

Board Retreat September 8, 2023

Board and Advisory Councils

Welcome!

- ▶ Introduction
- ▶ Working Together – we are here together!
- ▶ Role of the Governing Board
- ▶ Role of the Advisory Council
- ▶ Role of the Technology Advisory Committee
- ▶ Feedback from Survey
- ▶ Open Discussion



Vision: The Vision of UETN is to improve education and healthcare in Utah by connecting people and technologies.



Mission: UETN supports equity, reduces barriers and creates efficiencies by providing critical network, education, telehealth and broadcast services statewide.

Purpose: We connect people and technologies to improve education and healthcare in Utah.



Board and Advisory Council Alignment

1. Clear Roles and Responsibilities
2. Strategic Alignment
3. Collaboration & Communication
4. Decision-Making and Influence
5. Diversity and Complementary Skills
6. Regular Evaluation

Role of the Governing Board

- ▶ To act in the best interest of UETN.
- ▶ It is a responsibility and a duty to serve.
- ▶ The Board is accountable for overseeing UETN's activities, setting strategic directions, and ensuring compliance with laws and regulations; and
- ▶ to serve the Advisory Councils, Staff, and Stakeholders.

Role of the Governing Board

▶ Governing Board – “On the Business and not In the Business”

1. Strategic Direction
2. Governance
3. Financial Oversight
4. Selection & Evaluation of E.D.
5. Risk Management
6. Stakeholder Relations
7. Performance Monitoring
8. Compliance & Legal Oversight
9. Ethical Oversight
10. Advocacy and Fundraising

Role of the Governing Board

As UETN's Governing Board you hold a significant level of authority and accountability for making important decisions that impact UETN's present and future.

Role of the Advisory Councils

- ▶ To represent their constituents; and
- ▶ to provide advice, guidance, and recommendations to the UETN Board and Staff.

1. Expertise and Knowledge
2. Strategic Guidance
3. Problem Solving
4. Networking and Connections
5. Advocacy and Representation
6. Feedback and Evaluation
7. External Perspective

- ▶ Details of work is in 53B-17-106 and 107

Role of the Advisory Councils

As UETN's Advisory Council you hold a significant level of invaluable guidance to inform strategic decisions, shape policies, and drive actions that impact UETN's present and future.

Role of the Technology Advisory Committee

Is to aid the UETN Governing Board in obtaining and evaluating information about technology and technology-related services that may advance UETN's mission of providing access to information resources for educational and telehealth institutions statewide.

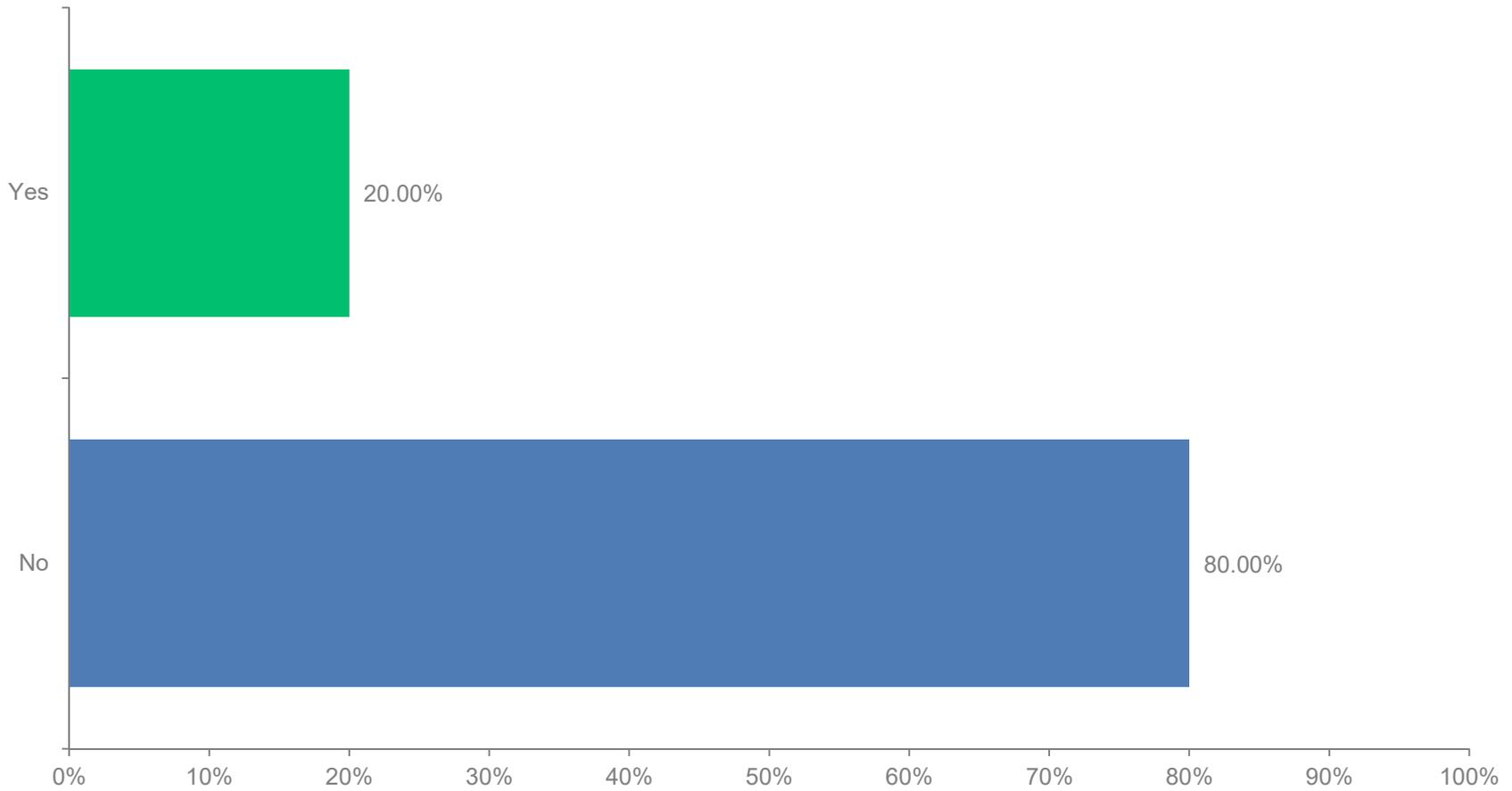
What do you think the role of the Advisory Council is?



Survey Feedback

	Number of Members	Number of Responses	Number Not Responded	Number for Discussion	Response Rate
Board	13	9	2	1	69.2%
Education	22	8	11	1	36.4%
Telehealth	15	6	8	0	40.0%
Technology	8	4	3	2	50.0%
Total Members	58				

Received Member Orientation



Overall Engagement



Do you fully understand your role and responsibilities in serving?

70% - Yes

Improve and Strengthen

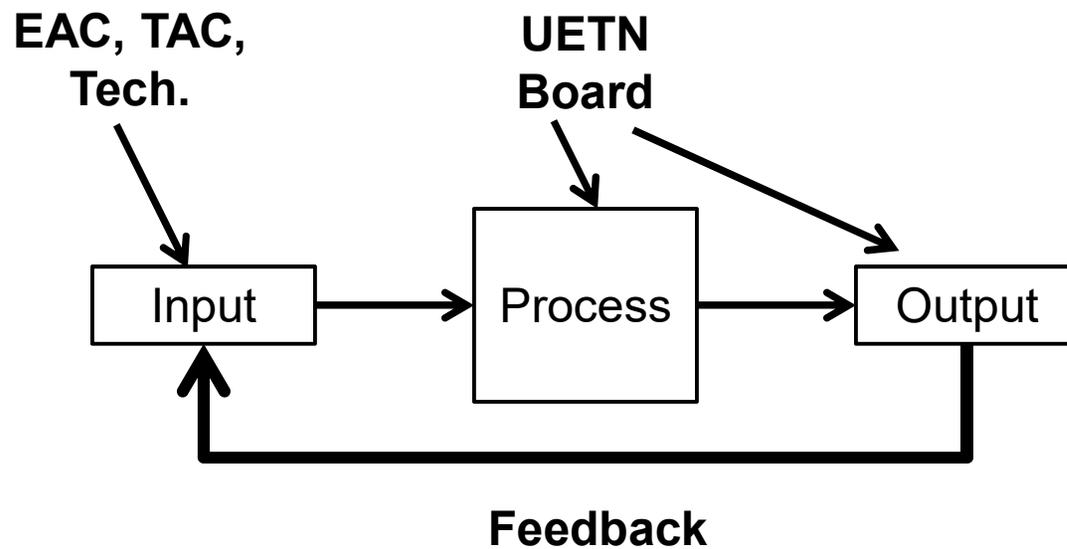
Board

- ▶ Consistent overview of services offered by UETN
- ▶ Provide orientation
- ▶ Give specific areas of responsibility
- ▶ Know what areas are most impacted by board decisions

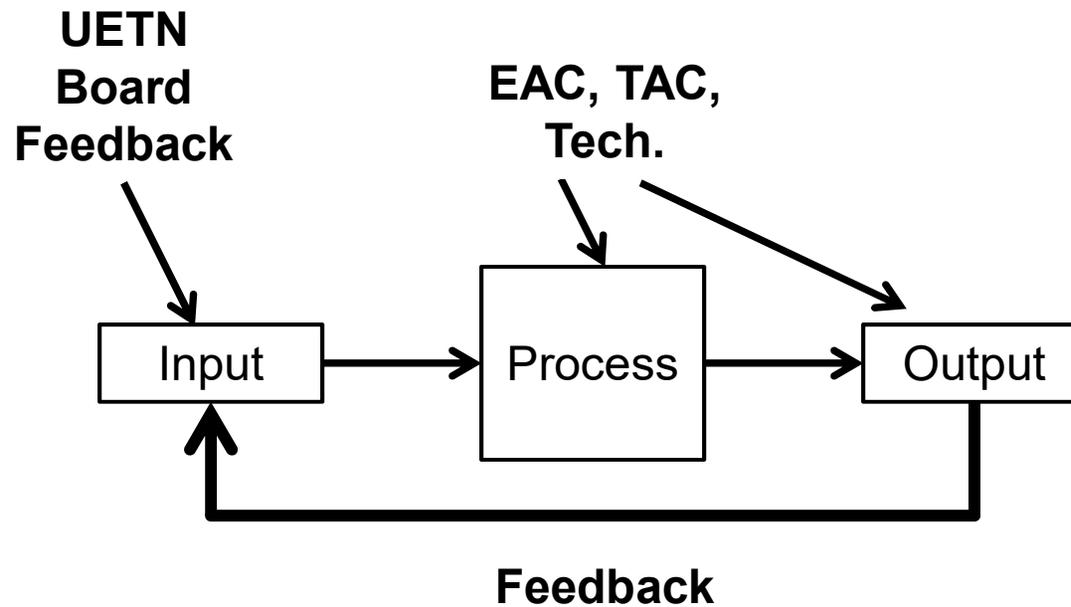
Councils

- ▶ Reminder of what the purpose is (alignment with UETN)
- ▶ Progress on mission or goals
- ▶ Give recommendation on new initiatives
- ▶ Orientation

What does the Council want from the Board?



What does the Council want from the Board?



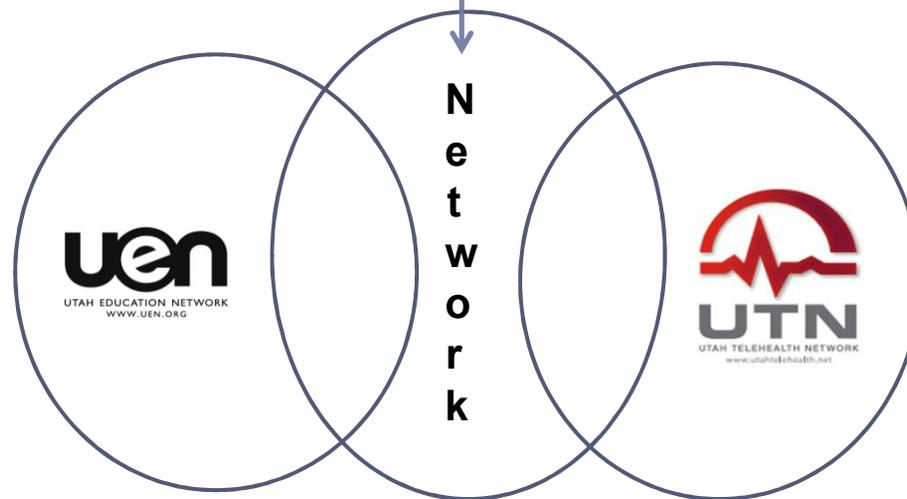
Combine Education and Telehealth Councils?

Survey Says?

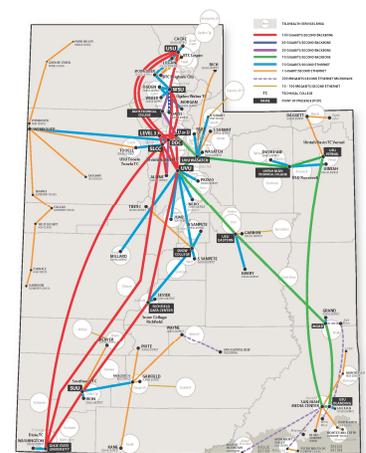


NO

Network and Technology



UETN Infrastructure Map
Connecting 1900+ locations throughout Utah



Combine Education and Telehealth Councils?

Survey Says?



- Clients and services are different
- Different needs and priorities
- They will not be as effective
- They are separate and distinct in the services they provide, challenges, and customers they serve
- Hard to combine when they have different goals

UETN Governing Board

The Vision of UETN is to improve education and healthcare in Utah by connecting people and technologies.

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Technology

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Network
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Apps

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Professional
Services

Do you think the Board Chair and Vice Chair terms should be term limited?

Survey Says?



- Healthy for Board member engagement to view it as a shared responsibility
- Reduces burden on the people filling the role
- Helps bring fresh perspectives
- Board engagement may increase

Survey Feedback

Q: Are you receiving materials, notices, and written communication in an adequate time frame to fulfill your responsibilities?

Survey Says?



YES

Q: Is the content of the written materials you receive before meetings sufficient for your needs?

Survey Says?



YES

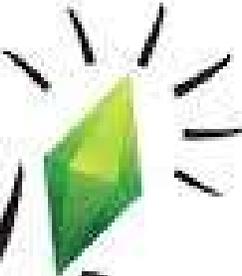
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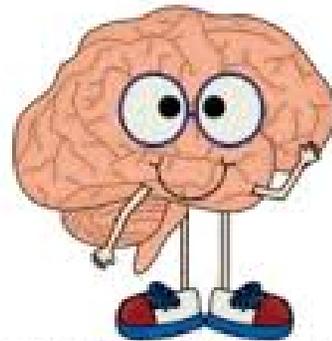
Open Discussion

Your
Thoughts



The text "Your Thoughts" is written in a black, handwritten-style font. The word "Your" is on the top line and "Thoughts" is on the bottom line. A green diamond-shaped lightbulb with radiating lines is positioned between the two words, partially overlapping the "r" in "Your". Two horizontal lines are drawn below the word "Thoughts", one under the "T" and one under the "s".

It's time for a
BRAIN BREAK!



Governing Board

- ▶ Training Topics
- ▶ Recommendations & Discussion
- ▶ Next Steps

Training Topics Ranking

Top 3 by total of top 3 choices:

1. UETN Service Portfolio
2. Financial
3. Board Governance

Top by Choice:

1st	UETN Services Portfolio
2nd - tie	Financial
2nd - tie	Advocacy & Ambassadorship
3rd - tie	Ethics & Compliance
3rd - tie	Leadership & Succession Planning
3rd - tie	Financial

Recommendations

1. Chair and Vice Chair Terms
2. Committee
 - ▶ Finance Committee – Budget/Funding and Audit
 - ▶ Governance Committee – Nomination and Policies
3. TAC – Advisory Committee
4. Agenda Format
5. New Member Orientation
 - ▶ Welcome Letter & Outline
6. Board Manual – 100% Yes!
 - ▶ Outline
7. Feedback Loop
8. Proposed edits to:
 - ▶ Advisory Council Guidelines
 - ▶ Bylaws

Discussion

- ▶ Chair Terms
- ▶ Committees
 - ▶ Governance
 - ▶ Finance
- ▶ TAC – Technology
 - ▶ Advisory Committee
 - ▶ Advisory Council



Advisory Council is...

Larger and more formalized to provide broad guidance and strategic input on policy decisions, initiatives, or projects.

→ Higher-level of focus

Advisory Committee is...

Smaller and more focused group with specific internal and external expertise to provide advice and recommendations to a larger group.

→ More specialized and task-oriented.

UETN Governing Board

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Technology Advisory Committee

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Network
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Apps

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Professional
Services

Next Steps

- ▶ Feedback to
 - ▶ Councils and Committee
- ▶ Follow-up with Governing Board, October 13th meeting
- ▶ Provide final written report with recommendations
- ▶ Begin implementation of recommendations?

Thank You!

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