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To Whom it May Concern:

We are excited at the prospect of bringing a Quick Quack Car Wash to the City of Taylorsville.

Our proposed development is that of an automatic car wash facility with associated vacuum stalls.

The automatic car wash tunnel is 94 feet long and 25 feet wide. The physical design of the building has aesthetically appealing CMU, stucco, elevation changes, pop outs, and modern design features such as window canopies. The site itself will be concrete, instead of asphalt. There are 13 vacuum stalls with accompanying air compressor blowers, along with an ADA parking stall. The vacuum stalls are covered by a canopy and the vacuums are powered by a single, CMU enclosed, central vacuum engine; as opposed to a central vacuum engine at each vacuum stall, which is very loud. There are trash receptacles that are routinely maintained for customer use at each vacuum stall. No noise, light, vibration, odors, steam, or other factors will adversely affect others offsite. The operation of the car wash poses no environmental threat.

We are excited to become a commercial citizen of the City of Taylorsville and would like to introduce Quick Quack further:

Quick Quack currently owns and operates over 200 beautiful automatic express tunnel car wash locations throughout Texas, Utah, Colorado, Arizona, Nevada and California. Included herein are images of various Quick Quack Car Wash's in order for you to get a feel for the aesthetics of a Quick Quack Car Wash.

What sets Quick Quack apart from the rest? Included below is information regarding the management, operations, and culture of Quick Quack to, hopefully, articulate the ways we are very different from what people typically think about when they think of a car wash:

1. Hours of operation:

7am - 7pm during winter months

7am - 9pm during summer months

2. **Water Usage:** Through our advanced water reclamation and recycling process we only use on average 26 gallons of water per vehicle washed. This is significant because a person washing their car in their driveway will use between 110 and 170 gallons of water. It may be counter-intuitive, but Quick Quack Car Wash will absolutely save the City a significant amount of water as residents change their habits from self-performed in-driveway car washes to offering their patronage to Quick Quack.

3. **Lighting:** All site lighting automatically shuts off at 10 pm every day. The only lights left on are the building lights and the monument sign light, the building lights provide a deterrent effect for security benefits. Further, our lights are designed to point down, light will not escape onto neighboring properties.

4. **Sound Mitigation:** Our dryer blowers and vacuums are designed to ensure that at the property line, the sound will not exceed that of the traffic of the nearby road. Also, unlike most of our competitors, our self-serve vacuums are housed in enclosures that mitigate their sound. While our sites typically abut cities major traffic arteries, the sound emanating from the car wash will be far less noisy than the traffic. In fact, our sites are designed to be able to abut residential zones without negatively affecting the neighbors.

5. **Traffic and Parking:** At any given time, there are two or three employees on site. We are an express wash and our desired site size for each location is +/- 1 acre. We are really a convenience stop for most of our customers; they are expecting to be in and out quickly. Our site plan is designed to support and self-sustain all customer traffic flow. This is possible due to the short length of time our customers stay on site. Quick Quack Car Wash uses a conveyor that keeps cars moving even if there are many cars in line. The entire wash cycle lasts no longer than THREE MINUTES and since there is no waiting for the car in front of you to finish, you will rarely spend more than five minutes from the time you pull in to when you are back on your way. By design, our typical site can handle much more vehicle volume than we experience. Even at peak car wash hours, our lines need to be short enough to not deter potential customers.

6. **Company Values:** Why do Quick Quack team members wear ties? Cleanliness is one of our company values and we believe that this extends beyond just a clean car. We feel that our facilities and team members should also represent the highest standards of appearance. Unlike full service car washes or other automotive service centers where employees might be more hands-on, our team members are primarily cashiers and customer service professionals who greet customers with a friendly smile and clean appearance. Quick Quack Car Wash's state-of-the-art car wash equipment does the heavy lifting and the "dirty work." Our signature duck ties have become an important part of our brand image that the majority of our customers appreciate and have come to expect and love. Our company slogan: Be FAST, Be CLEAN, Be HONEST, Be CONSISTENT, Be ACCOUNTABLE, Be a LEADER, Work as a TEAM, Show RESPECT, WORK hard, Have FUN!

7. **Community Involvement:** Quick Quack strives to get involved in the community. In fact, prior to each car wash opening we select a person or family in need in the city we are opening the wash in and provide free washes to the community and ask that the community donate to the in-need person. Quick Quack then matches the donations. This has been wildly successful in the past with donations ranging from \$5,000 to over \$10,000 to community members in need. Further, after our grand opening, we provide 10 days of free premium car washes at the site. It is a fun time for all. We also have a mascot, Quackles

the duck. Quackles will be seen frequenting city events such as: Easter egg hunts, races, July 4th and 24th celebrations; and Quackles is a big hit at parades while riding on top of our mini replica car wash float.

In conclusion, between Quick Quack's: cutting edge water conservation technology, aesthetically pleasing finished car wash building and site layout with beautiful landscaping, non-offensive operating hours, light disturbance mitigation, sound abatement technology, completely self-contained vehicular traffic, company values, impressive and ongoing community involvement, overall high property tax assessment, and the wonderful community service Quick Quack provides of an absolutely immaculate clean vehicle inside and out; Quick Quack is humbly confident that a business such as this will be a valuable addition to any city.

Warm regards,

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