

Grand County Emergency Medical Services Special Service District
520 East 100 North
Moab, Utah

September 1, 2023
8:30 a.m.

1. The Grand County Emergency Medical Services Special Service District met for a workshop session on the above date and time at the Grand County EMS SSD station located at 520 E. 100 N., Moab, Utah. Elizabeth Tubbs called the meeting to order at 8:35 a.m. In attendance were Board Members Elizabeth Tubbs, Jason Taylor, Lionel Weeks, and Rani Derasary. Board members Jim Webster, Evan Clapper, and Taryn Kay were excused. Also present were EMS Director Andy Smith, Administrative Coordinator/Clerk, Michelle Mefret, Administrative Coordinator, Jennifer Williams, Administrative Assistant, Amanda Turner, Captains, Logan Brewer, and Henning Plesner and workshop Facilitator/Presenter, Aaron Reinert of Safe Tech Solutions.
2. **Welcome Public Comment** – No public comment.
3. **Workshop to discuss future planning of the Grand County EMS Special Service District** – *Please refer to the audio and power point for the full detailed discussion.* Aaron Reinert of Safe Tech Solutions facilitated the workshop discussion and began by introducing himself and his company. He met with the leadership team over the past two days to discuss the vision for the next 18 months to 3 years and where the district will be in 2026. He then asked the board members what their interests or concerns may be and what mattered to them as a board member. Some of the concerns noted were taking care of the staff, succession planning, stability with the administrative staff, improved communication and relationships with community partners, realistic limits on growth and cost, and revenue. Aaron went on to report on the national state of EMS beginning with an introduction on the history of EMS. Key points he mentioned were that EMS has no federal oversight, there is not a true system across the United States, clinical care has advanced but equipment is more costly, workforce is difficult to find, and a lack of industry unity and leadership. Aaron also noted that in Utah EMS is ahead of the nation being one of the few states with set transport rates and the passing of HB303 making EMS an essential service in Utah. He also spoke about the No Surprises Act that will likely affect EMS soon. Topics from the leadership team planning session included significant accomplishments, big assumptions, and key questions to be answered. More detailed information on this can be found in the attached power point presentation and audio recording. In closing Aaron reported that the leadership team's vision for the next 12 to 36 months is to redefine the employee/employer experience, a best of its kind clinical services department, a dynamically deployed system that provides equity to those in need, and revenue and revenue streams that allow the district to thrive and not just survive. He also spoke on the current state of our department and the leadership role and type of leader that Executive Director Andy Smith is. As well as how he as a leader, the leadership team, and the board of directors will impact the future of district.
4. **Adjourn:** 12:07 p.m.