

Utah Homelessness Council (UHC)

Agenda Item - Executive Summary

Purpose:

- ☐ Decision
 - ☒ Informational
-

Meeting Date: September 21, 2023

Subject: FY23 Homeless Shelter Cities Mitigation Account Reporting

Submitted by: Office of Homeless Services (OHS)

RELATED DOCUMENTS

Attachment B: FY23 Mitigation Performance Summary Review

BACKGROUND

In accordance with Utah State Code 35A-16-403(e), the homelessness council shall review the efficiency with which eligible municipalities have used their previous years' funding from the Homeless Shelter Cities Mitigation (HSCM) Account. The council shall review how funds were used, the effectiveness of funds, progress towards outcomes, and how to improve programs for the following fiscal year.

The eight municipalities that received funding from the HSCM account in FY23 were required to provide quarterly data reports to OHS staff. A summary of the quarterly reports and contract management notes are provided in Attachment B.

Homeless Shelter Cities Mitigation Account State Code:

https://le.utah.gov/xcode/Title35A/Chapter16/35A-16-P4.html?v=C35A-16-P4_2022050420220701

SUMMARY

Cedar City

FY23 Amount Awarded: \$123,530

FY23 Amount Spent: \$123,530

FY23 Amount Unspent: \$0

Contract Management:

- This was the first year that Cedar City received HSCM funding. Program services did not begin until November 1, 2022.
- No claim submitted for Q1. Q2 claim submitted late. Q3 and Q4 claims submitted on time.

Performance Measure Highlights:

- With HSCM funds, Iron County Care & Share (ICCS) served 27 individuals living in unsheltered homelessness with immediate needs, transferred 58 clients to Emergency Shelter, and referred 10 clients to permanent housing.
- ICCS was able to reduce calls to emergency services at the shelter by 42% in FY23.

Logan City

FY23 Amount Awarded: \$64,167

FY23 Amount Spent: \$53,407

FY23 Amount Unspent: \$10,760

Contract Management:

- This was the first year that Logan City received HSCM funding. Program services did not begin until October 1, 2022.
- Q1, Q2, Q3, and Q4 claims submitted on time.

Performance Measure Highlights:

- Bear River Association of Governments (BRAG) and CAPSA collaborated using this funding to serve 1,366 clients experiencing homelessness in 301 households with Emergency Shelter, Street Outreach, and Case Management services.

Midvale City

FY23 Amount Awarded: \$1,751,752

FY23 Amount Spent: \$1,732,257

FY23 Amount Unspent: \$19,495

Contract Management:

- Q1 claim submitted late. Q2, Q3, and Q4 claims submitted on time.

Performance Measure Highlights:

- 5.7% increase in calls at the Midvale Family Resource Center from FY22 to FY23
- 6.1% increase in calls within ½ mile of the Midvale Family Resource Center from FY22 to FY23

Ogden City

FY23 Amount Awarded: \$1,788,346

FY23 Amount Spent: \$1,788,346

FY23 Amount Unspent: \$0

Contract Management:

- Q1, Q2, Q3, and Q4 claims submitted on time.

Performance Measure Highlights:

- 32.15% of homeless calls in FY23 resulted in arrest
- 25.44% of homeless calls in FY23 resulted in citation
- 34.4% of homeless calls in FY23 resulted in no action taken (referrals to services, etc)

Richfield City

FY23 Amount Awarded: \$79,086

FY23 Amount Spent: \$79,086

FY23 Amount Unspent: \$0

Contract Management:

- Q1, Q2, Q3, and Q4 claims submitted on time.

Performance Measure Highlights:

- 78 clients served with a total of 945.5 hours of case management.
- 67% of program clients transitioned to permanent housing.

Salt Lake City

Tier 1 FY23 Amount Awarded: \$2,749,604

Tier 1 FY23 Amount Spent: \$2,211,224

Tier 1 FY23 Amount Unspent: \$538,380

Tier 3 FY23 Amount Awarded: \$694,122

Tier 3 FY23 Amount Spent: \$551,691

Tier 3 FY23 Amount Unspent: \$142,431

Contract Management:

- Challenges communicating about grant expenditures, budget changes, and claims.
- Q1, Q2, and Q3 claims submitted on time. Q4 expenses submitted late.

Performance Measure Highlights:

- Between FY23 Q1 to Q4, reduced average number of days to close SLC Mobile reports related to homelessness from 33.96 days to 8.25 days.

South Salt Lake City

Tier 1 FY23 Amount Awarded: \$2,624,644

Tier 1 FY23 Amount Spent: \$2,624,644

Tier 1 FY23 Amount Unspent: \$0

Tier 3 FY23 Amount Awarded: \$318,696

Tier 3 FY23 Amount Spent: \$138,043

Tier 3 FY 23 Amount Unspent: \$180,653

Contract Management:

- Q1, Q2, Q3, and Q4 claims submitted on time.

Performance Measure Highlights:

- There was a 15% increase in the number of calls for emergency services at PARC between FY22 and FY23.

St. George City

FY23 Amount Awarded: \$1,005,676

FY23 Amount Spent: \$1,005,676

FY23 Amount Unspent: \$0

Contract Management:

- Q1, Q2, Q3, and Q4 claims submitted on time.
- Robust quarterly data reports.

Performance Measure Highlights:

- In FY23, 2.94% of all requests for emergency services were related to homelessness.
- In FY23, 95% of individuals who interacted with law enforcement related to homelessness had 9 or fewer prior contacts.

STAFF RECOMMENDATIONS

No recommendations at this time, report for information purposes only.

ATTACHMENT B

FY23 HSCM Quarterly Data Reports

Cedar City

Cedar City Quarterly Data Report Summary

A. Assist 25 individuals living unsheltered in Cedar City with immediate needs.

a.

ASSISTANCE WITH IMMEDIATE NEEDS		
	# of Clients	Items Provided
Q1	4	Backpacks, tents, first aid kits, water
Q2	7	Clothing, backpacks, tents, first aid kits, water
Q3	9	Jackets, clothing, Backpacks, tents, first aid kits, water, sleeping bags
Q4	7	2 Emergency hotel rooms, jackets, clothing, backpacks, tents, first aid kits, water, sleeping bags
<i>Total:</i>	<i>27</i>	

B. Reducing call to emergency services by 25%

a.

EMERGENCY CALLS			
	FY23 Emergency Calls	FY22 Emergency Calls	% Decreased
Q1	18	26	-30.77%
Q2	12	36	-66.66%
Q3	17	26	-34.62%
Q4	22	31	-29.03%
<i>Total:</i>	<i>69</i>	<i>119</i>	<i>-42.02%</i>

C. Move 5 individuals from homelessness to emergency shelter or permanent housing solutions.

a.

REFERRALS TO ES/PSH		
	Transfer to ES	Housing Referrals
Q1	19	1
Q2	13	3
Q3	15	2
Q4	11	4
<i>Total:</i>	<i>58</i>	<i>10</i>

FY23 HSCM Quarterly Data Reports

Logan City

	BRAG			
	Q1	Q2	Q3	Q4
HH Served ES	0	72	110	13
Individuals Served ES	0	119	200	21
Clients Served Street Outreach	0	8	28	15
Street Outreach Contacts	0	6	27	13
Street Outreach Exited to ES or P	0	5	12	3
Diversions from ES	0	0	6	0
Case Management Hours Provide	0	151.5	628	235.5

	CAPSA			
	Q1	Q2	Q3	Q4
HH Served ES	0	19	37	50
Individuals Served ES	0	36	93	120
Clients Served Street Outreach	0	6	0	0
Street Outreach Contacts	0	6	0	0
Street Outreach Exited to ES or P	0	1	0	0
Diversions from ES	0	5	0	3
Case Management Hours Provide	0	68.5	136.25	146.5

	Totals			
	Q1	Q2	Q3	Q4
HH Served ES	0	91	147	63
Individuals Served ES	0	155	293	141
Clients Served Street Outreach	0	14	28	15
Street Outreach Contacts	0	12	27	13
Street Outreach Exited to ES or P	0	6	12	3
Diversions from ES	0	5	6	3
Case Management Hours Provide	0	220	764.25	382

FY23 HSCM Quarterly Data Reports

Midvale City

Midvale City Mitigation Performance Measures- UPDATED 6-2-22

	2022 Q1 (JUL-SEP)	2022 Q2 (OCT-DEC)	2023 Q3 (JAN-MAR)	2023 Q4 (APR-JUNE)
Number of officers/EMT's hired or paid for with contract funding	3	3		3
Number of dedicated homeless liaison officers/EMT's paid for with contract funding	6	6		6
Number of calls/cases in city	8520 / 3225	8196 / 2858	8545 / 2914	8974 / 3052
Number of calls/cases at Homeless Resource Center (HRC)	309 / 126	171 / 59	165 / 80	189 / 157
Number of calls/cases within 1/2 mile of HRC	2281 / 939	2343 / 855	2424 / 882	2506 / 882
Response time for calls/cases within 1/2 mile of HRC *NOT TRACKED*				
Number of transient/homeless calls in city	258	159	132	207
Number of citizen/business initiated homeless cases in city	323	286	99	338
Number of homeless individuals with repeat service calls	193	119	291	156
Referrals to local homeless service providers	258	159	132	207

FY23 HSCM Quarterly Data Reports

Ogden City

Ogden City Mitigation Performance Measures FY23

	Q1	Q2	Q3	Q4	Total
1. Number of officers/EMTs hired					
2. Number of dedicated homeless liaison officers/EMT					
3. Number of calls/cases in city	25,051	22,268	23,456	23,940	94,715
4. Number of calls/cases at Homeless Resource Center (HRC)	285	328	372	456	1441
5. Number of calls/cases within 1/2 mi of HRC	1465	1497	1877	1891	6730
6. Number of transient/homeless calls in city	602	541	516	515	2174
7. Of the calls in city related to homeless/transient, how many resulted in individual being booked into prison/jail	153	154	189	203	699
8. Of the calls in city related to homeless/transient, how many resulted in individual being taken to hospital	47	36	58	51	192
9. Of the calls in city related to homeless/transient, how many resulted in individual being given citation but not taken into custody	178	150	110	115	553
10. Of the calls in city related to homeless/transient, how many resulted in no action being taken	200	201	181	158	740
11. Number of officer-initiated homeless cases in city	253	200	203	257	913
12. Number of citizen/business initiated homeless cases in city	349	341	313	258	1261
13. Number of homeless individuals with repeat service calls	215	204	206	190	815
14. Response time to calls relating to individuals experiencing homelessness	11:35	14:48	12:05	8:12	11:40
15. Number of emergency calls related to individuals experiencing homelessness	352	316	321	297	1286
16. Number of non-emergency calls related to individuals experiencing homelessness	250	225	195	218	888

FY23 HSCM Quarterly Data Reports

Richfield City

Richfield City FY23 Quarterly Reports Summary

	<i>Q1</i>	<i>Q2</i>	<i>Q3</i>	<i>Q4</i>	<i>Total</i>
Number of clients served	18	20	18	22	78
Hours of case management	100.53	320	245	280	945.53
Number of clients who transitioned to permanent housing	5	12	13	22	52
% of clients who transitioned to permanent housing	28%	60%	72%	100%	67%

FY23 HSCM Quarterly Data Reports

Salt Lake City

The Homeless Shelter Mitigation grant received from the State of Utah, Department of Workforce Services for \$2,749,583.36 will provide services to assist in the prevention, street outreach, and supportive services to mitigate the location of an eligible homeless shelter from July 1, 2022 through June 30, 2023.

This quarterly report will cover the progress from **July 1 through September 30, 2022**. Over the last three months, the city has begun the process to hire police staff, a second HEART Community Engagement Coordinator and negotiate acquisition of equipment and vehicles in addition to finalizing the subaward contract with Volunteers of America (VOA) to provide services.

Creating a collaborative approach was our goal, by partnering with two internal city departments: Community and Neighborhood and Police in addition to partnering with a long-standing agency, VOA, that has a lot of experience with homelessness. We felt this approach will bolster our implementation of city-specific plans to prevent and combat homelessness. Partnering with a non-profit homeless service providers like VOA will provide us with a different perspective that will allow us to match real-time list of clients to available supportive services in our city and surrounding areas.

Key Outcomes in Quarter 1 FY23:

Volunteers of America:

- 14 clients were actively being case managed.
- 27 engagements across 26 unduplicated individuals served.

HEART Outreach Event Coordination:

- 6 outreach events coordinated citywide:

Location	Qty	Participants	Services
Kayak Courts	3	<ul style="list-style-type: none">• 8 service providers	<ul style="list-style-type: none">• 150 meals• 85 Court Cases heard
Unsheltered Resource Fairs	3	<ul style="list-style-type: none">• 300 individuals experiencing homelessness• 20 service providers	<ul style="list-style-type: none">• 300 meals• Linkages made between unsheltered attendees and providers of housing shelter, Domestic Violence support, healthcare, pet support and legal assistance.

Program Outcomes:

We coordinated 15 Community meetings presented at or facilitated by the HEART Community Engagement Coordinator or VOA Business and Community Liaison. These took place at these locations:

- Central City Community Council: 1
- Ballpark / Central 9th Community Councils: 3
- Downtown Community Council: 3
- Midtown Business District: 3
- Maven District: 1

- Salt Lake Community Network: 2
- Neighborhood Advisory Councils:
 - 1 @ Geraldine E. King Resource Center – Approx. attendance 15 attendees
 - 1 @ Gail Miller Resource Center – Approx. attendance 30 attendees

During Quarter 1 of FY23, SLC HEART processed the following community concerns regarding homelessness in the council districts that host SLC's two HRCs. This data is reported and collected through a citizen reporting app called SLC Mobile:

District 4: Total - 664

- Average Reports Created per Day: 7.14
- Average Reports Closed per Day: 4.84
- Average Time to Close: 30.64 Days

District 5: Total - 480

- Average Reports Created per Day: 5.16
- Average Reports Closed per Day: 3.13
- Average Time to Close: 33.67 Days

Total reports from July 1, 2022-Sept 30, 2022: 2,345

- Average Reports Created per Day: 25.23
- Average Reports Closed per Day: 15.81
- Average Time to Close: 33.96 Days

The Homeless Shelter Mitigation grant received from the State of Utah, Department of Workforce Services for \$2,749,583.36 will provide services to assist in the prevention, street outreach, and supportive services to mitigate the location of an eligible homeless shelter from July 1, 2022 through June 30, 2023.

This quarterly report will cover the progress from **Sept 2022 through December 30, 2022**. Over the last 6 months, the city started and completed the process to hire police staff, a second HEART Community Engagement Coordinator and negotiate acquisition of equipment and vehicles in addition to finalizing the subaward contract with Volunteers of America (VOA) to provide services.

Creating a collaborative approach was our goal, by partnering with two internal city departments: Community and Neighborhood and Police in addition to partnering with a long-standing agency, VOA, that has a lot of experience with homelessness. We felt this approach will bolster our implementation of city-specific plans to prevent and combat homelessness. Partnering with a non-profit homeless service providers like VOA will provide us with a different perspective that will allow us to match real-time list of clients to available supportive services in our city and surrounding areas.

Community & Neighborhood Key Outcomes in Quarter 2 FY23:

Volunteers of America:

- 19 clients were actively being case managed.
- 85 engagements across 56 unduplicated individuals served.

HEART Community Engagement Coordinators Resource Connection Stats:

- 3 outreach events coordinated citywide:

Location	Events Held	Participants	Services
Kayak Courts	1	<ul style="list-style-type: none">• 3 - Service Providers• 2 - Community Organizations participated• 15 - Individuals served	<ul style="list-style-type: none">• 50 - Meals served• 27 - Court Cases heard
Unsheltered Resource Fairs	2	<ul style="list-style-type: none">• 299 - Individuals experiencing homelessness• 25 - Service Providers	<ul style="list-style-type: none">• 340 - Meals served• 28 – COVID Vaccines• 109 – Court Cases heard• 51 – Defendants seen

Program Outcomes:

We coordinated 10 Community meetings presented at or facilitated by the HEART Community Engagement Coordinator or VOA Business and Community Liaison. These took place at these locations:

- Central City Community Council meetings: 3
- Ballpark / Central 9th Community Councils: 3
- Downtown Community Council: 2
- Neighborhood Advisory Councils:
 - 1 @ Geraldine E. King Resource Center – Approx. attendance 12 attendees
 - 1 @ Gail Miller Resource Center – Approx. attendance 15 attendees

During Quarter 2 of FY23, SLC HEART processed the following community concerns regarding homelessness in the council districts that host SLC's two HRCs. This data is reported and collected through a citizen reporting app called SLC

Mobile Concerns Regarding Homelessness:

District 4:

- Total Reports Created: 277
- Total Reports Open: 130
- Total Reports Closed: 147
- Average Reports Created per Day: 2.99
- Average Reports Closed per Day: 1.58
- Average Time to Close: 4.90 Days

District 5:

- Total Reports Created: 248
- Total Reports Open: 128
- Total Reports Closed: 120
- Average Reports Created per Day: 2.67
- Average Reports Closed per Day: 1.29
- Average Time to Close: 4.83 Days

Total reports from Oct. 2022 – Dec. 2022:

- Total Reports Created: 1,299
- Total Reports Open: 633
- Total Reports Closed: 596

Public Safety Outcomes in Quarter 2 FY23:

In September 2022, the city hired 12 officers who are now in the academy. The purchase of the equipment and gear for those positions is in process and expenses will be reported in Q3. On October 30, 2022, the police department moved two of the funded positions to Sergeants to facilitate program development and goals. The purpose of moving two of the positions out of the recruit class and utilizing Sergeants was to begin developing relationships with each HRC and identify planning needs with HRC Operators. Having the Sergeants in place will also facilitate an ongoing line of communication with the HRCs and surrounding businesses.

Current activities include:

- **Weekly meetings** with HRC Operators to go over calls for service and mitigate additional incidents
- **Bi-weekly meetings** with HRC Operators, Shelter the Homeless, The Road Home, VOA, Health Department for joint coordination between entities
- **Bi-weekly/monthly** (Holidays slowed it down) Meeting with HRC Case Managers, SLCPD Social workers to discuss high utilizers at each HRC and discuss solutions on how to mitigate CFS and incidents
- 20 Businesses contacted to discuss issues with homelessness in their surrounding area
- 22 HRC Operators contacted in relation to cases that require extra attention
- 1 Operation executed
- 11 High utilizers discussed, and plans created (HRC managed list)
- 5 High utilizers removed from this list as they fell off requirements or were housed (HRC managed list)
 - 3 were housed
 - 2 case managers and Salt Lake City Police Department social workers developed a plan to specific for each client that has reduced their CFS related to those individuals
- 2 Sex offender compliance checks
- 1 Sex offender registered

The Homeless Shelter Mitigation grant received from the State of Utah, Department of Workforce Services for \$2,749,583.36 will provide services to assist in the prevention, street outreach, and supportive services to mitigate the location of an eligible homeless shelter from July 1, 2022 through June 30, 2023.

This quarterly report will cover the progress from **January 1, 2023 through March 31, 2023**. Over the last 3 months, VOA contract was finalized and the Police have issued Purchase Orders for some large items needed.

Creating a collaborative approach was our goal, by partnering with two internal city departments: Community and Neighborhood and Police in addition to partnering with a long-standing agency, VOA, that has a lot of experience with homelessness. We felt this approach will bolster our implementation of city-specific plans to prevent and combat homelessness. Partnering with a non-profit homeless service providers like VOA will provide us with a different perspective that will allow us to match real-time list of clients to available supportive services in our city and surrounding areas.

Community & Neighborhood Key Outcomes in Quarter 3 FY23:

Program Outcomes:

We had a number of community meetings at or facilitated by the HEART Community Engagement Coordinator or VOA Business and Community Liaison. These took place at these locations:

- Central City Community Council: 2 meetings with average of 25 attendees
- Ballpark / Central 9th Community Councils: 2 meetings with average of 60 attendees
- Downtown Community Council: 2 meetings with average of 20 attendees
- JOINT MEETING of Downtown & Ballpark & Central 9th & Central City Community Councils - 1 meeting with 100 attendees
- Midtown Business District: 3 meetings with average of 12 attendees
- Maven District: 0 meetings this quarter
- River Rock Apartments Resident Meeting - 1 meeting with 40 attendees
- Salt Lake Community Network: 1 meeting on Zoom with 30 attendees
- Neighborhood Advisory Councils
 - 1 @ Geraldine E. King Resource Center – 15 attendees
 - 1 @ Gail Miller Resource Center – 30 attendees

The VOA team had 7 clients actively engaged in Case Management

- Case Management has 48 engagements amongst 41 unduplicated clients.

HEART Community Engagement Coordinators Resource Connection Stats:

- outreach events coordinated citywide:

Location	Events Held	Participants	Services
Kayak Courts	0	<ul style="list-style-type: none">• First event scheduled for May 19th	None
Unsheltered Resource Fairs	2	<ul style="list-style-type: none">• 300 - Individuals experiencing homelessness• 27 - Service Providers	<ul style="list-style-type: none">• 200 - Meals served

Linkages made:

- **Courts:** SLCJC: 25 defendants seen, and 46 cases heard
 - WVC: 1 Case Heard
 - 3rd District Court: 7 Cases
- **Rescue Mission:** 45 engagements
- **Highland Ridge Hospital:** Gave out 60 pairs of socks, 75 total engagements.
- **SLCO Health Department:** 74 vaccines COVID, Flu, and other vaccines
- **Ruff Haven:** 15 engagements
- **UTA:** We connected with at least 50 individuals in English, 10 in Spanish, and about five or six community partners.
- **Odyssey House:** 10 engagements
- **Valley Behavioral Health:** 15 engagements
- **TRH Street Outreach Team:** 6-7 engagements
- **Advantage Services:** Gave out 7 job applications, 1 seemed promising as planning to apply
- **The Necessities Project:** 12 interactions

During Quarter 3 of FY23, SLC HEART processed the following community concerns regarding homelessness in the council districts that host SLC's two HRCs.

This data is reported and collected through a citizen reporting app called SLC Mobile:

District 4: Total - # 225

- Average Reports Created per Day: # 2.47
- Average Reports Closed per Day: # 1.03
- Average Time to Close: # 5.96

District 5: Total - # 280

- Average Reports Created per Day: # 3.08
- Average Reports Closed per Day: # .68
- Average Time to Close: # 6.29

Total reports from Jan. 1, 2023-March 31, 2023

(total # of concerns regarding homelessness in all council districts) : # 1,005

- Average Reports Created per Day: # 11.05
- Average Reports Closed per Day: # 2.87

Public Safety Outcomes in Quarter 3 FY23:

The city hired 12 officers in September completed the academy on February 16th, 2023 and are now in a Field Training Program. The purchase of the equipment and gear for those positions is still in process. The radios, body cameras, mobile data terminals and other equipment have been received and are in use. The vehicles are on order and are expected to be available at the time the full time squad is implemented. The Sergeants continue to facilitate program development and goals. They have been very successful in developing relationships with each HRC and identify planning needs with HRC Operators. There is an established line of communication with the HRCs and surrounding businesses.

Current activities include:

1. Weekly meetings with HRC Operators to go over calls for service and mitigate additional incidents
2. Bi-weekly meetings with HRC Operators, Shelter the Homeless, The Road Home, VOA, Health Department for joint coordination between entities
3. Bi-weekly/monthly(Holidays slowed it down) Meeting with HRC Case Managers, SLCPD Social workers to discuss high utilizers at each HRC and discuss solutions on how to mitigate CFS and incidents
4. Business contacts
5. High utilizer case work including resource referrals
6. Sex offender compliance checks and registration
7. Overtime staffing to handle calls for service and direct needs of the HRC's until the class graduates next quarter and the full-time squads are implemented.

HRC DATA TOTAL

We worked a total of **844.43 OT Grant Hours**.

This data is for ALL Collateral work within 1000 feet of the shelter.

- **329** - Calls for Service/On-view
- **508** - Business Contacts
- **354** - HRC Contacts with Staff/Security
- **8** - Operations Executed
- **48** - High Utilizer – Met with staff
- **28** - High Utilizer – Removed from list
- **7** - Sex Offender - Compliance Check
- **2** - Sex Offender - Registered
- **496** - Citizens referred to resources
- **13** - Felony Arrests
- **25** - Misdemeanor Arrests

Program Outcomes:

We had a number of community meetings attended or facilitated by the HEART Community Engagement Coordinator or VOA Business and Community Liaison. These took place at these locations:

- Central City Community Council: 3 meeting with an average of 15 attendees
- Ballpark / Central 9th Community Councils: 2 meetings with an average of 50 attendees
- Downtown Community Council: Dennis did you go to these?
- JOINT MEETING of Downtown & Ballpark & Central 9th & Central City Community Councils: 1 meeting with an average of 80 attendees
- Maven District: 1 meeting an average of 12 attendees
- Neighborhood Advisory Councils
 - 1 @ Geraldine E. King Resource Center – 12 attendees
 - 1 @ Gail Miller Resource Center – 20 attendees

HEART Community Engagement Coordinators Resource Connection Stats:

- outreach events coordinated citywide:

Location	Events Held	Participants	Services
Kayak Courts	2	<ul style="list-style-type: none"> • SLC Justice Court • Individuals experiencing homelessness • Homeless Service Providers 	<ul style="list-style-type: none"> • Meals served • Court cases heard and resolved • Pet vaccines and food available
Unsheltered Resource Fairs	3	<ul style="list-style-type: none"> • Individuals experiencing homelessness • Service Providers • SLC Departments/Divisions • Employers seeking to recruit employees • Income restricted apartments seeking new tenants 	<ul style="list-style-type: none"> • Meals served • Connections to homeless service providers • Court cases heard and resolved • Employment connections made • Apartment applications filled out • Donated clothing provided to people experiencing unsheltered homelessness

Onsite service providers at outreach events:

- Courts: SLC Justice Court: 20 defendants seen, and 32 cases heard
 - WVC: 3 Case Heard
 - 3rd District Court: 16 Cases
 - SLCO Justice Court: 5 Cases
- Rescue Mission
- SLCO Health Department
 - COVID, Flu, and other vaccines
- Ruff Haven
 - Pet supplies and pet health care
- UTA

- Transit passes and other rider resources
- Odyssey House
- Valley Behavioral Health
- TRH Street Outreach Team
- Advantage Services
 - Employment recruitment for their skill/resume building employment program
- The Necessities Project
 - Feminine hygiene products
- Amazon:
 - New provider this quarter, engaged over 100 potential employment recruits
- Catholic Community Services
- SLC City Council District 4 Councilmember/office:
 - Conducted 2 clothing drives and handed out pastries

Kayak Court Linkages:

Courts: SLCJC: 8 defendants seen, 19 cases heard

WVC: 2 cases heard

SLCO: 2 cases heard

3rd District: 15 cases heard

During Quarter 4 of FY23, SLC HEART processed the following community concerns regarding homelessness in the council districts that host SLC's two HRCs.

This data is reported and collected through a citizen reporting app called SLC Mobile:

District 4: Total - 628

- Average Reports Created per Day: 6.83
- Average Reports Closed per Day: 4.90
- Average Time to Close: 6.15 days

District 5: Total - 374

- Average Reports Created per Day: 4.07
- Average Reports Closed per Day: 2.73
- Average Time to Close: 10 days

Total reports from Apr. 1, 2023-June 30, 2023

(total # of concerns regarding homelessness in all council districts) : 1754

- Average Reports Created per Day: 19.07
- Average Reports Closed per Day: 12.24
- Average Time to Close: 8.25 days

Police Department

Q4

This quarterly report will cover the progress from April 1, 2023, through June 30, 2023. The city hired 12 officers in September completed the academy on February 16th, 2023, and are now in a Field Training Program. The officers hired will complete field training the second week in July which is when the full-time squad of experienced officers will be deployed. Two Sergeants were deployed early and continue to facilitate the program development, goals and completion of performance measures utilizing collateral officers on overtime funding until the squads are deployed. They have been very successful in developing relationships with the Homeless Resource Centers and identifying needs by working with HRC Operators. There is an established line of communication with the HRCs and surrounding businesses. The purchase of the equipment and gear for those positions is mostly complete with few exceptions due to supply chain issues. The new vehicle order was delayed again so a modification to purchase used vehicles was submitted. Approval of that request facilitates the officer's transportation needs to provide full availability in providing support to and responding to calls for service at the resource centers.

Current activities include:

1. Weekly meetings with HRC Operators to go over calls for service and mitigate additional incidents
2. Bi-weekly meetings with HRC Operators, Shelter the Homeless, The Road Home, VOA, Health Department for joint coordination between entities
3. Bi-weekly/monthly meetings with HRC Case Managers, SLCPD Social workers to discuss high utilizers at each HRC and discuss solutions on how to mitigate CFS and incidents
4. Business contacts
5. High utilizer case work including resource referrals
6. Sex offender compliance checks and registration
7. Overtime staffing to handle calls for service and direct needs of the HRC's until the class graduates in July and the full-time squads are implemented.

HRC Collateral Data April 1st to June 30th, 2023

- **163** - Calls for Service/On-view
- **245** - Business Contacts
- **285** - HRC Contacts with Staff/Security
- **3** - Operations Executed
- **20** - High Utilizer – Met with staff
- **10** - High Utilizer – Removed from list
- **1** - Sex Offender - Compliance Check
- **355** - Citizens referred to resources
- **3** - Felony Arrests
- **12** - Misdemeanor Arrests

FY23 HSCM Quarterly Data Reports

South Salt Lake City

FY23 Mitigation Grant (Muni)													UPDATED: 10/13/22				
Project Title: South Salt Lake Homeless Shelter Mitigation Municipality Program																	
Performance Measures and Outcomes																	
Time Frame	Q1			Q2			Q3			Q4			FY '23 (YTD)				
	7/1/22-9/30/22			10/1/22-12/31/22			1/1/23-3/31/23			4/1/23-6/30/23							
Metric	PD	FD	Total	PD	FD	Total	PD	FD	Total	PD	FD	Total	PD	FD	Total		
2 Number of dedicated homeless liaison officers/EMT	11	12	23	11	12	23	11	12	23	11	12	23	11	12	23		
3* Number of calls in city	3147	1871	5018	3007	1802	4809	3106	1945	5051	3862	2035	5897	13122	7653	20775		
4* Number of calls at PARC	708	159	867	710	163	873	1147	252	1399	941	191	1132	3506	765	4271	**see note at bottom	
6 Number of transient/homeless calls in city	1000	373	1373	925	163	1088	1141	445	1586	1083	389	1472	4149	1370	5519	**see note at bottom	
8* Of the calls in city related to homeless/transient, how many resulted in individual being taken to hospital? **FD only	NA	210	210	NA	195	195	NA	275	275	NA	233	233	NA	913	913		
9* Of the calls in city related to homeless/transient, how much time was spent per interaction?	1 hour 15 minute	56 minutes 13 seconds	NA	1 Hour 19 minutes	49 Minutes 15 Sseconds	NA	1 hour 42 minutes	88 minutes	NA	1 Hour 6 minutes **Not all interactions with homeless are coded in the system	46 minutes 55 seconds	N/A	NA	NA	NA		
10* Total hours spent on homeless related calls per agency?	1235 hours 49 minutes	418 hours 88 minutes	1654 hours 37 minutes	1,221 Hours 40 minutes	256 Hours 57 minutes=11, 08 days	1447 Hours 97 minutes	1627 Hours 39 minutes	393 hours	1840 hours 39 minutes	1196 Hours 10 minutes	304 hours 10 minutes	0	NA	NA	NA		
13** Number of homeless individuals with repeat service calls	151	22	173	193	21	214	190	43	233	188	43	231	722	129	851		
*** Not all calls surrounding homelessness with the city's police are coded or even called in, The HRO team spends hours in the day at the shelter that isn't coded in Versaterm. For example, twice a week the HRO team spends an hour helping individuals with warrants or their first appearance on court dates (via webex). They'll also go over for a meeting or a call and end up dealing with other issues while there and not enter a case into the system. The numbers reported by PD are not all encompassing of every interaction.																	

FY23 HSCM Quarterly Data Reports

St. George City

St. George Police Department

Utah Dept. of Workforce Services

St. George City FY 2023 Mitigation Grant

1st Quarter (July 1 – September 30, 2022) grant activities report

Contract metrics reported in this summary:

- | | |
|--|--|
| 1. Number of Officers/EMTs hired | 8. Of the calls related to homelessness, # taken to Hospital |
| 2. Number of Dedicated Homeless liaison officers/EMTs | 9. Of the calls related to homelessness, # cited |
| 3. Number of calls/cases in city – I am separating them:
a. Police
b. Fire | 10. Of the calls related to homelessness, # w/ no action taken |
| 4. Number of calls/cases at HRC (Switchpoint)
a. Police
b. Fire | 11. Number of officer-initiated cases |
| 5. Number of calls/cases w/in ½ mile of HRC | 12. Number of citizen/business-initiated cases |
| 6. Number of transient/homeless calls in city
a. Police
b. Fire | 13. Number of homeless individuals w/repeat services |
| 7. Of the calls related to homelessness, # booked | 14. Response time to calls involving homelessness |
| | 15. Number of emergency calls to individuals experiencing homelessness |
| | 16. Number of non-emergency calls to individuals experiencing homelessness |

The City of St. George, and the St. George Police Department have continued to meet with the homeless resource organizations in the community, to conduct street level outreach, and homeless shelter mitigation activities as outlined in our RFP. We have improved elements of our data analysis and reporting. We are responding to all data metrics available to us for collection and analysis as noted in this report.

For example, our records management system is usually able to produce incident search results within a radius from a given location, through simple search parameters. Upgrades to our RMS mapping/GIS Systems have eliminated the radius search/extraction tools. Work is underway to restore that functionality.

It is important to note that each incident represented in this summary only lists one outcome (Arrested, Cited, Medical, and Other. “Other” means no intervention was taken but typically includes a resource referral when applicable). However, there may be a time when two outcomes may apply; someone is cited AND released to the ambulance, someone is arrested and a medical clearance/medical treatment is obtained, etc. In those cases, the incident notes the most restrictive action. An incident involving an arrest and medical response/intervention will appear as an arrest, not as a medical outcome. A citation and a transport to a receiving center will only show as a citation in the data summary.

Items 1 and 2:

Between Police and Fire Department personnel, St. George City has 8 Full Time Equivalent employees Engaged in activities involving direct interactions with, and response to, persons experiencing homelessness. There are additional personnel who plan, coordinate, and are engaged in other homeless shelter cities activities in addition to the 8 F.T.E / first responders.

St. George City doesn't experience a centralized concentration of issues in, and around, the homeless shelter as has been witnessed in other areas. We experience variable locations and situations that need mitigation, outreach, and resource referrals.

As noted in our RFP, we train all sworn officers to understand the resources in the area, to understand and employ de-escalation tactics, to include topics dealing with mental health crisis response and de-escalation, and other topics. We view all officers as being responsible for outreach and mitigation. We currently have 137 sworn positions. Among those are Mountain Bike Patrol Officers, within the Special Services Division, who are able to spend more time focusing on outreach and mitigation because they are not dedicated to calls for service. They patrol the bike paths, parks, multi-unit housing complexes, and urban wilderness area. They are ‘quality of life’ focused and are the unit who handles homeless camp clean-up and activities requiring more knowledge and expertise.

The Full Time Equivalent for law-enforcement employees, engaging in homeless mitigation and outreach activities, is between 4.8 and 5.5 sworn officers annually. The sworn officer Full Time Equivalent is based upon the actual incidents officers are assigned which specifically involve interacting with, having a clear connection to, or are pro-actively initiated by officers and relate to persons experiencing homelessness. Proactive activities include K-9 patrols in and around the shelter, conducting consensual contacts with persons experiencing homelessness, and patrols for new or abandoned urban camps to provide resource referrals and mitigation activities.

The St. George Fire Department employs 68 Fire Fighters. Their primary impact of being a shelter city, on the Fire Department, involves medical responses which equates to approximately 3% of their call volume annually. The Fire Department requires all fire fighters to maintain a minimum certification as Emergency Medical Technicians. Some employees are trained as Advanced Emergency Medical Technicians, and some are certified Paramedics. Fire personnel are dispatched to medical emergencies to support and supplement the private ambulance services, Gold Cross. Both agencies, SG Fire and Gold Cross, respond to emergency calls received through the St. George Police Communications Dispatch Center. Each response by Fire Fighters includes 1 fire truck with a compliment of 4 fire fighters who possess emergency medical certifications.

The City’s Director of Economic Vitality and Housing, the Police Department’s Special Services Division Commander and Administrative Services Division Lieutenant all play a role in coordinating activities related to homeless services, outreach, mitigation, training, and grant management.

Item 3, 4, 6, 11 and 12:

Police Incidents:

Police Incidents during Quarter 1, FY 2023:	8,920
Police Homeless Related Incidents Quarter 1, FY 2023:	249
Total number of Individuals contacted:	278
FY 2023, 1s Quarter Homeless Incidence Rate:	2.65%

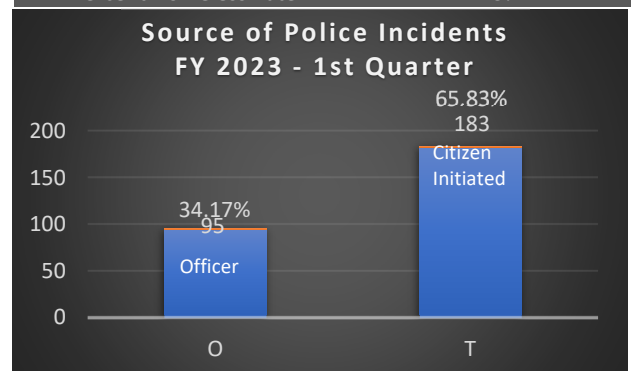
Fire Incidents:

Fire Incidents Quarter 1, FY 2023:	2,198
Fire Homeless Related Incidents Quarter 1, FY 2023:	72
FY 2023, 1 st Quarter Homeless Incidence Rate:	3.28%

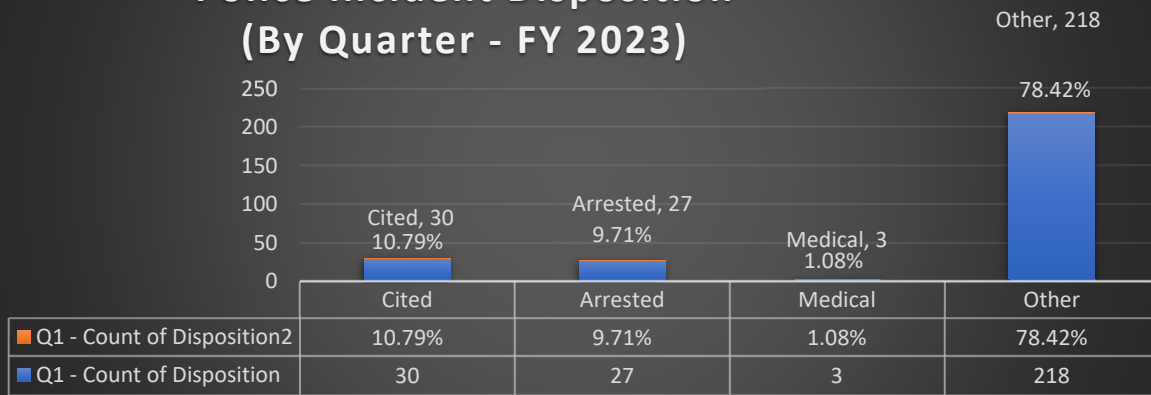
The source of a homeless related incident is designated as either Officer Initiated or by Telephone (indicating an external/citizen initiated)

FY 2023 Homeless Incidents by Quarter - Fire	
Quarter	1Q
Total Incidents - SFY 2023	2,198
Total Homeless Incidents - SFY 2023	72
Percent Homeless Rate	3.28%

FY 2023 Homeless Incidents by Quarter - Police	
Quarter	1Q
Total Incidents - SFY 2023	8,920
Total Officer Initiated-SFY 2023	1,535
Officer Initiated (%)	17.21%
Total Citizen Initiated - SFY 2023	7,385
Citizen Initiated (%)	82.79%
Total Homeless Incidents - SFY 2023	249
Homeless Incidence Rate	2.79%
Ofc. Initiated Homeless Inc.	92
Ofc. Initiated Homeless (%)	36.95%
Citizen Initiated Homeless Inc.	157
Citizen Initiated Homeless (%)	63.05%
Percent Homeless Rate	2.79%



Police Incident Disposition (By Quarter - FY 2023)



The table below shows the number of people cited for violations according to the general nature of the incident officers handled. It separates Officer Initiated Citations from Citizen Initiated Complaints resulting in citations.

How received	Incident nature	Q1
Officer Initiated	Traffic Offense	2
	Alcohol Offense	2
	Drugs	1
	Littering	1
	Lewdness	1
	Graffiti	1
Citizen Initiated	Vagrancy	7
	Trespassing	3
	Welfare Check	2
	Disorderly	2
	Drugs	2
	Intoxication	2
	Loitering	1
	Alcohol Offense	1
	Theft-Retail	1
	Fire-Other	1

The table below shows the number of people arrested for violations according to the general nature of the incident officers handled. It separates Officer Initiated Arrests from Citizen Initiated Complaints resulting in arrest.

How received	Incident nature	Q1
Officer Initiated	Intoxication	2
	Wanted Person	1
	Alcohol Offense	1
Citizen Initiated	Vagrancy	3
	Disorderly	3
	Wanted Person	2
	Family Fight	2
	Susp Person	2
	Trespassing	1
	Threatening	1
	Robbery	1
	Intoxication	1
	Traumatic-30	1
	Welfare Check	1
	Person Down-32	1
	Theft-Retail	1
	Theft-Vehicle	1
	Burg-Business	1
	Theft-Misdemean	1

Item 5:

The search radius function in our Records Management System is still not enabled following updates to the modules which provide the radius data. It is still undergoing maintenance.

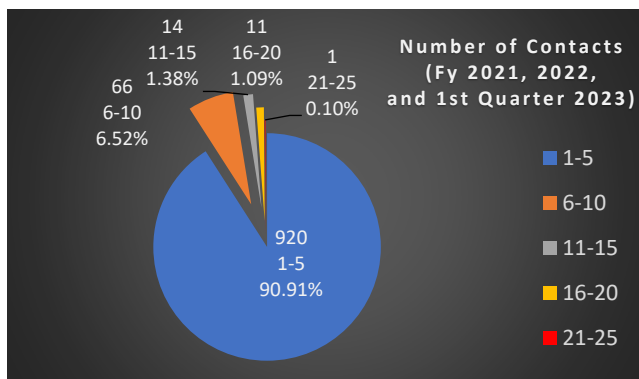
Items 7, 8, 9, and 10:

The table shows the *Police Incident* outcomes relating to the quantity of people contacted during incidents related to persons experiencing homelessness:

“Other” Disposition by Incident Nature Reported		Arrests By Incident Nature Reported		Citations By Incident Nature Reported		Medical Disposition by Nature Reported	
Incident nature	Q1	Incident nature	Q1	Incident nature	Q1	Incident nature	Q1
Vagrancy	93	Intoxication	3	Vagrancy	7	Person Down-32	2
Field Interview	43	Wanted Person	3	Trespassing	3	Suicidal-25	1
K-9 Detail	13	Vagrancy	3	Drugs	3		
Welfare Check	9	Disorderly	3	Alcohol Offense	3		
Found Property	8	Family Fight	2	Disorderly	2		
Trespassing	8	Susp Person	2	Traffic Offense	2		
Susp Person	7	Trespassing	1	Intoxication	2		
Citizen Assist	5	Threatening	1	Welfare Check	2		
Information	4	Person Down-32	1	Theft-Retail	1		
Missing Person	3	Welfare Check	1	Graffiti	1		
Loitering	3	Traumatic-30	1	Fire-Other	1		
Alcohol Offense	2	Alcohol Offense	1	Littering	1		
Drugs	2	Burg-Business	1	Loitering	1		
Disorderly	2	Theft-Retail	1	Lewdness	1		
Psychiatric-25	2	Robbery	1				
Theft-Misdemean	1	Theft-Vehicle	1				
Tele Harassment	1	Theft-Misdemean	1				
Threatening	1						
Family Fight	1						
Theft-Felony	1						
Crim Mischief	1						
Theft-Retail	1						
Burg-Residence	1						
Extra Patrol	1						
Harassment	1						
Wanted Person	1						
Suicide-25	1						
Burg-Business	1						
Lewdness	1						

Item 13:

The table and chart shown below summarize the number of times individuals experiencing homelessness had repeat law enforcement encounters between Fiscal Year 2021 through the 1st Quarter of FY 2023. The vast majority of people experiencing homelessness (90.91%) had less than 6 law-enforcement incidents over the course of that 27-month period (2 years and 3 months). Specifically, as noted in the table below, 60.97% (617 of 1,012) only had one contact.



Count of Name #	Percent Distribution	Number of People
1-5	90.91%	920
1-1	60.97%	617
2-2	16.21%	164
3-3	7.51%	76
4-4	4.25%	43
5-5	1.98%	20
6-10	6.52%	66
11-15	1.38%	14
16-20	1.09%	11
21-25	0.10%	1

Item 14 – Response Times

These tables show the emergency vs. non-emergency response times by the nature input by dispatch when the incident generated.

<u>Average <i>Emergency</i></u> Response Times		<u>Average <i>Non-emergency</i></u> Response Time (pt. 1)		<u>Average <i>Non-emergency</i></u> Response Time (pt. 2)	
Incident nature	Quarters Q1	Incident nature	Quarters Q1	Incident nature	Quarters Q1
Drugs	0:00:00	Robbery	0:03:00	Threatening	0:11:00
Burg-Business	0:01:00	Crim Mischief	0:03:00	Welfare Check	0:11:22
Person Down-32	0:02:00	Suicide-25	0:03:00	Wanted Person	0:12:00
Susp Person	0:03:00	Intoxication	0:05:00	Trespassing	0:16:49
Disorderly	0:04:30	Suicidal-25	0:05:00	Tele Harassment	0:23:00
Welfare Check	0:05:00	Traumatic-30	0:06:00	Family Fight	0:24:00
Family Fight	0:06:00	Theft-Vehicle	0:06:00	Susp Person	0:24:45
Threatening	0:06:00	Missing Person	0:07:00	Theft-Misdemean	0:28:30
Intoxication	0:09:00	Person Down-32	0:07:00	Found Property	0:28:45
		Theft-Retail	0:07:00	Drugs	0:35:00
		Loitering	0:07:15	Burg-Residence	0:40:00
		Disorderly	0:07:48	Burg-Business	0:44:00
		Lewdness	0:08:00	Theft-Retail	0:45:30
		Citizen Assist	0:08:12	Theft-Felony	1:03:00
		Psychiatric-25	0:09:00	Vagrancy	1:06:06
		Fire-Other	0:10:00	Harassment	1:52:00
		Alcohol Offense	0:10:00	Information	2:33:00

St. George Police Department

Utah Dept. of Workforce Services

St. George City FY 2023 Mitigation Grant

2nd Quarter (Oct 1 – Dec. 31, 2022) Grant Activities Report

Contract metrics reported in this summary:

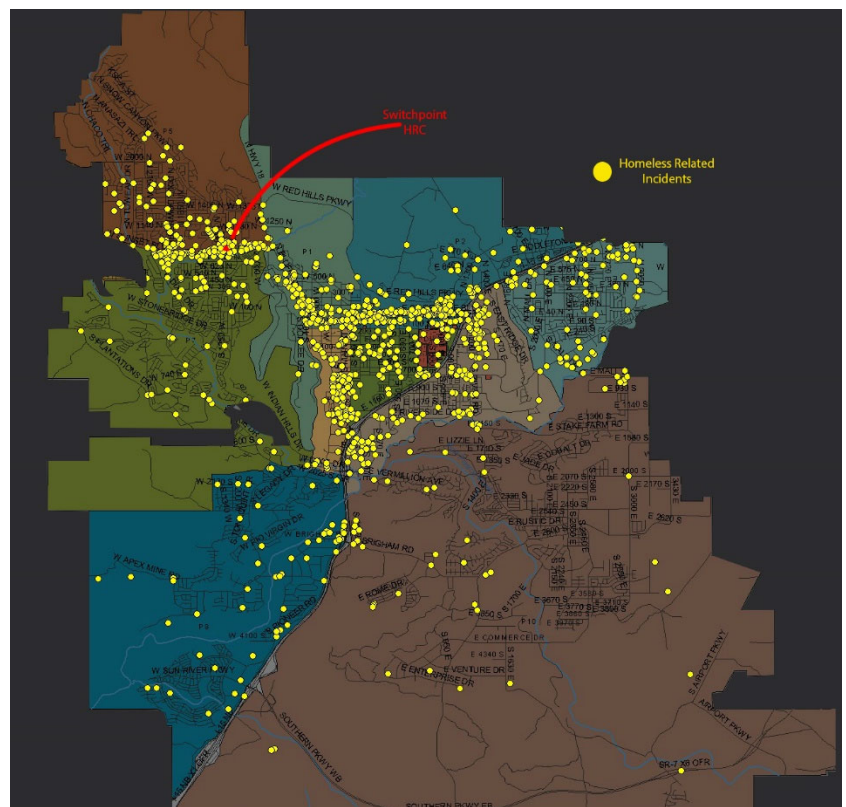
1. Number of Officers/EMTs hired
2. Number of Dedicated Homeless liaison officers/EMTs
3. Number of calls/cases in city – I am separating them:
 - a. Police
 - b. Fire
4. Number of calls/cases at HRC (Switchpoint)
 - a. Police
 - b. Fire
5. Number of calls/cases w/in ½ mile of HRC
6. Number of transient/homeless calls in city
 - a. Police
 - b. Fire
7. Of the calls related to homelessness, # booked
8. Of the calls related to homelessness, # taken to Hospital
9. Of the calls related to homelessness, # cited
10. Of the calls related to homelessness, # w/ no action taken
11. Number of officer-initiated cases
12. Number of citizen/business-initiated cases
13. Number of homeless individuals w/repeat services
14. Response time to calls involving homelessness
15. Number of emergency calls to individuals experiencing homelessness
16. Number of non-emergency calls to individuals experiencing homelessness

The City of St. George, and the St. George Police Department have continued to meet with the homeless resource organizations in the community, to conduct street level outreach, and homeless shelter mitigation activities as outlined in our RFP. We have improved elements of our data analysis and reporting. We are responding to all data metrics available to us for collection and analysis as noted in this report, except the ½ mile radius incidents metrics.

Our records management system is usually able to produce incident search results within a radius from a given location, through simple search parameters that are no longer working due to upgrades/programming.

However, the impact of the homeless shelter managed by St. George City stretches well beyond the area surrounding the shelter as noted by the pin map below. While there is an impact in the area around the shelter and with resources needed in and around the area, the mitigation and outreach is a city-wide issue and philosophy for proactive actions:

It is important to note that each incident represented in this summary only lists one outcome (Arrested, Cited, Medical, and Other. “Other” means no intervention was taken but typically includes a resource referral when applicable). However, there may be a time



when two outcomes may apply; someone is cited AND released to the ambulance, someone is arrested and a medical clearance/medical treatment is obtained, etc. In those cases, the incident notes the most restrictive action. An incident involving an arrest and medical response/intervention will appear as an arrest, not as a medical outcome. A citation and a transport to a receiving center will only show as a citation in the data summary.

Items 1 and 2:

Between Police and Fire Department personnel, St. George City has 8 Full Time Equivalent employees Engaged in activities involving direct interactions with, and response to, persons experiencing homelessness. There are additional personnel who plan, coordinate, and are engaged in other homeless shelter cities activities in addition to the 8 F.T.E / first responders.

St. George City doesn't experience a centralized concentration of issues in, and around, the homeless shelter as has been witnessed in other areas. We experience variable locations and situations that need mitigation, outreach, and resource referrals.

As noted in our RFP, we train all sworn officers to understand the resources in the area, to understand and employ de-escalation tactics, to include topics dealing with mental health crisis response and de-escalation, and other topics. We view all officers as being responsible for outreach and mitigation. We currently have 137 sworn positions. Among those are 6 Mountain Bike Patrol Officers, within the Special Services Division, who can spend more time focusing on outreach and mitigation because they are not dedicated to calls for service. They patrol the bike paths, parks, multi-unit housing complexes, and urban wilderness areas. They are 'quality of life' focused and are the unit who handles homeless camp clean-up and activities requiring more knowledge and expertise.

The Full Time Equivalent for law-enforcement employees, engaging in homeless mitigation and outreach activities, is between 4.8 and 5.5 sworn officers annually. The sworn officer Full Time Equivalent is based upon the actual incidents officers are assigned which specifically involve interacting with, having a clear connection to, or are pro-actively initiated by officers and relate to persons experiencing homelessness. Proactive activities include K-9 patrols in and around the shelter, conducting consensual contacts with persons experiencing homelessness, and patrols for new or abandoned urban camps to provide resource referrals and mitigation activities.

The St. George Fire Department employs 68 Fire Fighters. Their primary impact of being a shelter city, on the Fire Department, involves medical responses which equates to approximately 3% of their call volume annually. The Fire Department requires all fire fighters to maintain a minimum certification as Emergency Medical Technicians. Some employees are trained as Advanced Emergency Medical Technicians, and some are certified Paramedics. Fire personnel are dispatched to medical emergencies to support and supplement the private ambulance services, Gold Cross. Both agencies, SG Fire and Gold Cross, respond to emergency calls received through the St. George Police Communications Dispatch Center. Each response by Fire Fighters includes 1 fire truck with a compliment of 4 fire fighters who possess emergency medical certifications.

The City's Director of Economic Vitality and Housing, the Police Department's Special Services Division Commander and Administrative Services Division Lieutenant all play a role in coordinating activities related to homeless services, outreach, mitigation, training, and grant management.

Item 3, 4, 6, 11 and 12:

The source of a homeless related incident is designated as either Officer Initiated or by Telephone (indicating an external/citizen initiated)

FY 2023 Homeless Incidents by Quarter - Police		
Quarter	1Q	2Q
Total Incidents - SFY 2023	8,920	8,311
Total Officer Initiated-SFY 2023	1,535	1,296
Officer Initiated (%)	17.21%	15.59%
Total Citizen Initiated - SFY 2023	7,385	7,015
Citizen Initiated (%)	82.79%	84.41%
Total Homeless Incidents - SFY 2023	249	235
Homeless Incidence Rate	2.79%	2.83%
Ofc. Initiated Homeless Inc.	92	91
Ofc. Initiated Homeless (%)	36.95%	38.72%
Citizen Initiated Homeless Inc.	157	144
Citizen Initiated Homeless (%)	63.05%	61.28%
Percent Homeless Rate	2.79%	2.83%
FY 2023 Homeless Incidents by Quarter - Fire		
Quarter	1Q	2Q
Total Incidents - SFY 2023	2,198	2,374
Total Homeless Incidents - SFY 2023	72	57
Percent Homeless Rate	3.28%	2.40%

Police Incident Disposition (2nd Quarter - FY 2023)



The table below shows the number of people cited for violations according to the general nature of the incident officers handled. It separates Officer Initiated Citations from Citizen Initiated Complaints resulting in citations.

	Incident nature	Q2
Officer initiated Incidents – Citation Issued	Vagrancy	5
	Alcohol Offense	4
	Trespassing	2
	Drugs	1
	Tobacco Problem	1
	Littering	1
	Vagrancy	4
Citizen Initiated Incidents – Citations Issued	Theft-Retail	3
	Disorderly	2
	Unconscious-31	2
	Trespassing	1
	Lewdness	1
	Alcohol Offense	1
	Susp Person	1
	Disorderly	1

The table below shows the number of people arrested for violations according to the general nature of the incident officers handled. It separates Officer Initiated Arrests from Citizen Initiated Complaints resulting in arrest.

	Incident nature	Q2
Officer Initiated Incidents – Subject(s) Arrested	Wanted Person	7
	Vagrancy	2
	Alcohol Offense	2
	Drugs	1
Citizen Initiated Incidents – Subject(s) Arrested	Wanted Person	11
	Vagrancy	3
	Family Fight	3
	Intoxication	2
	Person Down-32	2
	Jail Release	1
	Burg-Vehicle	1
	Trespassing	1
	Assault-4	1
	Disorderly	1
	Susp Other	1
	Loitering	1
	Susp Person	1

Item 5:

The search radius function in our Records Management System is still not enabled following updates to the modules which provide the radius data. It is still undergoing maintenance.

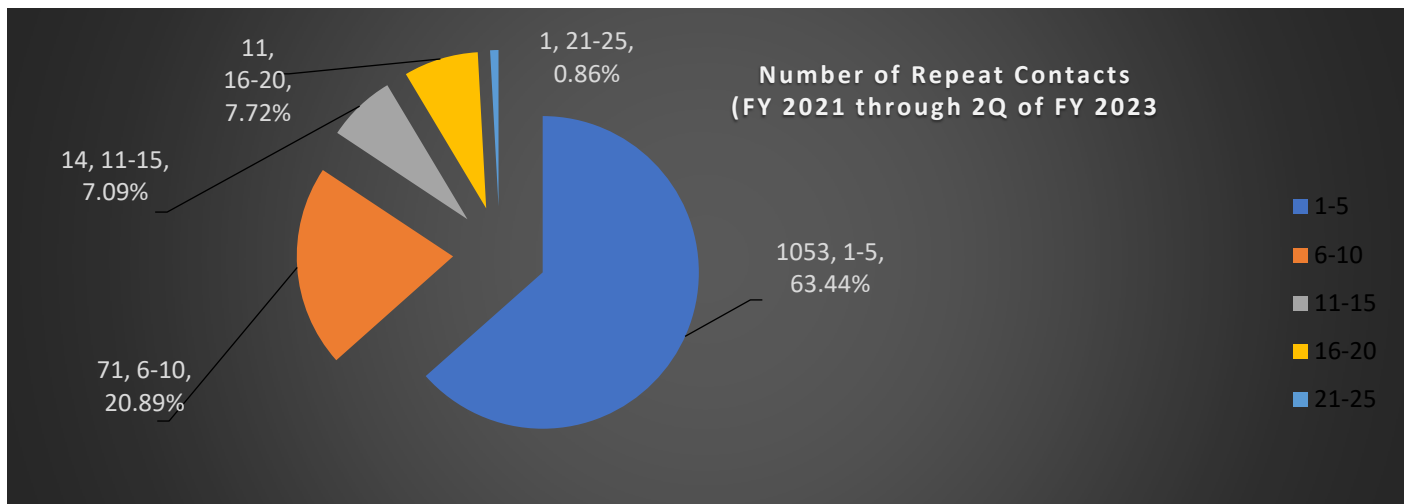
Items 7, 8, 9, and 10:

The table shows the *Police Incident* outcomes relating to the quantity of people contacted during incidents related to persons experiencing homelessness:

Natures Cleared by "Other"		Natures Cleared by Arrest		Natures Cleared by Citation		Natures Cleared by Medical	
Incident nature	Q2	Incident nature	Q2	Incident nature	Q2	Incident nature	Q2
Vagrancy	95	Wanted Person	18	Vagrancy	9	Juvenile Prob	1
Field Interview	39	Vagrancy	5	Alcohol Offense	5	Psychiatric-25	1
K-9 Detail	17	Family Fight	3	Theft-Retail	3		
Theft-Misdemean	10	Person Down-32	2	Trespassing	3		
Welfare Check	6	Alcohol Offense	2	Disorderly	3		
Trespassing	6	Intoxication	2	Unconscious-31	2		
Information	4	Assault-4	1	Drugs	1		
Susp Person	3	Trespassing	1	Lewdness	1		
Harassment	2	Susp Person	1	Tobacco Problem	1		
Wanted Person	2	Burg-Vehicle	1	Littering	1		
Assault-4	2	Drugs	1	Susp Person	1		
Protective Order	2	Disorderly	1				
Disorderly	1	Jail Release	1				
Animal Release	1	Susp Other	1				
Jail Release	1	Loitering	1				
Family Fight	1						
Agency Assist	1						
Theft-Vehicle	1						
Missing Person	1						
Person Down-32	1						
Pornography	1						
Sex Offense	1						
Suicidal-25	1						

Item 13:

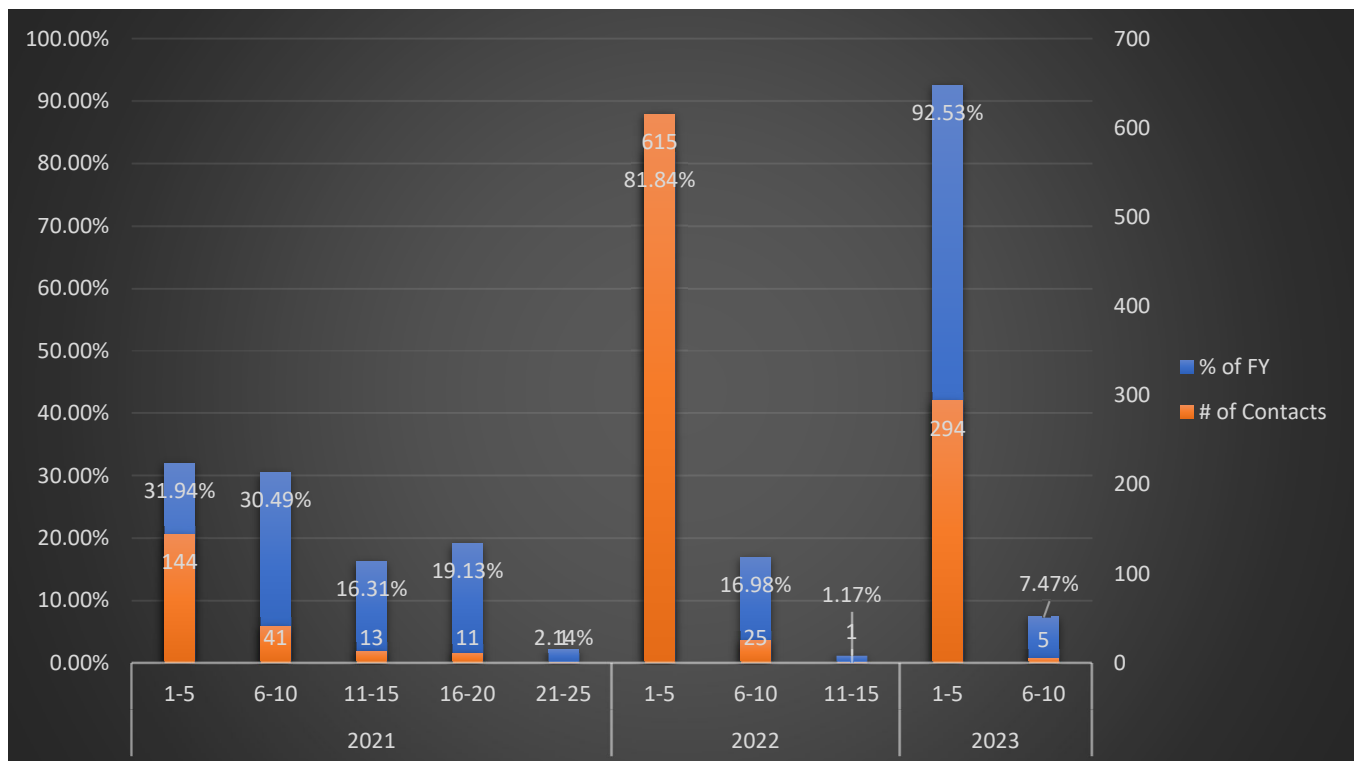
The Pie chart shown below quantifies the number of repeat law enforcement incidents involving persons experiencing homelessness from Fiscal Year 2021 through the 2nd Quarter of FY 2023. The majority of people experiencing homelessness (63.44%) had less than 6 law-enforcement incidents over the course of that 30-month period (2 years and 6 months).



The table and bar chart below utilize the same data but is separated by Fiscal Year and organized into increments of 5 contacts. The percentage in the table shows the percent of the fiscal year total. (31.94% of people contacted during FY 2021 were associated with less than 6 incidents). The chart below the table includes the number of individuals represented in those increments (144 people / 31.94% had less than 6 incidents during FY 2021).

Fiscal year 21 was impacted by COVID. Fiscal Year 2022 is the first full year of data using our updated protocols for documenting homeless related incidents and data analysis, and we just completed 2nd Quarter analysis of FY 2023.

Fiscal Year	1-5	6-10	11-15	16-20	21-25
2021	31.94%	30.49%	16.31%	19.13%	2.14%
2022	81.84%	16.98%	1.17%	0.00%	0.00%
2023	92.53%	7.47%	0.00%	0.00%	0.00%



The green highlighted fields indicate repeat contacts as a percentage of all persons contacted by Fiscal Year Total up to 90%. The tan boxes represent 95% percentile. Examples: FY 2021 - 25.71% of the persons experiencing homelessness involved in law-enforcement incidents were only involved in 1 incident that year. In Fiscal Year 2022, 84% of the individuals involved in law-enforcement incidents were involved in fewer than 3 incidents, 90.97% had 3 or fewer for the year. These numbers do not count or include incidents where the identity of the person(s) involved in the incident(s) are not known.

Fiscal Year	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
2021	25.71%	16.67%	12.38%	8.57%	5.24%	6.67%	2.86%	2.86%	4.76%	2.38%	1.43%	1.43%	0.95%	0.95%	1.43%	0.95%
2022	68.22%	16.04%	6.70%	3.43%	1.40%	1.09%	0.78%	1.09%	0.78%	0.16%	0.00%	0.00%	0.16%	0.00%	0.00%	0.00%
2023	76.00%	15.33%	5.67%	0.67%	0.33%	1.33%	0.33%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

Item 14 – Response Times

These tables show the emergency vs. non-emergency response times by the nature input by dispatch when the incident generated.

Incident nature (Emergency)	Average of Response Time	Incident nature (Non-Emergency)	Average of Response Time	Incident Nature (cont.)	Avg. Response Time (Cont.)
Susp Other	03:00.0	Tobacco Problem	00:00.0	Protective Ordr	21:00.0
Person Down-32	03:30.0	Littering	00:00.0	Wanted Person	22:24.0
Family Fight	04:40.0	Field Interview	00:00.0	Welfare Check	26:10.0
Intoxication	05:00.0	Drugs	00:00.0	Vagrancy	54:04.4
Psychiatric-25	05:00.0	K-9 Detail	00:00.0	Susp Person	57:48.0
Juvenile Prob	06:00.0	Unconscious-31	00:00.0	Missing Person	02:00.0
Burg-Vehicle	07:00.0	Alcohol Offense	01:17.1	Jail Release	07:00.0
Unconscious-31	07:00.0	Family Fight	03:00.0	Harassment	57:00.0
		Animal Release	03:00.0		
		Lewdness	04:00.0		
		Person Down-32	04:00.0		
		Theft-Retail	06:00.0		
		Assault-4	06:20.0		
		Sex Offense	07:00.0		
		Theft-Vehicle	08:00.0		
		Suicidal-25	11:00.0		
		Loitering	11:00.0		
		Pornography	13:00.0		
		Disorderly	17:12.0		
		Theft-Misdemean	18:36.0		
		Information	20:00.0		
		Trespassing	20:54.0		
		Agency Assist	21:00.0		

St. George Police Department

Utah Dept. of Workforce Services

St. George City FY 2023 Mitigation Grant

3rd Quarter (Jan. 1 – March 31, 2023) Grant Activities Report

Contract metrics reported in this summary:

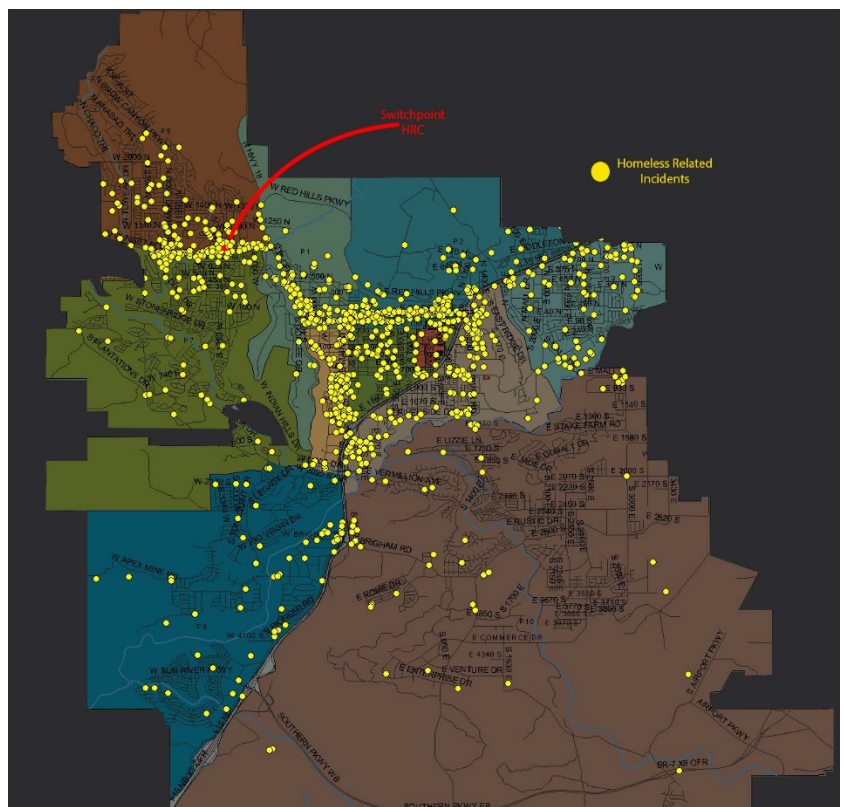
1. Number of Officers/EMTs hired
2. Number of Dedicated Homeless liaison officers/EMTs
3. Number of calls/cases in city – I am separating them:
 - a. Police
 - b. Fire
4. Number of calls/cases at HRC (Switchpoint)
 - a. Police
 - b. Fire
5. Number of calls/cases w/in ½ mile of HRC
6. Number of transient/homeless calls in city
 - a. Police
 - b. Fire
7. Of the calls related to homelessness, # booked
8. Of the calls related to homelessness, # taken to Hospital
9. Of the calls related to homelessness, # cited
10. Of the calls related to homelessness, # w/ no action taken
11. Number of officer-initiated cases
12. Number of citizen/business-initiated cases
13. Number of homeless individuals w/repeat services
14. Response time to calls involving homelessness
15. Number of emergency calls to individuals experiencing homelessness
16. Number of non-emergency calls to individuals experiencing homelessness

The City of St. George, and the St. George Police Department have continued to meet with the homeless resource organizations in the community, to conduct street level outreach, and homeless shelter mitigation activities as outlined in our RFP. We have improved elements of our data analysis and reporting. We are responding to all data metrics available to us for collection and analysis as noted in this report, except the ½ mile radius incidents metrics.

Our records management system is usually able to produce incident search results within a radius from a given location, through simple search parameters that are no longer working due to upgrades/programming.

However, the impact of the homeless shelter managed by St. George City stretches well beyond the area surrounding the shelter as noted by the pin map below. While there is an impact in the area around the shelter and with resources needed in and around the area, the mitigation and outreach is a city-wide issue and philosophy for proactive actions:

It is important to note that each incident represented in this summary only lists one outcome (Arrested, Cited, Medical, and Other. “Other” means no intervention was taken but typically includes a resource referral when applicable). However, there may be a time



when two outcomes may apply; someone is cited AND released to the ambulance, someone is arrested and a medical clearance/medical treatment is obtained, etc. In those cases, the incident notes the most restrictive action. An incident involving an arrest and medical response/intervention will appear as an arrest, not as a medical outcome. A citation and a transport to a receiving center will only show as a citation in the data summary.

Items 1 and 2:

Between Police and Fire Department personnel, St. George City has 8 Full Time Equivalent employees engaged in activities involving direct interaction with, and response to, persons experiencing homelessness. There are additional personnel who plan, coordinate, and are engaged in other homeless shelter cities activities in addition to the 8 F.T.E / first responders.

St. George City doesn't experience a centralized concentration of issues in, and around, the homeless shelter as has been witnessed in other areas. We experience variable locations and situations that need mitigation, outreach, and resource referrals.

As noted in our RFP, we train all sworn officers to understand the resources in the area, to understand and employ de-escalation tactics, to include topics dealing with mental health crisis response and de-escalation, and other topics. We view all officers as being responsible for outreach and mitigation. We currently have 139 sworn positions. Among those are 7 Officers assigned to a proactive unit which focuses on quality-of-life issues which includes homeless mitigation, outreach, and intelligence. They are able to spend more time focusing on outreach and mitigation because they are not dedicated to calls for service. They patrol the bike paths, parks, multi-unit housing complexes, and urban wilderness areas. They are 'quality of life' focused and is the unit who handles homeless camp clean-up and activities requiring more knowledge and expertise.

The Full Time Equivalent for law-enforcement employees, engaging in homeless mitigation and outreach activities, is between 4.8 and 5.5 sworn officers annually. The sworn officer Full Time Equivalent is based upon the actual incidents officers are involved with specifically involving or having a clear connection to persons experiencing homelessness whether pro-actively initiated by officers or assigned by dispatch due to citizen complaints. Proactive activities include K-9 patrols in and around the shelter, conducting consensual contacts with persons experiencing homelessness, and patrols for new or abandoned urban camps to provide resource referrals and mitigation activities.

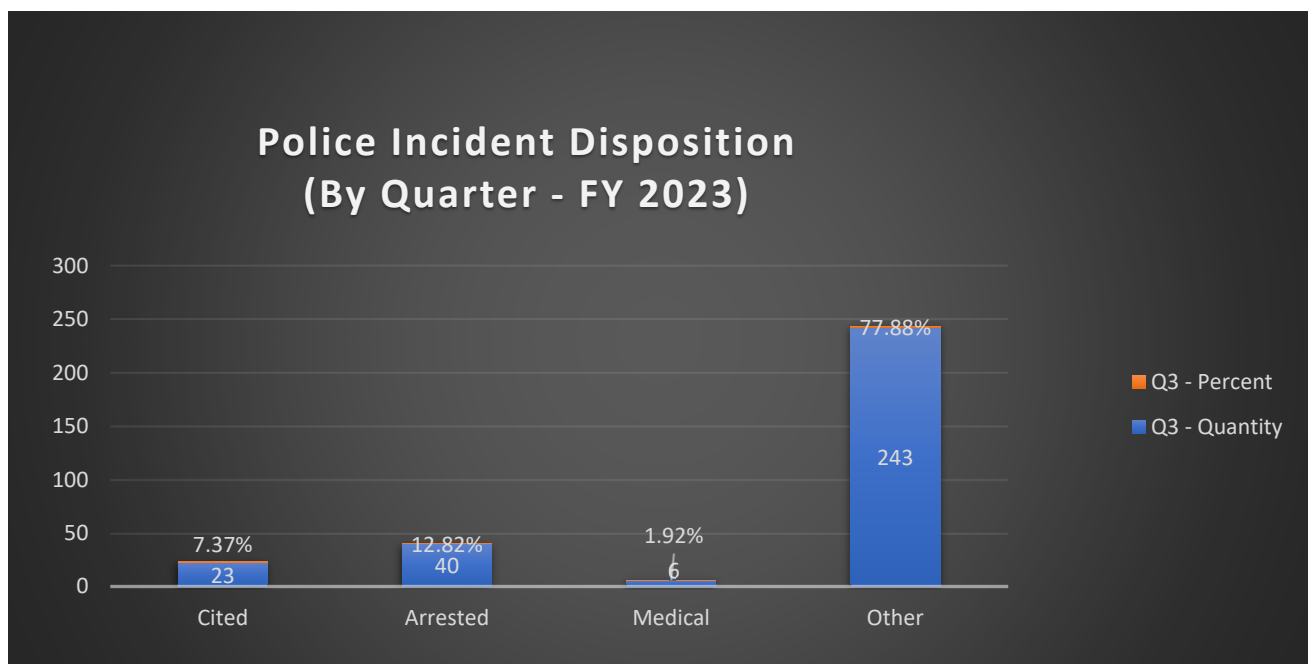
The St. George Fire Department employs 68 Fire Fighters. Their primary impact of being a shelter city, on the Fire Department, involves medical responses and equates to 3% of their call volume annually. The Fire Department requires all fire fighters maintain a minimum certification as Emergency Medical Technicians. Some employees are trained as Advanced Emergency Medical Technicians, and some are certified Paramedics. Fire personnel are dispatched to medical emergencies to support and supplement the private ambulance services, Gold Cross. Both agencies, SG Fire and Gold Cross, respond to emergency calls received through the St. George Police Communications Dispatch Center. Each response by Fire Fighters includes 1 fire truck with a compliment of 4 fire fighters who possess emergency medical certifications.

The City's Housing Strategies and Policy Manager, the Police Department's Special Services Division Commander, the Administrative Services Division Lieutenant, and City's Grant Manager all play a role in coordinating activities related to homeless services, outreach, mitigation, training, and grant management.

Item 3, 4, 6, 11 and 12:

The source of a homeless related incident is designated as either Officer Initiated or by Telephone (indicating an external/citizen initiated)

Quarter	1Q	2Q	3Q
Total Incidents - SFY 2023	8,920	8,311	8,439
Total Officer Initiated-SFY 2023	1,535	1,296	1,510
Officer Initiated (%)	17.21%	15.59%	17.89%
Total Citizen Initiated - SFY 2023	7,385	7,015	6,929
Citizen Initiated (%)	82.79%	84.41%	82.11%
Total Homeless Incidents - SFY 2023	249	235	264
Homless Incidence Rate	2.79%	2.83%	3.13%
Ofc. Initiated Homeless Inc.	92	91	111
Ofc. Initiated Homeless (%)	36.95%	38.72%	42.05%
Citizen Initiated Homeless Inc.	157	144	153
Citizen Initiated Homeless (%)	63.05%	61.28%	57.95%
Percent Homeless Rate	2.79%	2.83%	3.13%



The table below shows the number of people cited for violations according to the general nature of the incident officers handled. It separates Officer Initiated Citations from Citizen Initiated Complaints resulting in citations.

How received	Incident nature	Q3
Officer Initiated	Drugs	5
Incidents – Subjects Cited	Vagrancy	2
	Information	2
	Business/Lic Pb	1
	Trespassing	1
	Alcohol Offense	1
	Tobacco Problem	1
Citizen Initiated	Vagrancy	4
Incidents – Subjects Cited	Trespassing	2
	Theft-Retail	2
	Drugs	1
	Intoxication	1

The table below shows the number of people arrested for violations according to the general nature of the incident officers handled. It separates Officer Initiated Arrests from Citizen Initiated Complaints resulting in arrest.

How received	Incident nature	Q3
Officer Initiated	Wanted Person	6
Incidents – Subjects Arrested	Traffic Offense	3
	Drugs	2
	DUI	1
	Unknown-32	1
Citizen Initiated	Wanted Person	5
Incidents - Subjects Arrested	Trespassing	4
	Vagrancy	4
	Drugs	2
	Susp Person	2
	Welfare Check	2
	Family Fight	1
	Graffiti	1
	Unknown-32	1
	Susp Other	1
	Intoxication	1
	PD Accident	1
	Disorderly	1
	Psychiatric-25	1

Item 5:

The search radius function in our Records Management System is still not enabled following updates to the modules which provide the radius data. It is still undergoing maintenance.

Items 7, 8, 9, and 10:

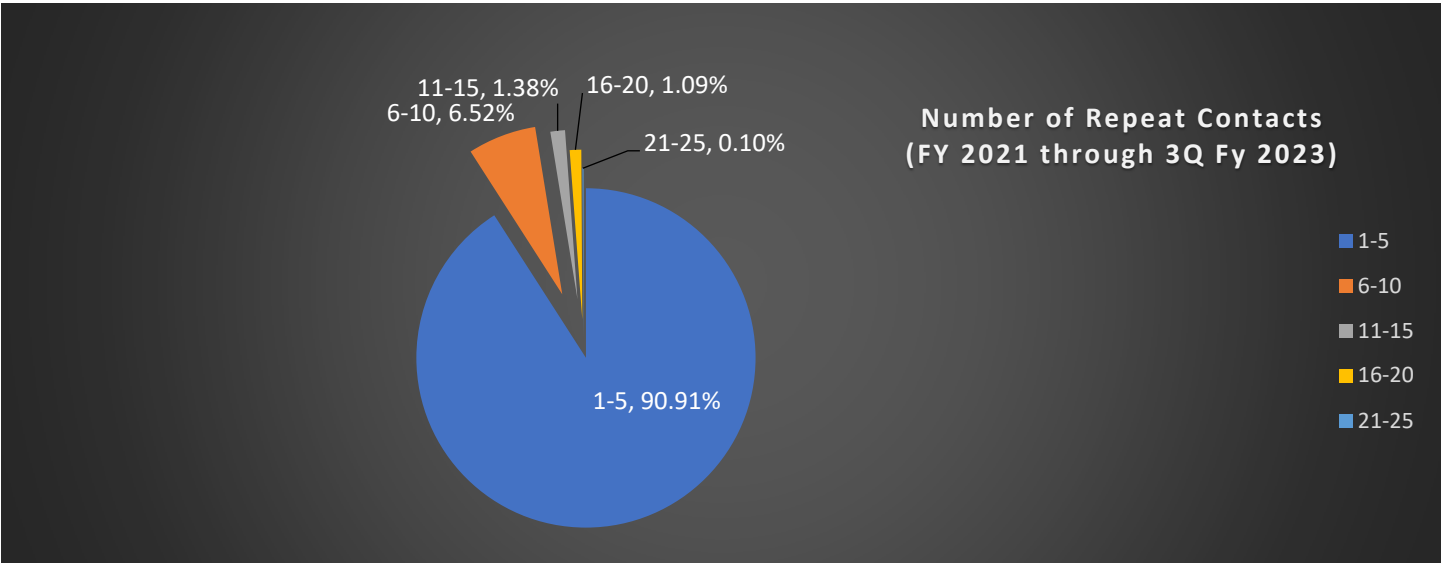
The table shows the *Police Incident* outcomes relating to the quantity of people contacted during incidents related to persons experiencing homelessness:

Natures Cleared by Other	Q3	Natures Cleared by Arrest	Q3	Natures Cleared by Citation	Q3
Vagrancy	138	Wanted Person	11	Vagrancy	6
Field Interview	31	Drugs	4	Drugs	6
K-9 Detail	11	Trespassing	4	Trespassing	3
Trespassing	7	Vagrancy	4	Theft-Retail	2
Missing Person	5	Traffic Offense	3	Information	2
Drugs	5	Susp Person	2	Business/Lic Pb	1
Civil	5	Unknown-32	2	Alcohol Offense	1
Assault-4	4	Welfare Check	2	Tobacco	
Theft-Misdemean	3	Family Fight	1	Problem	1
Harassment	3	Intoxication	1	Intoxication	1
Welfare Check	3	Graffiti	1		
Family Fight	2	DUI	1		
Burg-Business	2	Susp Other	1		
Threatening	2	PD Accident	1		
Wanted Person	2	Disorderly	1		
Susp Person	2	Psychiatric-25	1		
Disorderly	2				
Theft-Retail	1				
Unknown-32	1				
Information	1				
Nuisance	1				
Evading	1				
PD Accident	1				
Theft-Vehicle	1				
VIN Inspection	1				
Animal BITE-3	1				
Intoxication	1				
Graffiti	1				
Theft-Felony	1				
Card-Resp Arst	1				
Susp Other	1				
Littering	1				
Loitering	1				

Natures Cleared by Medical	Q3
Psychiatric-25	1
Welfare Check	1
Vagrancy	1
Citizen Assist	1
Agency Assist	1
Overdose-23	1

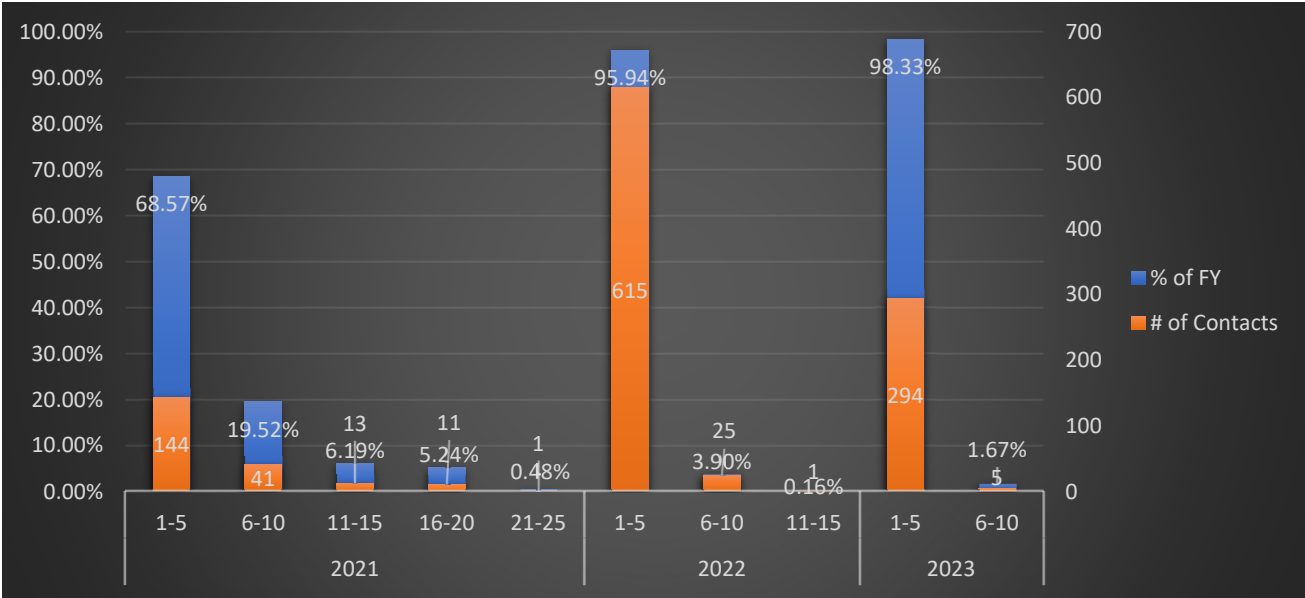
Item 13:

The Pie chart shown below quantifies the number of repeat law enforcement incidents involving persons experiencing homelessness from Fiscal Year 2021 through the 3rd Quarter of FY 2023. The majority of people experiencing homelessness (90.91%) had less than 6 law-enforcement incidents over the course of that 33 - month period (2 years and 9 months).



The table and bar chart below utilize the same data but separates the number of repeat contacts by Fiscal Year (68.57% of people contacted during FY 2021 were associated with less than 6 incidents whereas in the subsequent years that percentage jumped to 95+ %). Note: Fiscal year 21 was impacted by COVID. Fiscal Year 2022 is the first full year of data using our updated protocols for documenting homeless related incidents and data analysis, and we just completed 3rd Quarter analysis of FY 2023.

Fiscal Year	1-5	6-10	11-15	16-20	21-25
2021	68.57%	19.52%	6.19%	5.24%	0.48%
2022	95.94%	3.90%	0.16%	0.00%	0.00%
2023	98.33%	1.67%	0.00%	0.00%	0.00%



The table below shows the specific break-down of the percentage of specific contacts, generating formal incidents, officers had with individuals by Fiscal Year. FY 2022 was the first-year data was collected to try to show frequency of contacts with individual people. FY 2021 info was not collected in the same manner as the current process and appears to not be representative of FY 2022 and year to date FY 2023 trends.

Fiscal Year	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	22
2021	5%	7%	8%	7%	5%	8%	4%	5%	9%	5%	3%	3%	3%	3%	4%	3%	5%	3%	4%	4%	2%
2022	40%	19%	12%	8%	4%	4%	3%	5%	4%	1%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%
2023	48%	22%	12%	4%	4%	4%	2%	3%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

The green highlighted fields indicate repeat contacts as a percentage of all persons contacted by Fiscal Year up to 90%. The tan boxes represent the 95th percentile for the fiscal year total. In Fiscal Year 2022, 95 percent of the people involved in formal law-enforcement encounters (incidents) had fewer than 9 contacts that year. This includes Field Interviews (welfare checks, resource referrals, warnings, citations, and/or arrests, as well as being a complainant and/or victim in a police report).

Item 14 – Response Times

These tables show the emergency vs. non-emergency response times by the nature input by dispatch when the incident generated.

Incident nature	Average Emergency Response Time	Incident nature	Average Non-Emergency Response Time	Incident nature	Average Non-Emergency Response Time (Cont)
Disorderly	0:02:00	Graffiti	0:02:00	Assault-4	0:09:00
Psychiatric-25	0:02:00	Disorderly	0:04:00	Susp Person	0:10:15
Family Fight	0:06:00	PD Accident	0:04:00	Susp Other	0:11:00
Overdose-23	0:07:00	Card-Resp Arst	0:04:00	Drugs	0:11:30
Welfare Check	0:38:00	Intoxication	0:04:40	Threatening	0:12:00
		Agency Assist	0:05:00	Trespassing	0:15:37
		Unknown-32	0:06:00	Civil	0:17:00
		Psychiatric-25	0:07:00	Missing Person	0:21:12
		Harassment	0:07:20	Citizen Assist	0:22:00
		Loitering	0:08:00	Wanted Person	0:36:48
		Welfare Check	0:08:15	Theft-Retail	0:37:20
				Burg-Business	0:54:00
				Theft-Vehicle	1:00:00
				Information	1:07:00
				Vagrancy	1:09:51
				Theft-Misdemean	2:10:40
				Animal BITE-3	2:22:00
				Family Fight	2:27:00
				Theft-Felony	4:58:00

During this reporting period we started collecting metrics concerning the number of camps identified and the hours spent on camp mitigation and clean-up activities. During the third quarter of FY 2023, Thirty-four (34) camps were in St. George City and officers spent 50 total hours conducting camp clean-up activities. (Left: Photo of officers and community members who cleaned up urban camping area)



St. George Police Department

Utah Dept. of Workforce Services

St. George City FY 2023 Mitigation Grant

4th Quarter (April 1 – June 30, 2023) Grant Activities Report

Contract metrics reported in this summary:

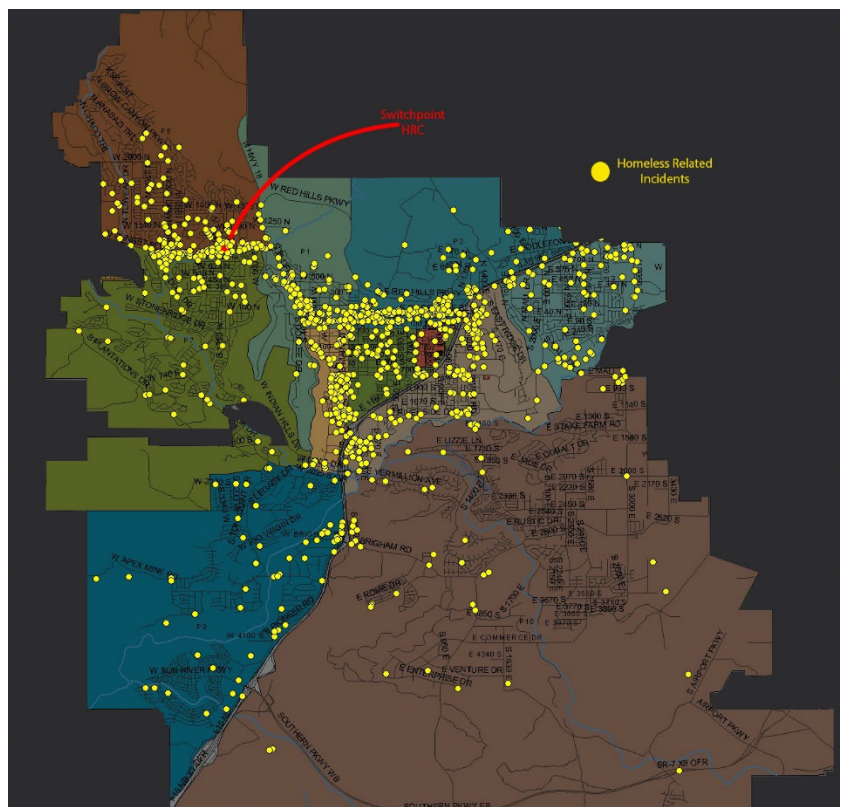
- | | |
|--|--|
| 1. Number of Officers/EMTs hired | 8. Of the calls related to homelessness, # taken to Hospital |
| 2. Number of Dedicated Homeless liaison officers/EMTs | 9. Of the calls related to homelessness, # cited |
| 3. Number of calls/cases in city – I am separating them:
a. Police
b. Fire | 10. Of the calls related to homelessness, # w/ no action taken |
| 4. Number of calls/cases at HRC (Switchpoint)
a. Police
b. Fire | 11. Number of officer-initiated cases |
| 5. Number of calls/cases w/in ½ mile of HRC | 12. Number of citizen/business-initiated cases |
| 6. Number of transient/homeless calls in city
a. Police
b. Fire | 13. Number of homeless individuals w/repeat services |
| 7. Of the calls related to homelessness, # booked | 14. Response time to calls involving homelessness |
| | 15. Number of emergency calls to individuals experiencing homelessness |
| | 16. Number of non-emergency calls to individuals experiencing homelessness |

The City of St. George, and the St. George Police Department have continued to meet with the homeless resource organizations in the community, to conduct street level outreach, and homeless shelter mitigation activities as outlined in our RFP. We have improved elements of our data analysis and reporting. We are responding to all data metrics available to us for collection and analysis as noted in this report, except the ½ mile radius incidents metrics.

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However, the impact of the homeless shelter managed by St. George City stretches well beyond the area surrounding the shelter as noted by the pin map below. While there is an impact in the area around the shelter and with resources needed in and around the area, the mitigation and outreach is a city-wide issue and philosophy for proactive actions:

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when two outcomes may apply; someone is cited AND released to the ambulance, someone is arrested and a medical clearance/medical treatment is obtained, etc. In those cases, the incident notes the most restrictive action. An incident involving an arrest and medical response/intervention will appear as an arrest, not as a medical outcome. A citation and a transport to a receiving center will only show as a citation in the data summary.

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Between Police and Fire Department personnel, St. George City has 8 Full Time Equivalent employees engaged in activities involving direct interaction with, and response to, persons experiencing homelessness. There are additional personnel who plan, coordinate, and are engaged in other homeless shelter cities activities in addition to the 8 F.T.E / first responders.

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As noted in our RFP, we train all sworn officers to understand the resources in the area, to understand and employ de-escalation tactics, to include topics dealing with mental health crisis response and de-escalation, and other topics. We view all officers as being responsible for outreach and mitigation. We currently have 139 sworn positions. Among those are 7 Officers assigned to a proactive unit which focuses on quality-of-life issues which includes homeless mitigation, outreach, and intelligence. They are able to spend more time focusing on outreach and mitigation because they are not dedicated to calls for service. They patrol the bike paths, parks, multi-unit housing complexes, and urban wilderness areas. They are 'quality of life' focused and is the unit who handles homeless camp clean-up and activities requiring more knowledge and expertise.

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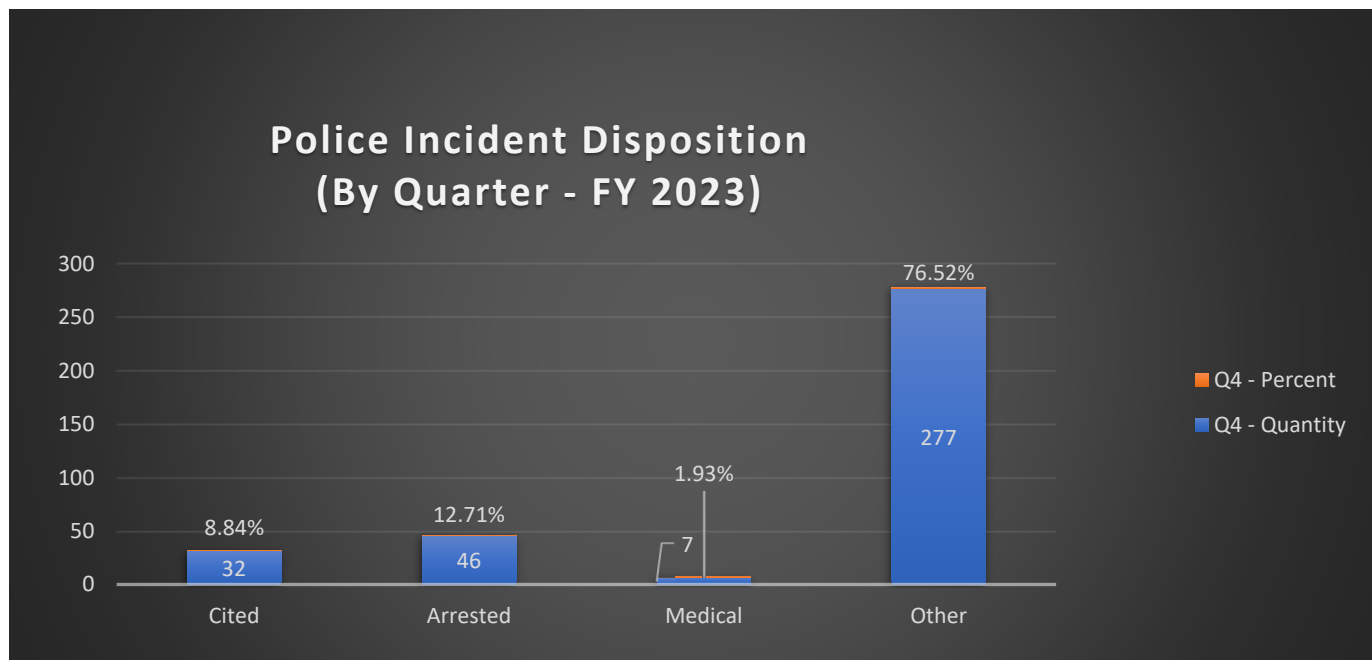
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The City's Housing Strategies and Policy Manager, the Police Department's Special Services Division Commander, the Administrative Services Division Lieutenant, and City's Grant Manager all play a role in coordinating activities related to homeless services, outreach, mitigation, training, and grant management.

Item 3, 4, 6, 11 and 12:

The source of a homeless related incident is designated as either Officer Initiated or by Telephone (indicating an external/citizen initiated)

FY 2023 Homeless Incidents by Quarter - Police					
Quarter	1Q	2Q	3Q	4Q	Totals
Total Incidents - SFY 2023	8,920	8,311	8,439	8,988	34,658
Total Officer Initiated-SFY 2023	1,535	1,296	1,510	1,629	5,970
Officer Initiated (%)	17.21%	15.59%	17.89%	18.12%	17.23%
Total Citizen Initiated - SFY 2023	7,385	7,015	6,929	7,359	28,688
Citizen Initiated (%)	82.79%	84.41%	82.11%	81.88%	82.77%
Total Homeless Incidents - SFY 2023	249	235	264	332	1,080
Homeless Incidence Rate	2.79%	2.83%	3.13%	3.69%	2.94%
Ofc. Initiated Homeless Inc.	92	91	111	112	406
Ofc. Initiated Homeless (%)	36.95%	38.72%	42.05%	33.73%	37.59%
Citizen Initiated Homeless Inc.	157	144	153	220	674
Citizen Initiated Homeless (%)	63.05%	61.28%	57.95%	66.27%	61.24%
Percent Homeless Rate	2.79%	2.83%	3.13%	3.69%	3.12%



The table below shows the number of people cited for violations according to the general nature of the incident officers handled. It separates Officer Initiated Citations from Citizen Initiated Complaints resulting in citations.

How received	Incident nature	Q4
Officer Initiated Incidents – Subjects Cited	Vagrancy	5
	Alcohol Offense	4
	Trespassing	2
	Tobacco Problem	1
	Disorderly	1
	Drugs	1
	Littering	1
Citizen Initiated Incidents – Subjects Cited	Vagrancy	4
	Theft-Retail	3
	Disorderly	2
	Unconscious-31	2
	Trespassing	1
	Lewdness	1
	Alcohol Offense	1
	Susp Person	1

The table below shows the number of people arrested for violations according to the general nature of the incident officers handled. It separates Officer Initiated Arrests from Citizen Initiated Complaints resulting in arrest.

How received	Incident nature	Q4
Officer Initiated incidents – Subjects Arrested	Wanted Person	7
	Vagrancy	2
	Alcohol Offense	2
	Drugs	1
Citizen Initiated Incidents – Subjects Arrested	Wanted Person	11
	Family Fight	3
	Vagrancy	3
	Person Down-32	2
	Intoxication	2
	Trespassing	1
	Susp Other	1
	Susp Person	1
	Burg-Vehicle	1
	Disorderly	1
	Assault-4	1
	Jail Release	1
	Loitering	1

Item 5:

The search radius function in our Records Management System is still not enabled following updates to the modules which provide the radius data. It is still undergoing maintenance.

Items 7, 8, 9, and 10:

The table shows the Police Incident outcomes relating to the quantity of people contacted during incidents related to persons experiencing homelessness:

"Other" Dispositions		Q4
Vagrancy		95
Field Interview		39
K-9 Detail		17
Theft-Misdemean		10
Trespassing		6
Welfare Check		6
Information		4
Susp Person		3
Wanted Person		2
Harassment		2
Assault-4		2
Protective Ordr		2
Family Fight		1
Disorderly		1
Pornography		1
Jail Release		1
Theft-Vehicle		1
Sex Offense		1
Animal Release		1
Suicidal-25		1
Agency Assist		1
Missing Person		1
Person Down-32		1

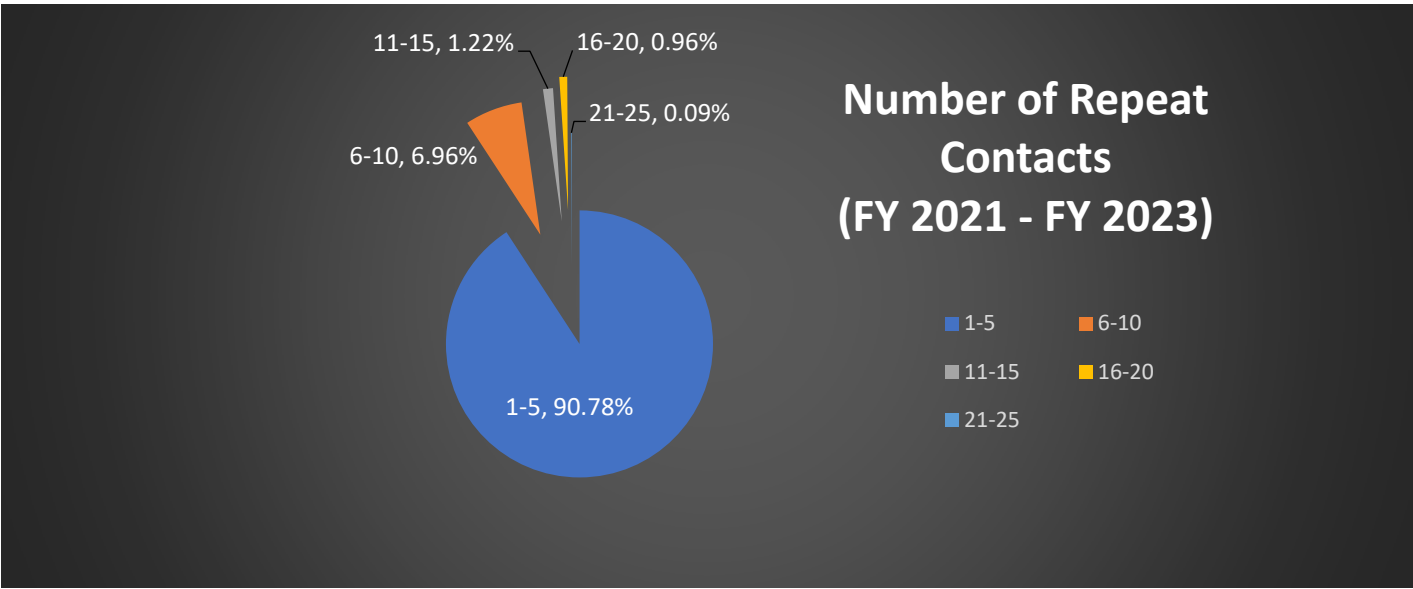
"Arrested" Dispositions		Q4
Wanted Person		18
Vagrancy		5
Family Fight		3
Person Down-32		2
Alcohol Offense		2
Intoxication		2
Assault-4		1
Susp Person		1
Susp Other		1
Disorderly		1
Trespassing		1
Loitering		1
Burg-Vehicle		1
Drugs		1
Jail Release		1

"Cited" Dispositions		Q4
Vagrancy		9
Alcohol Offense		5
Theft-Retail		3
Trespassing		3
Disorderly		3
Unconscious-31		2
Drugs		1
Lewdness		1
Tobacco Problem		1
Littering		1
Susp Person		1

"Medical" Dispositions		Q4
Psychiatric-25		1
Juvenile Prob		1

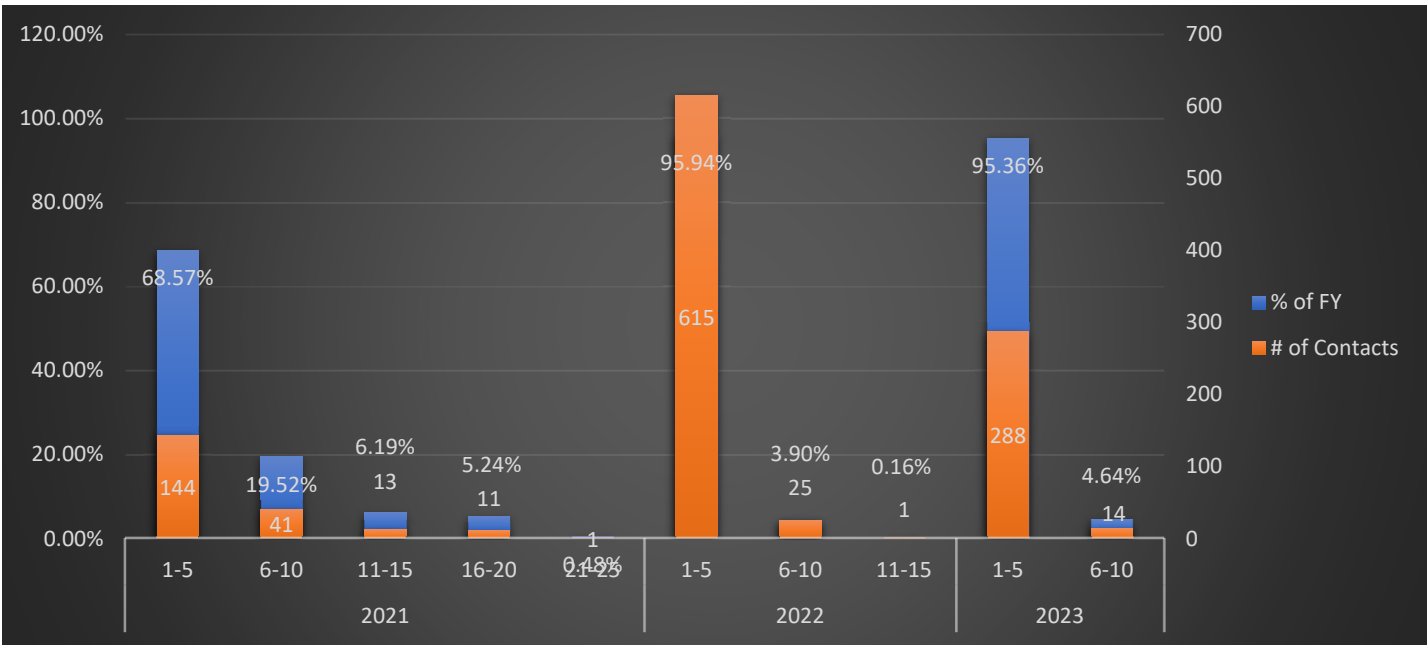
Item 13:

The Pie chart shown below quantifies the number of repeat law enforcement incidents involving persons experiencing homelessness from Fiscal Year 2021 through the 3rd Quarter of FY 2023. The majority of people experiencing homelessness (90.91%) had less than 6 law-enforcement incidents over the course of that 33 - month period (2 years and 9 months).



The table and bar chart below utilize the same data but separates the number of repeat contacts by Fiscal Year (68.57% of people contacted during FY 2021 were associated with less than 6 incidents whereas in the subsequent years that percentage jumped to 95+ %). Note: Fiscal year 21 was impacted by COVID. Fiscal Year 2022 is the first full year of data using our updated protocols for documenting homeless related incidents and data analysis, and we just completed 3rd Quarter analysis of FY 2023.

Fiscal Year	1-5	6-10	11-15	16-20	21-25
2021	68.57%	19.52%	6.19%	5.24%	0.48%
2022	95.94%	3.90%	0.16%	0.00%	0.00%
2023	95.32%	4.68%	0.00%	0.00%	0.00%



The table below shows the specific break-down of the percentage of specific contacts, generating formal incidents, officers had with individuals by Fiscal Year. FY 2022 was the first-year data was collected to try to show frequency of contacts with individual people. FY 2021 info was not collected in the same manner as the current process and appears to not be representative of FY 2022 and year to date FY 2023 trends.

Fiscal Year	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	22
2021	5%	7%	8%	7%	5%	8%	4%	5%	9%	5%	3%	3%	3%	3%	4%	3%	5%	3%	4%	4%	2%
2022	40%	19%	12%	8%	4%	4%	3%	5%	4%	1%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%
2023	40%	20%	10%	7%	4%	5%	4%	4%	1%	3%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

The green highlighted fields indicate repeat contacts as a percentage of all persons contacted by Fiscal Year up to 90%. The tan boxes represent the 95th percentile for the fiscal year total. In Fiscal Year 2023, 95 percent of the people involved in formal law-enforcement encounters (incidents) had fewer than 9 contacts that year. This includes Field Interviews (welfare checks, resource referrals, warnings, citations, and/or arrests, as well as being a complainant and/or victim in a police report).

Item 14 – Response Times

These tables show the emergency vs. non-emergency response times by the nature input by dispatch when the incident generated.

Incident nature	Average Emergency Response Time	Incident nature	Average Non-Emergency Response Time	Incident nature	Non-emergency (Continued)
Disorderly	0:02:00	Graffiti	0:01:00	Susp Other	0:11:00
Psychiatric-25	0:02:00	Unknown-32	0:02:00	Threatening	0:12:00
Family Fight	0:06:00	Disorderly	0:02:00	Wanted Person	0:14:09
Overdose-23	0:07:00	Card-Resp Arst	0:04:00	Trespassing	0:14:30
Welfare Check	0:38:00	PD Accident	0:04:00	Missing Person	0:21:12
		Drugs	0:04:36	Citizen Assist	0:22:00
		Intoxication	0:04:40	Information	0:22:20
		Agency Assist	0:05:00	Theft-Retail	0:37:20
		Welfare Check	0:06:36	Vagrancy	0:47:21
		Civil	0:06:48	Burg-Business	0:54:00
		Psychiatric-25	0:07:00	Theft-Vehicle	1:00:00
		Harassment	0:07:20	Theft-Misdemean	2:10:40
		Loitering	0:08:00	Animal BITE-3	2:22:00
		Assault-4	0:09:00	Family Fight	2:27:00
		Susp Person	0:10:15	Theft-Felony	4:58:00

Chelia Covington, Administrative Professional for the St. George Fire Department, and former Record Technician for the St. George Police Department encountered a man while working at the Fire Department. He was homeless and functioned at the level of an adolescent teenager. Chelia learned of the passing of mother and how he had lost his home which resulted in him living on the street. Chelia contacted the Police Department to help retrieve his personal items, helped him find shelter at the Switchpoint Resource Center, and aided in housing him at a local motel.

Chelia came to know the man well and met with him before and after work. She aided him with the purchase of bus passes, food and water, and learned more about his history. She found out the only remaining family he had was a brother in the Eastern United States. Chelia was able to locate the man's brother, who was ecstatic to hear his brother had been found in St. George; he had been trying to find him for a while. The man's brother flew to St. George in time to take the man home with him for Thanksgiving.

Chelia Covington was recognized for her actions with an award presented by Mayor Randall during a City Council public meeting. She also received an award from the Elk's Lodge for her actions.

Audio from the presentation by Mayor Michele Randall can be found via the following url:

https://www.sgcity.org/minutes/file/?id=1_7yVQ4_mUTi2MloRjaqo4QJO9AZm33BI&file=1&type=mp3&time=00:17:35#t=00:17:35