



KPI April-June

Key:	Good
	In Progress
	Needs Improvement

Customer	April	May	June
1 Meter Count	39,270	39,288	39,352
2 CAIDI	134	55	123
3 SAIDI	1.20	4.52	0.73
4 SAIFI	0.01	0.02	0.01

Benchmark	Units
18	Meters
120	minutes/outage
12	minutes/customer
0.11	outages/customer

Financial	April	May	June
5 Overtime Cost	0.18%	0.21%	0.35%
6 Days Cash on Hand	78	83	129
7 Debt Service Coverage Ratio	1.20	1.27	1.97
8 Unrestricted Fund Balance	\$ 15,822,101	\$ 16,749,183	\$ 26,101,773
9 Net Margin	2.58%	3.53%	100.00%

Benchmark	Units
3%	percent of revenue
120	days
1.75	surplus dollars per debt
\$25,000,000	dollars of balance
2.75%	percent of revenue

Employee & Organization Capacity	April	May	June
10 Hours Worked without a lost Workday Injury	318,209	327,569	336,928
11 Restricted Workday Injuries	0	0	0

Benchmark	Units
1,000,000	hours
0	days

Internal Business Process	April	May	June
12 Connections per Employee	578	578	579
13 Operating Cost per Customer	\$173	\$144	\$171
14 Preventable Vehicle Accident Rate	0	1	0

Benchmark	Units
400	connections
\$350	dollars per customer
0	accidents

Power Supply	April	May	June
15 Energy Consumption	57,075,273	62,079,497	64,101,733
16 Peak Demand	102,531	124,991	138,922
17 System Load Factor	76%	68%	63%

Benchmark	Units
N/A	kiloWatt Hours
N/A	kiloWatts
65%	load factor

Billing	April	May	June
18 Delinquent Revenue	0.1%	0.1%	0.0%
19 Revenue Write Offs	\$ 30,613	\$ 68,493	\$ 6,792

Benchmark	Units
1.0%	percent of revenue
\$ 25,000	dollars written off

UMPA	February	March	April
20 Monthly S-1 Payment	\$ 932,565	\$ (135,225)	\$ 1,001,671
21 Estimated S-1 Payment	\$ 955,954	\$ 618,512	\$ 1,256,960
22 Accuracy of Estimate	3%	-557%	25%

Benchmark	Units
N/A	dollars
N/A	dollars
±10%	percent of power bill