N/A	N/A	N/A	N/A
% of Buildings Rated a Grade Level "B" or Better on Cleanliness Inspection Scorecard (scored areas = 17)	89%	89%	90%	90%	90%				83.50%	85%	85%	88%	88%

Grounds Management Q1 2024

Measure	Fiscal Year 2023				Fiscal Year 2024				Annual			Target	
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2022	2023	2024	Q1	A
# of Residents per census.gov (1.16% annual growth)	35,268	35,268	35,268	35,268	35,832				35,268	35,268	35,832	35,832	35,832
Revenue Recovery: City & Canyon Parks	19%	4%	29%	15%	18%				16.71%	16.71%	18%	15%	15%
City & Canyon Parks Cost per Resident	\$9.40	\$13.26	\$5.28	\$11.68	\$10.63				\$39.62	\$39.62	\$10.63	\$27.00	\$36.00 (NRPA National Ave. = \$88.30)
Revenue Recovery: Cemetery	136%	68%	62%	37%	56%				66%	66%	56%	90%	90%
Cemetery Cost per Resident	-\$0.52	\$0.47	\$0.57	\$2.06	\$1.03				\$2.58	\$2.58	\$1.03	\$6.22	\$8.30
% of Residents Within a 10-minute Walk to a City Park (determined by land area; park locations in proximity to residential neighborhoods)	97%	97%	97%	97%	97%				95%	95%	97%	97%	97%
% of Grounds Rated Grade Level "B" or Better on Inspection Scorecard (scored areas = 60)	80%	80%	80%	80%	80%				80%	80%	80%	88%	88%

[illegible]

Police Department Q1 FY 2014

	Fiscal Year 2022				Fiscal Year 2023			
Measure	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Officer Workload	214.4	209.9	207.9	215.3	235.27	218.94	224.03	234.81
Proactive Police Activities Per Officer	100	115	137	129	138.11	165.37	166.67	161.67
Response Time	7:42	8:28	10:08	8:28	8:04	8:01	7:01	10:05
Violent Crime Rate Per Thousand Residents	1.2	1.0	1.0	0.8	1.4	1.1	1.4	1.4
Property Crime Rate Per Thousand Residents	3.8	3.6	2.7	2.9	2.3	2.4	2.8	2.4

Annual			
2020	2021	2022	2023
955	632.2	847.5	913.0
562.5	537.6	480.1	631.8
	6:34	8:41	
2.3	3.1	3.9	5.2
15.4	10.1	13.0	9.9

	Fiscal Year 2024			
Measure	Q1	Q2	Q3	Q4
Officer Workload	218.8			
Proactive Police Activities Per Officer	149			
Response Time	9:43			
Violent Crime Rate Per Thousand Residents	1.7			
Property Crime Rate Per Thousand Residents	2.7			

Springville Dispatch Q1 FY 2014

Measure	Fiscal year 2021				Fiscal year 2022			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Percentage of 911 emergency calls answered within 10 seconds	98.2	98.59	99.1	99.31	98.23	99.19	98.52	98.39
911 Calls received	2,763	2,416	2,105	2,659	2,593	2,432	2,020	2,047
Non-emergency calls received	13,263	10,775	9,890	12,390	15,360	10,191	9,531	8,530
Accurate instructions % (pre-arrival medical instructions)	98.9	93.8	95.8	94.0	98.4	96.3	95.9	99.0
Percentage of non-emergency calls answered within 15 seconds	98.6	99.0	99.5	99.0	98.9	99.5	98.9	98.9
911 calls per 1000 Residents	78.9	69.0	60.1	76.0	72.0	67.6	56.1	56.9

Annual			
2019	2020	2021	2022
98.44	98.77	98.8	98.58
8,647	9,592	9,943	9,092
48,948	49,550	46,318	43,612
94.0	94.3	95.6	97.4
98.7	99.1	99.0	99.1
254.3	282.1	284.1	252.6

Measure	Fiscal year 2023				Fiscal year 2024			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Percentage of 911 emergency calls answered within 10 seconds	98.01	98.8	97.67	98.52	98.96			
911 Calls received	2,266	2,247	2,276	3,115	2,388			
Non-emergency calls received	11,008	10,136	11,008	12,822	11,239			
Accurate instructions % (pre-arrival medical instructions)	98.7	92.8	98.9	98.9	98.3			
Percentage of non-emergency calls answered within 15 seconds	98.1	99.5	98.1	99.7	99.7			
911 calls per 1000 Residents	62.9	62	63	87	66.3			

Fire Department Q1 FY 2014

Monthly Metric	Jul 2022	Aug 2022	Sep 2022	Oct 2022	Nov 2022	Dec 2022	Jan 2023	Feb 2023	Mar-23	Apr-23	23-May	23-Jun	23-Jul	23-Aug	23-Sep	Average
# of Fire Calls Day Shift 7am - 10pm	30	34	27	18	35	21	12	18	22	24	17	24	30	18	16	24
# of Fire Calls Night Shift 10pm - 7am	12	9	8	5	9	9	5	6	9	6	4	10	8	6	4	8
# of EMS Calls Day Shift 7am - 10pm	94	105	101	109	97	122	108	104	106	131	110	114	121	131	108	109
# of EMS Calls Night Shift 10pm - 7am	30	28	28	31	24	48	45	33	41	30	28	43	34	39	30	34
Avg Calls During the Day 7am - 10pm	4	4.48	4.26	4	4	4.6	3.8	4.35	4.1	4.3	4.2	4.6	4.8	4.8	4.1	4
Avg Calls at Night 10pm - 7am	1.6	1.2	1.2	1.16	1.46	1.8	1.6	1.39	1.6	1.2	1.1	1.7	1.4	1.45	1.1	1
# of Patient Transports	66	67	65	62	66	97	54	66	83	85	74	82	82	73	62	73
# of Requests to Recieve Mutual Aid, New Data Field							14	20	9	11	6	11	6	15	14	11

	Fiscal Year 2022				Fiscal Year 2023				Fiscal Year 2024			
Measure	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Response Time Minutes (Day)	6.5	8	7.8	7.6	7.95	7.09	7.15	6.9	7			
Revenues Per Ambulance Call (EMS Only)	\$330	\$323	\$327	\$271	\$527	\$215	\$170	\$532	\$414			
Cost Per Response (All Emergencies)	\$815	\$838	\$815	\$884	\$952	\$928	\$1,447	\$872	\$1,335			
% Fires Confined to room of origin	100	100	100	100	100	100	100	100	100			
% EMS Calls Meeting the Standard (Utah County Medical Guidelines)	95.0	98.0	96.1	97.4	97.3	97.7	98	98	96.5			

PUBLIC WORKS - Water Division													
	Fiscal Year 2022-23				Fiscal Year 2023-24							Target	
Measure	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	2021	2022	2023	Q1	A
% of water system replaced/refurbished Total dollars spent on culinary water capital projects / (total culinary water system value - depreciation.)	1.32%	3.17%	2.99%	2.42%	0.09%				2.64%	12.77%	9.90%	0.33%	1.00%
Cost per million gallons delivered Total fiscal year water division operation costs / (total culinary water gallons delivered / 1 million)	\$481.24	\$1,137.74	\$1,241.33	\$574.77	\$358.11				\$553.53	\$691.27	\$728.35	<\$500.00	\$1,239.00
Profitability per connection (Total division revenue - total division cost) / total connections	\$56.74	\$7.44	\$76.54	\$24.85	\$72.93				\$189.92	\$80.30	\$120.54	>\$50	>\$200
% Non-revenue water (Total culinary water produced - total culinary water billed) / total culinary water produced	7%	3%	25%	-6%	4%				7.48%	4.66%	5.27%	<10%	3%
Water main breaks per 100 miles Total number of main breaks / total miles of main / 100	1.9	3.8	2.4	3.7	2.8				20.3	14.0	11.7	<2	
% of Revenue growth (Current fiscal year Water Division revenue - previous fiscal year Water Division revenue) / current fiscal year Water Division revenue	3.36%	28.95%	56.38%	7.68%	-15.99%				8.33%	-16.57%	24.26%	>10%	>10%
IPS Score (Improvement Priority System score) Utah Division of Drinking Water score for culinary water systems. Lower Number is Better. 150 = unapproved system	15	15	15	15	15				15	15	15	<20	15

Public Works - Engineering Division													
		Fiscal Year 2023				Fiscal Year 2024				Fiscal Annual		Target	
Metric		Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	2023	2024	Q1	Annual
Engineering Design Review	% of engineering plan reviews completed within 10 working days (Reviews completed within 10 days / total reviews)	89%	100%	100%	93%	93%				96%	93%	93%	100%
SWPPP Inspection	% of active sites visited for monthly inspection (Active site inspected / total active sites)	100%	100%	100%	100%	100%				100%	100%	100%	100%
	% of sites coming into compliance within 48 hours or less (Sites in compliance w/in 48-hrs / total sites with violations)	93%	90%	95%	100%	95%				95%	95%	95%	100%
PW Inspection	# of infrastructure repairs within warranty period per 1000 LF of new ROW (# of warranty repairs / total C/L footage of new ROW / 1000)	0.00	0.00	0.00	0.00	0.00				0	0%	0%	0.00
	Cost (\$) of infrastructure repairs within warranty period per 1000 LF of new ROW (total cost of warranty infrastructure repairs / total C/L footage of new ROW / 1000)	\$ -	\$ -	\$ -	\$ -	\$ -				0%	0%	0%	\$0.00
Bluestake	% of bluestake requests fulfilled within 48 hours (working days) of request. (Requests completed in 48 hrs / total requests)	97.4%	100%	100%	98%	95%				99%	95%	95%	100%

PUBLIC WORKS - Wastewater/Storm Water Divison

Storm Water	Fiscal Year 2023				Fiscal Year 2024				Year End			Target	
Measure	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	2021	2022	2023	Q1 (Jul-Sep)	A
Preventive Maintenance Ratio ((Total feet maintained / Total feet) + (Manholes maintained / total manholes)) / 2	4%	3%	0%	3%	3%				31%	13%	10%	9%	30%
Profitability/connection (Total Division Revenue - Total Division Costs) / # of connections	(\$5)	\$8	\$14	\$12	\$21				\$25	\$5	\$8	\$10	>\$25

Wastewater	Fiscal Year 2023								Fiscal Year 2024							Target	
Measure	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	2021	2022	2023	Q1 (Jul-Sep)	A				
Cost per Million Gallons treated Total Treatment Cost / 1 Million Gallons Treated	\$924	\$878	\$978	\$764	\$626				\$770	\$901	\$882	<\$750	<\$900				
Compost profit/loss Compost Revenue / Total Compost Costs	-19%	-4%	-26%	125%	12%				-28%	-24%	367%	<25%	<25%				

Sewer Collections	Fiscal Year 2023											Fiscal Year 2024			Target	
Measure	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	2021	2022	2023	Q1 (Jul-Sep)	A			
Preventive Maintenance Ratio ((Total feet maintained / Total feet) + (Manholes maintained / total manholes)) / 2	12%	2%	16%	7%	9%				71%	61%	43%	23%	75%			
Profitability/connection Total Division Revenue - Total Division Costs) / # of connections	\$17	\$31	\$11	\$40	\$46				\$128	\$186	\$239	\$0	>\$150			
Infiltration GPD/Mile Gallons of infiltration / mile of pipe	2015	2283	7052	3291	3291				3699	3358	3358	<1999	<2000			

PUBLIC WORKS - Streets/Solid Waste Division										
	Fiscal Year 22-2023				Fiscal Year 23-2024				Target	
Measure	Q1 (July-Sept)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-June)	Q1 (July-Sept)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-June)	Quarter 1	Annual
ROADWAYS & SIDEWALKS										
Road Condition Rating (10= New Pavement 5 = Good 1= poor condition)	5.3	5.2	5	5	5				5.3	5
Concrete Deficiencies Repaired Current Deficiencies (1,032)	95.50	63.50	46.25	47.00	135.20				90.00	358
Sweeper Zones Completed 8 Zones = 100% City Streets	2.00	1.00	0.00	2.00	5.00				2.00	8.00
SOLID WASTE										
Cost Per Ton Collected Total Division Cost/Tons collected	\$127.42	\$140.41	\$149.24	\$126.11	\$102.57				\$130	\$85
Profitability Per Can (Total Division Revenue - Total Division Expenses) / Total Number of Billed Cans	\$4.96	\$6.18	\$9.64	\$5.69	\$13.14				\$4.42	\$11.52
RECYCLE										
Cost Per Ton Collected Total Division Cost/Tons collected	\$892.22	\$853.40	\$763.76	\$1,079.09	\$935.44				\$130	\$669
Profitability Per Can (Total Division Revenue - Total Division Expenses) / Total Number of Billed Cans	-\$7.14	-\$5.65	-\$2.60	-\$6.44	\$0.58				\$0.00	