



WORK/STUDY AGENDA
SPRINGVILLE CITY COUNCIL MEETING
AUGUST 08, 2023 AT 5:30 P.M.
Multi-Purpose Room
110 South Main Street
Springville, Utah 84663

CALL TO ORDER- 5:30 P.M.

COUNCIL BUSINESS

1. Calendar

- Aug 15 - Work Study Meeting 5:30 p.m., Regular Meeting 6:00 p.m., Truth in Taxation Public Hearing 7:00 p.m.
- Sep 04 - Labor Day Holiday Observation (City Offices Closed - Monday)
- Sep 05 - Municipal Primary Election
- Sep 05 - Work Study Meeting 5:30 p.m., Regular Meeting 7:00 p.m.

2. MAYOR, COUNCIL, AND ADMINISTRATIVE REPORTS

- a) Community Board Update - Mayor Packard/Cl. Crandall
- b) Public Safety
- c) Finance
- d) Community Development
- e) Library

CLOSED SESSION, IF NEEDED - TO BE ANNOUNCED IN MOTION

The Springville City Council may temporarily recess the regular meeting and convene in a closed session to discuss the character, professional competence, or physical or mental health of an individual, pending or reasonably imminent litigation, and the purchase, exchange, or lease of real property, as provided by UCA 52-4-205.

ADJOURNMENT

CERTIFICATE OF POSTING - THIS AGENDA IS SUBJECT TO CHANGE WITH A MINIMUM OF 24-HOURS NOTICE - POSTED 08/03/2023

In compliance with the Americans with Disabilities Act, the City will make reasonable accommodations to ensure accessibility to this meeting. If you need special assistance to participate in this meeting, please contact the City Recorder at (801) 489-2700 at least three business days prior to the meeting.

Meetings of the Springville City Council may be conducted by electronic means pursuant to Utah Code Annotated Section 52-4-207. In such circumstances, contact will be established and maintained by telephone or other electronic means and the meeting will be conducted pursuant to Springville City Municipal Code 2-4-102(4) regarding electronic meetings.

s/s - Kim Crane, CMC, City Recorder





Monthly Financial Report

To: Mayor and City Council
From: Bruce Riddle, Finance Director
CC: City Administrator
Date: August 1, 2023
Re: June Financial Report

Please find attached the Monthly Fund Summary Financial Report for June 2023. This report represents 100% of the budget year transpired; however, because of report and distribution lags, particularly on the revenue side, there are many lines that appear askew. Explanations for the major drivers of these anomalies are explained below.

Items of Note:

- *General Fund Revenues* (p. 1)
 - Taxes. Tax revenues may appear to be below budget, but are actually better than budgeted.
 - There is a two-month lag for sales tax, so neither the May nor June sales tax numbers have been distributed to the city and thus, not reflected in this June report. With that said, the May sales tax distribution was received in July and the numbers came in approximately 4% above last year, same month, and at budget. The year-to-date sales tax revenues are nearly 8% above budget. If this trajectory continues for the rest of the year, we could see a sales tax surplus of about \$700k.
 - License Revenue/Charges for Services. As mentioned in the 11/1/22 and subsequent Study Sessions, development revenues (i.e. building permit and plan review fees, reflected in License Revenue of the report) are lagging well below anticipated budget, which is affecting License Revenue (Building Permits) and Charges for Service (Plan Review Fees). Developers continue to indicate renewed activity, but with most entries for the year now complete, there is approximately \$1.1M shortfall in this area.
 - Interest Income. The budget only anticipated \$100k in interest earnings for the year. This report includes approximately \$2.9M in interest earned, which is all currently in the General Fund, but there is a year-end entry that needs to be made to distribute the earnings proportionately to the other funds of the city. Once the adjustment is made, there should still be enough interest earnings in the General Fund to nearly offset the building permit fee shortfall for the year.

- *Capital Expenditures* (throughout) - with this report being for June, construction on many capital projects is in full swing. We continue to have concerns regarding inflation and are monitoring material and equipment costs closely.
- *Enterprise Fund Revenues* (pp. 8-13).
 - The utility funds typically experience some of their highest revenue months in the first quarter of the fiscal year as water and power consumption are at their highest during the summer months. With the June utility billings, all funds were at or above target levels for commodity sales except Pressurized Irrigation and Recycling. Impact fee revenues are lagging in most funds with the slow-down in new development construction. The base rate increases in Water from the start of the new budget year have had the desired effect during the shoulder months and Water is now at budget targets for the year while pressurized irrigation continues to lag.

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 12 MONTHS ENDING JUNE 30, 2023

GENERAL FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
TAX REVENUE	.00	16,660,339.88	17,179,000.00	518,660.12	97.0
LICENSE REVENUE	.00	845,471.23	2,008,086.00	1,162,614.77	42.1
INTERGOVERNMENTAL REVENUE	.00	3,901,341.29	4,384,175.00	482,833.71	89.0
CHARGES FOR SERVICES	.00	1,034,964.52	1,123,800.00	88,835.48	92.1
FINES AND FORFEITURES	.00	425,041.12	344,500.00	(80,541.12)	123.4
MISCELLANEOUS REVENUE	.00	6,852,196.23	4,105,559.00	(2,746,637.23)	166.9
CONTRIBUTIONS & TRANSFERS	.00	6,287,952.00	6,287,987.00	35.00	100.0
TRANSFERS & OTHER REVENUE SO	.00	169,025.92	164,125.00	(4,900.92)	103.0
	.00	36,176,332.19	35,597,232.00	(579,100.19)	101.6
<u>EXPENDITURES</u>					
LEGISLATIVE	3,642.50	265,566.95	292,729.00	27,162.05	90.7
ADMINISTRATION	25,705.34	1,129,952.89	1,354,683.00	224,730.11	83.4
INFORMATION SYSTEMS	11,950.62	578,710.80	592,484.00	13,773.20	97.7
LEGAL	20,921.38	778,081.36	847,771.00	69,689.64	91.8
FINANCE	16,533.73	680,934.80	718,914.00	37,979.20	94.7
TREASURY	8,443.53	515,430.13	518,483.00	3,052.87	99.4
BUILDING INSPECTIONS	13,348.34	627,038.75	679,927.00	52,888.25	92.2
PLANNING & ZONING	13,743.80	641,243.89	762,980.00	121,736.11	84.0
PUBLIC WORKS	20,394.23	339,476.82	371,650.00	32,173.18	91.3
CITY ENGINEER	26,194.49	1,446,981.53	1,671,290.00	224,308.47	86.6
POLICE EXPENDITURES	135,056.64	4,963,187.34	5,082,031.00	118,843.66	97.7
POLICE DISPATCH	26,560.57	972,237.26	1,002,540.00	30,302.74	97.0
FIRE DEPARTMENT	59,229.21	1,974,996.44	2,378,743.00	403,746.56	83.0
MUNICIPAL COURT EXPENDITURES	8,838.06	361,730.26	381,717.00	19,986.74	94.8
STREETS EXPENDITURES	26,557.18	1,546,458.02	1,797,551.00	251,092.98	86.0
PARKS EXPENDITURES	6,154.14	1,350,673.51	1,536,073.00	185,399.49	87.9
CANYON PARKS	13,634.66	228,500.19	257,319.00	28,818.81	88.8
ART MUSEUM EXPENDITURES	18,204.84	885,204.38	931,836.00	46,631.62	95.0
ART MUSEUM-POPS	9,731.26	397,294.69	415,606.00	18,311.31	95.6
CLYDE RECREATIONAL CENTER	71,132.05	1,926,077.22	1,928,754.00	2,676.78	99.9
RECREATION EXPENDITURES	24,803.54	1,225,679.19	1,253,425.00	27,745.81	97.8
CEMETERY	9,272.50	269,964.25	302,967.00	33,002.75	89.1
PUBLIC ARTS	1,443.96	78,257.76	97,396.00	19,138.24	80.4
LIBRARY EXPENDITURES	30,083.91	1,318,456.93	1,324,314.00	5,857.07	99.6
SENIOR CITIZENS	3,129.36	133,670.31	142,975.00	9,304.69	93.5
TRANSFERS, OTHER	.00	9,908,539.08	12,596,347.00	2,687,807.92	78.7
	604,709.84	34,544,344.75	39,240,505.00	4,696,160.25	88.0
	(604,709.84)	1,631,987.44	(3,643,273.00)	(5,275,260.44)	44.8

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 12 MONTHS ENDING JUNE 30, 2023

DEBT SERVICE & BOND REDEM FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
MISCELLANEOUS REVENUE	.00	4,467.33	.00	(4,467.33)	.0
CONTRIBUTIONS & TRANSFERS	.00	1,347,336.00	1,347,338.00	2.00	100.0
	<u>.00</u>	<u>1,351,803.33</u>	<u>1,347,338.00</u>	<u>(4,465.33)</u>	<u>100.3</u>
<u>EXPENDITURES</u>					
BOND EXPENDITURES	.00	1,345,437.50	1,347,338.00	1,900.50	99.9
	<u>.00</u>	<u>1,345,437.50</u>	<u>1,347,338.00</u>	<u>1,900.50</u>	<u>99.9</u>
	<u>.00</u>	<u>6,365.83</u>	<u>.00</u>	<u>(6,365.83)</u>	<u>.0</u>

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 12 MONTHS ENDING JUNE 30, 2023

MUNICIPAL BUILDING AUTHORITY

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
MBA REVENUE	.00	404,837.69	404,165.00	(672.69)	100.2
	.00	404,837.69	404,165.00	(672.69)	100.2
<u>EXPENDITURES</u>					
MBA DEBT SERVICE	.00	402,365.00	402,365.00	.00	100.0
MBA MISC. EXPENSES	.00	1,900.00	1,800.00	(100.00)	105.6
	.00	404,265.00	404,165.00	(100.00)	100.0
	.00	572.69	.00	(572.69)	.0

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 12 MONTHS ENDING JUNE 30, 2023

COMMUNITY THEATER CIP FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
REVENUE					
EXPENDITURES					
TRANSFERS, OTHER	.00	.00	15,819.00	15,819.00	.0
	.00	.00	15,819.00	15,819.00	.0
	.00	.00	(15,819.00)	(15,819.00)	.0

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 12 MONTHS ENDING JUNE 30, 2023

CAPITAL IMPROVEMENT FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
CAPITAL IMPROVEMENT REVENUES	.00	4,251,250.69	10,410,694.00	6,159,443.31	40.8
	.00	4,251,250.69	10,410,694.00	6,159,443.31	40.8
<u>EXPENDITURES</u>					
ADMINISTRATION	.00	5,971,665.90	6,066,256.82	94,590.92	98.4
ENGINEERING EXPENDITURES	.00	.00	1,682,000.00	1,682,000.00	.0
POLICE EXPENDITURES	.00	139,657.66	148,500.00	8,842.34	94.1
FIRE DEPARTMENT	.00	28,470.99	249,813.95	221,342.96	11.4
STREETS EXPENDITURES	.00	767,684.96	9,874,889.50	9,107,204.54	7.8
PARKS EXPENDITURES	.00	269,712.23	983,590.00	713,877.77	27.4
CANYON PARKS	.00	2,692.92	313,177.00	310,484.08	.9
ART MUSEUM EXPENDITURES	.00	11,752.44	29,900.00	18,147.56	39.3
POOL EXPENDITURES	.00	10,039.00	56,863.98	46,824.98	17.7
RECREATION EXPENDITURES	.00	124,346.30	539,498.85	415,152.55	23.1
CEMETERY EXPENDITURES	.00	.00	110,000.00	110,000.00	.0
PUBLIC ARTS	.00	5,600.00	150,000.00	144,400.00	3.7
LIBRARY EXPENDITURES	.00	15,977.72	22,500.00	6,522.28	71.0
SENIOR CENTER EXPENDITURES	.00	6,069.30	10,000.00	3,930.70	60.7
TRANSFERS, OTHER	.00	11,448.00	41,443.00	29,995.00	27.6
	.00	7,365,117.42	20,278,433.10	12,913,315.68	36.3
	.00	(3,113,866.73)	(9,867,739.10)	(6,753,872.37)	(31.6)

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 12 MONTHS ENDING JUNE 30, 2023

SPECIAL SERVICE FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
TAX REVENUE	.00	579,235.51	550,000.00	(29,235.51)	105.3
SPECIAL REVENUES	.00	564,238.60	2,994,694.00	2,430,455.40	18.8
	.00	1,143,474.11	3,544,694.00	2,401,219.89	32.3
<u>EXPENDITURES</u>					
DEPARTMENT 4600	.00	15,000.00	16,000.00	1,000.00	93.8
PARK IMPACT FEE PROJECTS	.00	789,368.61	3,718,667.00	2,929,298.39	21.2
STREETS IMPACT FEE PROJECTS	.00	.00	1,400,000.00	1,400,000.00	.0
PAR EXPENDITURES	.00	2,500.00	25,000.00	22,500.00	10.0
CAPITAL OUTLAYS	.00	.00	250,000.00	250,000.00	.0
TRANSFERS	.00	.00	1,619,875.00	1,619,875.00	.0
	.00	806,868.61	7,029,542.00	6,222,673.39	11.5
	.00	336,605.50	(3,484,848.00)	(3,821,453.50)	9.7

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 12 MONTHS ENDING JUNE 30, 2023

INTERNAL SERVICE FUNDS

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
SOURCE 3300	.00	20,000.00	20,000.00	.00	100.0
CHARGES FOR SERVICES	.00	389,157.66	426,201.00	37,043.34	91.3
CONTRIBUTIONS & TRANSFERS	.00	1,770,804.00	1,770,809.00	5.00	100.0
	<u>.00</u>	<u>2,179,961.66</u>	<u>2,217,010.00</u>	<u>37,048.34</u>	<u>98.3</u>
<u>EXPENDITURES</u>					
CENTRAL SHOP	4,362.91	368,785.33	383,076.00	14,290.67	96.3
FACILITIES MAINTENANCE	11,357.55	1,169,146.61	1,183,950.00	14,803.39	98.8
FACIL MAINT - CAPITAL EXPENSE	.00	246,715.44	662,337.00	415,621.56	37.3
TRANSFERS, OTHER	.00	20,160.00	50,153.00	29,993.00	40.2
	<u>15,720.46</u>	<u>1,804,807.38</u>	<u>2,279,516.00</u>	<u>474,708.62</u>	<u>79.2</u>
	<u>(15,720.46)</u>	<u>375,154.28</u>	<u>(62,506.00)</u>	<u>(437,660.28)</u>	<u>600.2</u>

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 12 MONTHS ENDING JUNE 30, 2023

VEHICLES AND EQUIPMENT FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
TRANSFERS IN	.00	2,130,876.00	2,130,846.00	(30.00)	100.0
REVENUE FROM VEHICLES SALES	.00	106,079.00	.00	(106,079.00)	.0
	.00	2,236,955.00	2,130,846.00	(106,109.00)	105.0
<u>EXPENDITURES</u>					
ADMNISTRATION	.00	182,450.97	260,300.00	77,849.03	70.1
CITY ENGINEER	.00	58,511.10	64,000.00	5,488.90	91.4
POLICE	.00	94,117.28	317,794.00	223,676.72	29.6
AMBULANCE	.00	.00	1,820,089.12	1,820,089.12	.0
STREETS	.00	.00	271,156.00	271,156.00	.0
PARKS	.00	.00	40,100.00	40,100.00	.0
CANYON PARKS	.00	.00	10,000.00	10,000.00	.0
RECREATION	.00	.00	9,360.00	9,360.00	.0
LIBRARY	.00	.00	10,000.00	10,000.00	.0
WATER	.00	209,221.00	270,138.48	60,917.48	77.5
SEWER	.00	100,000.00	340,000.00	240,000.00	29.4
ELECTRIC	.00	98,318.00	525,719.78	427,401.78	18.7
STORM WATER	.00	.00	605,000.00	605,000.00	.0
SOLID WASTE	.00	.00	310,000.00	310,000.00	.0
GOLF COURSE	.00	107,070.92	116,000.00	8,929.08	92.3
	.00	849,689.27	4,969,657.38	4,119,968.11	17.1
	.00	1,387,265.73	(2,838,811.38)	(4,226,077.11)	48.9

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 12 MONTHS ENDING JUNE 30, 2023

WATER UTILITY FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
ENTERPRISE REVENUE	.00	6,725,360.22	9,988,968.00	3,263,607.78	67.3
	.00	6,725,360.22	9,988,968.00	3,263,607.78	67.3
<u>EXPENDITURES</u>					
WATER DISTRIBUTION EXPENDITURE	28,642.50	2,289,225.78	2,528,216.00	238,990.22	90.6
WATER PI EXPENDITURES	13,733.08	214,651.24	327,330.00	112,678.76	65.6
CAPITAL EXP-CULINARY WATER	.00	453,969.90	3,548,437.13	3,094,467.23	12.8
IMPACT FEE PROJECTS	.00	2,570,716.22	5,830,522.71	3,259,806.49	44.1
CAPITAL EXPENDITURES-PI	.00	38,833.00	32,000.00	(6,833.00)	121.4
PRINCIPAL	.00	320,890.00	321,490.00	600.00	99.8
TRANSFERS, OTHER	.00	1,456,457.69	1,459,492.00	3,034.31	99.8
	42,375.58	7,344,743.83	14,047,487.84	6,702,744.01	52.3
	(42,375.58)	(619,383.61)	(4,058,519.84)	(3,439,136.23)	(15.3)

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 12 MONTHS ENDING JUNE 30, 2023

SEWER UTILITY FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
ENTERPRISE REVENUE	.00	5,686,124.83	6,859,179.00	1,173,054.17	82.9
	.00	5,686,124.83	6,859,179.00	1,173,054.17	82.9
<u>EXPENDITURES</u>					
SEWER EXPENDITURES	14,595.34	470,410.24	541,647.00	71,236.76	86.9
WASTE WATER TREATMENT PLANT	16,975.00	1,297,764.65	1,612,804.00	315,039.35	80.5
CAPITAL PROJECTS-LAND/EASEMEN	.00	.00	545,000.00	545,000.00	.0
VEHICLES & EQUIP-WASTE WATER	.00	156,698.11	321,575.00	164,876.89	48.7
PROJECTS	.00	636,480.68	4,837,112.04	4,200,631.36	13.2
IMPACT FEE PROJECTS	.00	.00	330,000.00	330,000.00	.0
BOND PRINCIPAL	.00	605,510.00	605,510.00	.00	100.0
TRANSFERS, OTHER	.00	1,370,183.26	1,372,416.00	2,232.74	99.8
	31,570.34	4,537,046.94	10,166,064.04	5,629,017.10	44.6
	(31,570.34)	1,149,077.89	(3,306,885.04)	(4,455,962.93)	34.8

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 12 MONTHS ENDING JUNE 30, 2023

ELECTRIC UTILITY FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
ENTERPRISE REVENUE	.00	32,559,968.42	37,865,217.00	5,305,248.58	86.0
	.00	32,559,968.42	37,865,217.00	5,305,248.58	86.0
<u>EXPENDITURES</u>					
ELECTRIC DISTRIBUTION	68,749.84	2,946,979.91	3,119,700.00	172,720.09	94.5
ELECTRIC GENERATION	2,031.27	1,806,933.66	2,198,610.00	391,676.34	82.2
NEW DEVELOPMENT	.00	1,351,265.05	1,138,949.19	(212,315.86)	118.6
GENERATION PROJECTS	.00	1,873,273.83	10,459,684.37	8,586,410.54	17.9
IMPACT FEE PROJECTS	.00	665,340.71	2,940,658.64	2,275,317.93	22.6
TRANSFERS, OTHER	.00	26,870,580.28	23,915,093.00	(2,955,487.28)	112.4
	70,781.11	35,514,373.44	43,772,695.20	8,258,321.76	81.1
	(70,781.11)	(2,954,405.02)	(5,907,478.20)	(2,953,073.18)	(50.0)

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 12 MONTHS ENDING JUNE 30, 2023

STORM WATER FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
ENTERPRISE REVENUES	.00	1,970,976.50	2,200,779.00	229,802.50	89.6
	.00	1,970,976.50	2,200,779.00	229,802.50	89.6
<u>EXPENDITURES</u>					
STORM DRAIN EXPENDITURES	2,082.23	436,263.86	792,418.00	356,154.14	55.1
CAPITAL PROJECTS	.00	132,501.87	446,000.00	313,498.13	29.7
CAPITAL PROJECTS	.00	709,359.84	837,461.00	128,101.16	84.7
IMPACT FEE PROJECTS	.00	496,375.52	2,453,909.73	1,957,534.21	20.2
TRANSFERS, OTHER	.00	906,186.43	906,702.00	515.57	99.9
	2,082.23	2,680,687.52	5,436,490.73	2,755,803.21	49.3
	(2,082.23)	(709,711.02)	(3,235,711.73)	(2,526,000.71)	(21.9)

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 12 MONTHS ENDING JUNE 30, 2023

WASTE UTILITY FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
ENTERPRISE REVENUE	.00	2,404,744.78	2,309,974.00	(94,770.78)	104.1
	.00	2,404,744.78	2,309,974.00	(94,770.78)	104.1
<u>EXPENDITURES</u>					
SOLID WASTE EXPENDITURES	4,651.49	1,360,490.87	1,345,749.00	(14,741.87)	101.1
SOLID WASTE RECYCLING	.00	14,317.29	92,382.00	78,064.71	15.5
TOOLS & EQUIPMENT	.00	110,384.74	110,404.00	19.26	100.0
VEHICLES & EQUIPMENT	.00	.00	710,000.00	710,000.00	.0
TRANSFERS, OTHER	.00	726,381.68	727,258.00	876.32	99.9
	4,651.49	2,211,574.58	2,985,793.00	774,218.42	74.1
	(4,651.49)	193,170.20	(675,819.00)	(868,989.20)	28.6

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 12 MONTHS ENDING JUNE 30, 2023

GOLF COURSE UTILITY FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
ENTERPRISE REVENUE	.00	1,389,631.91	1,487,416.00	97,784.09	93.4
TRANSFERS IN	.00	849,996.00	880,000.00	30,004.00	96.6
	<u>.00</u>	<u>2,239,627.91</u>	<u>2,367,416.00</u>	<u>127,788.09</u>	<u>94.6</u>
<u>EXPENDITURES</u>					
GOLF COURSE EXPENDITURES	19,672.56	832,062.10	984,763.00	152,700.90	84.5
DEPARTMENT 6050	.00	.00	30,000.00	30,000.00	.0
GOLF CART PROJECTS	.00	1,202,770.23	1,508,353.00	305,582.77	79.7
TRANSFERS, OTHER	.00	266,652.00	266,653.00	1.00	100.0
	<u>19,672.56</u>	<u>2,301,484.33</u>	<u>2,789,769.00</u>	<u>488,284.67</u>	<u>82.5</u>
	<u>(19,672.56)</u>	<u>(61,856.42)</u>	<u>(422,353.00)</u>	<u>(360,496.58)</u>	<u>(14.7)</u>

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 12 MONTHS ENDING JUNE 30, 2023

REDEVELOPMENT AGENCY FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
CONTRIBUTIONS & TRANSFERS	.00	662,026.96	490,000.00	(172,026.96)	135.1
	.00	662,026.96	490,000.00	(172,026.96)	135.1
<u>EXPENDITURES</u>					
RDA EXPENDITURES	.00	325,914.20	400,000.00	74,085.80	81.5
	.00	325,914.20	400,000.00	74,085.80	81.5
	.00	336,112.76	90,000.00	(246,112.76)	373.5

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 12 MONTHS ENDING JUNE 30, 2023

CEMETERY TRUST FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
CHARGES FOR SERVICES	.00	109,760.96	137,600.00	27,839.04	79.8
CONTRIBUTIONS & TRANSFERS	.00	58,248.00	58,246.00	(2.00)	100.0
	<u>.00</u>	<u>168,008.96</u>	<u>195,846.00</u>	<u>27,837.04</u>	<u>85.8</u>
<u>EXPENDITURES</u>					
	<u>.00</u>	<u>.00</u>	<u>.00</u>	<u>.00</u>	<u>.0</u>
	<u>.00</u>	<u>168,008.96</u>	<u>195,846.00</u>	<u>27,837.04</u>	<u>85.8</u>

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 12 MONTHS ENDING JUNE 30, 2023

SPECIAL TRUSTS FUND

	PERIOD ACTUAL	YTD ACTUAL	BUDGET	VARIANCE	PCNT
<u>REVENUE</u>					
<u>EXPENDITURES</u>					
EXPENDITURES	.00	665.32	5,000.00	4,334.68	13.3
TRANSFERS, OTHER	.00	24,996.00	25,000.00	4.00	100.0
	.00	25,661.32	30,000.00	4,338.68	85.5
	.00	(25,661.32)	(30,000.00)	(4,338.68)	(85.5)

Administration SCAD

	Fiscal Year 2020				Fiscal Year 2021				Fiscal Year 2022				Fiscal Year 2023				Annual			
Measure	Q1 <i>Jul-Sept 2019</i>	Q2 <i>Oct- Dec 2019</i>	Q3 <i>Jan-Mar 2020</i>	Q4 <i>Apr-Jun 2020</i>	Q1 <i>Jul-Sept 2020</i>	Q2 <i>Oct-Dec 2020</i>	Q3 <i>Jan-Mar 2021</i>	Q4 <i>Apr-Jun 2021</i>	Q1 <i>Jul-Sept 2021</i>	Q2 <i>Oct-Dec 2021</i>	Q3 <i>Jan-Mar 2022</i>	Q4 <i>Apr-Jun 2022</i>	Q1 <i>Jul-Sept 2022</i>	Q2 <i>Oct-Dec 2022</i>	Q3 <i>Jan-Mar 2023</i>	Q4 <i>Apr-Jun 2023</i>	2020	2021	2022	2023 YTD
Meeting Minutes (within 30 days)	99%	100%	100%	100%	99%	100%	100%	90%	100%	90%	100%	100%	100%	100%	100%	100%	99.50%	97.25%	97.50%	100.00%
GRAMA Requests Fulfilled (within 10 days)	100%	100%	100%	100%	100%	100%	100%	90%	100%	100%	100%	100%	100%	100%	100%	100%	100%	97.50%	100.00%	100.00%
Turnover (full-time terminations/full-time employees)	7.20%	2.20%	3.20%	2.70%	1.10%	5.30%	2.70%	5.30%	3.80%	3.30%	7.73%	3.18%	3.38%	3.50%	2.39%	3.77%	10.80%	14.22%	16.02%	8.60%
Accident Reporting (within one business day)	Annual Measure Only												20%	100%	55%	25%	69%	90%	95%	49.89%
Average Social Media Reach				5220	2754	2552	2063	3454	2733	2698	2180	2731	2776	3009	3838	2926	3324	2706	2586	3137
IS Cost/FTE (IS Expenses/City FTEs)	Annual Measure Only																\$1,612	\$1,680	\$1,673	\$1,769
Cost per Ticket (IS Cost/Tickets per Period)	\$377	\$376	\$404	\$223	\$256	\$338	\$315	\$332	\$212	\$258	\$319	\$261	\$116	\$293	\$196	\$239	\$305	\$310	\$262	\$211
Passport & Photo Revenue (Passports * Fees)				\$59,379				\$67,560				\$80,752	\$27,514	\$28,326	\$38,790	\$26,735	\$59,379	\$67,560	\$80,752	\$121,365
Fingerprint Revenue (Resident + Non Res)																\$1,060				\$1,060

Finance/Treasury Department Report

Through period ending: 6/30/2023

	Fiscal Year 2022				Fiscal Year 2023				Annual			Target	
Measure	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2021	2022	2023	Q4	Actual
<i>Finance Division</i>													
Timely Reports	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Timely Payment	98%	98%	97%	97%	97%	96%	95%	98%	97%	98%	97%	98%	98%
<i>Treasury Division</i>													
Treasury Cost per Transaction	\$2.47	\$2.62	\$2.64	\$2.45	\$2.79	\$3.34	\$2.66	\$3.58	\$2.42	\$2.55	\$2.92	\$3.20	\$3.58
Maximize Interest	96.5%	99.5%	99.0%	99.0%	105.4%	102.6%	100.0%	102.7%	96.2%	98.5%	102.7%	101.0%	102.7%

Measure	Description	Formula
Timely Reports	% of monthly department income statements delivered within 10 business days of previous month end	Reports completed within 10 business days / total reports provided
Timely Payment	% of all invoices paid by the due date	Invoices paid on time / total invoices
Treasury Cost per Transaction	Per transaction cost of all transactions (receipts) processed by the treasury division	Total treasury costs / # of transactions handled
Maximize Interest	Interest earnings as a % of potential interest earnings if all cash were deposited in PTIF	Interest earnings / potential interest earnings of PTIF

Notes:

Springville Public Library Department Report

June 2023 (Q4 FY2023)

	Fiscal Year 2022				Fiscal Year 2023				Annual				Target	
Measure	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2020	2021	2022	2023	Q3	Annual
Operating Costs (per capita)	\$8.06	\$6.97	\$8.76	\$8.71	\$7.58	\$8.51	\$8.12	\$9.50	\$27.31	\$29.63	\$32.50	\$33.72	\$8.49	\$33.97
Visitation Rate (per capita)	1.70	1.61	1.89	1.97	1.98	1.70	2.10	2.41	6.72	4.40	7.17	8.18	1.89	7.55
Community Usage Rate (percentage of community that uses the library - citizen survey)	81%	82%	82%	82%	81%	81%	81%	81%	80%	80%	82%	81%	80%	80%
Customer Service Score scored 0-7 (citizen survey)	5.83	5.83	5.83	5.83	5.83	5.83	5.83	5.83	5.77	5.95	5.95	5.83	5.85	5.85
Circulation Rate (per capita)	4.39	3.73	4.10	4.60	4.59	3.94	4.61	4.54	16.31	15.44	16.84	17.68	4.29	17.16
Program Attendance (total number of attendees)	7,807	10,023	9,735	14,281	11,789	11,156	15,081	22,730	33,388	18,146	41,846	60,801	10,500	42,000
Internet Use (Average daily number of computer sessions)	36	34	40	43	46	36	44	48	68	29	42	44	50	15,000

HOBBLE CREEK GOLF COURSE SCAD REPORT Q4 Fiscal 2023



Key Notes

Q4 FY 2023

Q4-FY23 net revenue is up \$119,502.91 compare to Q4-FY22; Current Annual period Net revenue is \$1,361,631.55

Weather played a significant role in Q4 with significant snow of 2+ feet across the golf course through the end of April. In May, with the warmer weather and runoff the course battled flooding on holes 13, 12, 11, 6 and 4 with most of the significant flooding on holes 12 and 13. Significant rain also played a role in flooding and play with interruptions from a few hours to a half of a day that significantly impacted play.

The course is healing, with several projects that need to be completed - fountains, head gate, range tee and cart paths around 1, 10 and 18.

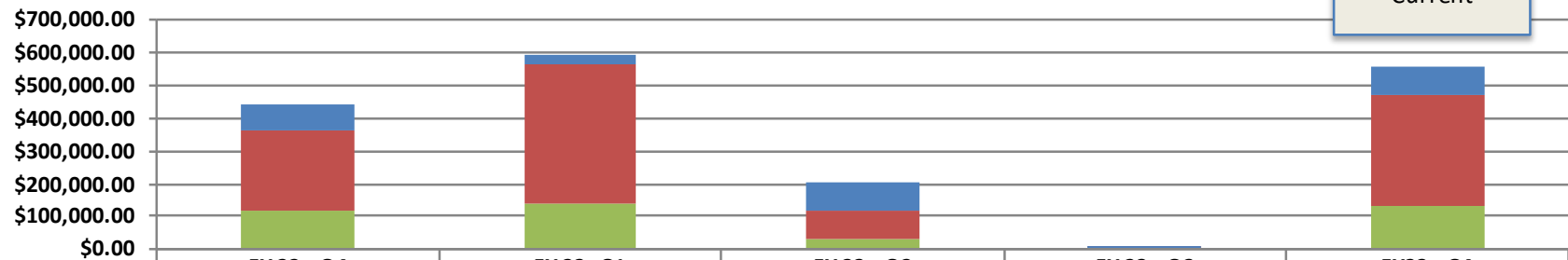
Volunteers have been working on the course with flooding in May and now fixing flood damage to the walking bridge on 6 along with improving the walking path on 6 and extending the cart path by the green on hole 5.

Total Net Revenue Quarterly / 6 Month / 12 Month Running Totals

Time Frame	FY 22 - Q3	FY 22 - Q4	FY 23- Q1	FY 23 - Q2	FY 23 - Q3	FY23 - Q4	Current 6 Month Total	12 Month Running Total
Revenue Current	\$51,635.69	\$437,857.57	\$594,851.76	\$203,019.89	\$6,399.42	\$557,360.48	\$563,759.90	\$1,361,631.55
Revenue YAG	\$51,265.68	\$581,561.72	\$677,031.39	\$146,987.91	\$51,635.69	\$437,857.57	\$489,493.26	\$1,313,512.56
Revenue +/-	\$370.01	\$370.01	\$82,179.63	\$56,031.98	\$45,236.27	\$119,502.91	\$74,266.64	\$48,118.99
			\$68,343.98					

Note: Q1 FY 23 Sunroc / NEBO golf event revenue difference of \$12,312

Quarterly Net Revenue Breakdown

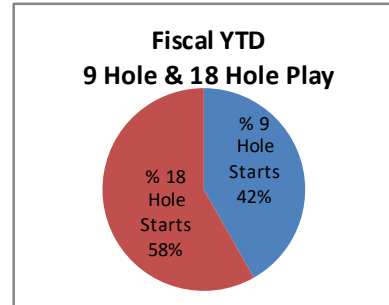
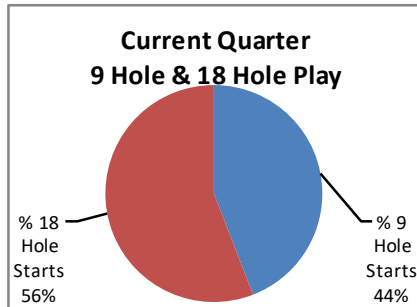


	FY 22 - Q4	FY 23 - Q1	FY 23 - Q2	FY 23 - Q3	FY23 - Q4
-Other Net Revenue	\$75,391.31	\$27,908.32	\$83,680.00	\$6,210.90	\$83,936.47
-18 Hole Net Revenue	\$242,222.83	\$425,540.37	\$90,104.53	\$54.13	\$339,119.37
- 9 Hole Net Revenue	\$120,243.43	\$139,681.18	\$29,235.36	\$134.39	\$134,304.64

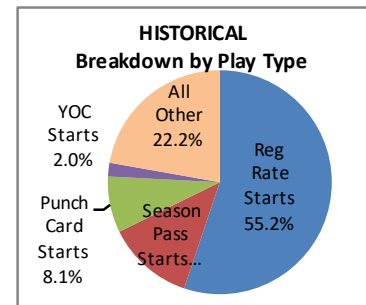
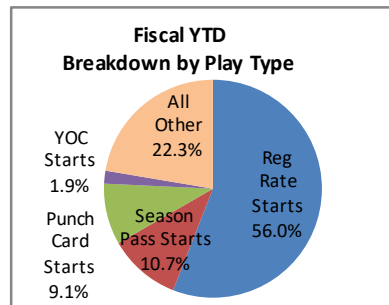
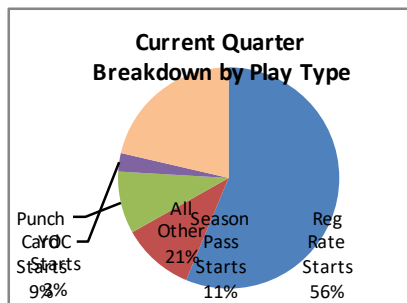
Total Net Revenue per Start

Quarter	FY 22 - Q3	FY 22 - Q4	FY 23- Q1	FY 23 - Q2	FY 23 - Q3	FY23 - Q4	Current 6 Month Average	YTD Average
Tot Rev/Start Current	\$120.08	\$29.70	\$31.26	\$44.88	\$914.20	\$35.01	\$474.61	\$256.34
Tot Rev/Start YAG	\$244.12	\$31.09	\$30.47	\$31.53	\$120.08	\$29.70	\$74.89	\$52.95
Revenue +/-	(\$124.04)	(\$124.04)	\$0.79	\$13.35	\$794.12	\$5.31	\$399.71	\$203.39

HOBBLE CREEK GOLF COURSE SCAD REPORT Q4 Fiscal 2023



Starts by Play Type



Walking Play vs Riding Play

	Q4	YTD	Hist Average
Walking	23.2%	21.0%	27.9%
Riding	76.8%	79.0%	72.1%
9 Holes Walking	24.9%	21.5%	29.8%
9 Holes Riding	75.1%	78.5%	70.2%
18 holes Walking	21.9%	19.5%	26.3%
18 Holes Riding	78.1%	80.5%	73.7%

Weather Data

	Historical Q4 Averages	Current Quarter	(+/-) compared to Historical Average
Golf course open days	89	66	-23
Closed	2.5	27	24.5
Days below 60	20	6	-14
Days above 90	10	0	-10
Days above 100	0	0	0
Days of Rain / Snow	17	50	33

Cart Fleet Data

QRTL revenue per cart	\$ 2,272.67
Starts per Cart (9 hole equivalents)	256
Starts / Cart / Day (9 hole equiv)	3.87

RECREATION

MEASURE	Fiscal Year 2021				Fiscal Year 2022				Fiscal Year 2023				Annual				Target
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2021	2022	2023	A	
Participation Rate (per population)	4.05%	4.07%	4.23%	6.73%	4.67%	5.29%	5.51%	7.57%	5.29%	4.99%	6.10%	7.81%	4.12%	5.76%	6.05%	4.50%	
Revenue per Participant	\$51.40	\$48.42	\$64.37	\$60.05	\$50.84	\$52.25	\$57.66	\$52.46	\$46.52	\$58.23	\$59.98	\$99.55	\$56.06	\$53.30	\$66.07	\$70.00	
Operating Cost per Participant	\$127.64	\$140.40	\$166.59	\$135.63	\$133.71	\$122.87	\$122.07	\$130.09	\$158.13	\$125.56	\$101.91	\$122.99	\$142.57	\$127.19	\$127.15	\$120.00	
Cost Recovery Rate	40.27%	34.49%	38.64%	44.27%	38.02%	42.52%	47.23%	40.33%	29.42%	46.38%	58.86%	*80.94%	39.42%	42.03%	33.67%	38.00%	
Participant Satisfaction Rate	86.0%	86.5%	81.5%	84.0%	86.5%	86.0%	80.0%	80.0%	81.5%	81.2%	84.5%	88.8%	84.50%	83.13%	83.99%	72.00%	
Participation Rate (per Nebo numbers)	17.27%	17.36%	18.01%	28.68%	19.81%	19.84%	16.17%	31.30%	20.95%	20.85%	25.50%	32.64%	17.31%	21.78%	24.98%	17.00%	

*Q2 Operating cost and revenues include Holiday Festival Event--participation does not reflect the attendance at this event

**Q4 Cost Recovery Rate was effected by adjustments made by Finance to Recreation expenditures in April

CLYDE REC CENTER

MEASURE	Fiscal Year 2021				Fiscal Year 2022				Fiscal Year 2023				Annual				Target
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2021	2022	2023	A	
Passholder rate (per population)	18.09%	18.08%	19.38%	21.53%	21.53%	21.18%	22.98%	24.15%	21.36%	28.14%	31.25%	30.70%	19.27%	22.46%	27.86%	25.00%	
Visitation rate	1.88	1.89	2.69	2.67	2.25	1.95	2.44	2.22	2.13	1.91	2.79	2.54	2.28	2.21	2.34	2.75	
Revenue per visit	\$4.53	\$4.62	\$4.38	\$5.96	\$4.74	\$5.73	\$4.80	\$6.91	\$5.53	\$6.09	\$5.30	\$6.15	\$4.87	\$ 5.54	\$ 5.77	\$4.50	
Operating cost per visit	\$6.49	\$5.83	\$4.62	\$4.43	\$6.03	\$5.54	\$4.97	\$5.98	\$6.78	\$6.32	\$4.53	\$6.58	\$5.34	\$ 5.63	\$ 6.05	\$4.80	
Net Promoter score	86	85	80	78	78	79	78	74	69	84	68	79.5	82	77	75	75	

*A portion of the operating costs are reflected in the facilities report

SENIOR CENTER

MEASURE	Fiscal Year 2021				Fiscal Year 2022				Fiscal Year 2023				Annual				Target
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2021	2022	2023	A	
Operating cost per member	\$43.41	\$43.81	\$41.65	\$48.04	\$36.49	\$41.49	\$54.47	\$54.23	\$41.28	\$58.25	\$70.80	\$79.62	\$44.23	\$46.67	\$62.49	\$46.00	
Average program participants per class	0.00%	13.24%	22.87%	57.51%	44.70%	51.46%	59.91%	44.78%	10	10.13	9.6	10.65	23.41%	50.21%	10.095	32.00%	
Member satisfaction rate			NA		NA				NA	NA	NA	NA	NA	NA	NA	90.00%	

Meals Served Per Quarter 2584 2820 3525 3893 12822 Total meals 2023

Legal Department Report

August 2023

Measure	Fiscal Year 2022				Fiscal Year 2023				Annual			Target	
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2021	2022	2023	Q	A
Prosecution Cost Per Misdemeanor Case ¹	\$229	\$256	\$234	\$243	\$250*	\$305	\$247	\$316	\$206	\$242	\$279	\$320	\$320 ²
Claims Ratio (total claims per 1,000 residents)	0.17	0.11	0.05	0.08	0.08	0.17	0.08	0.06	0.57	0.41	0.39	>0.17	<0.68 ³
Prosecution Success (misdemeanors only)	100%	98%	98%	98%	97%	97%	97%	97%	95%	98%	97%	>95%	>95% ⁴
Claims Payment Ratio (cost per capita)	\$0.15	\$0.004	\$0.21	\$0.25	\$0.11	\$0.28	\$0.81	\$0.04	\$1.8	\$0.61	\$1.24	<\$2.50	<\$4.00 ⁵
EMOD Rate	0.94	0.94	1.35	1.35	1.35	1.35	1.72	1.72	0.94	1.35	1.72	<1.00	<1.00 ⁶

*With changes in staff, this number is close but not completely accurate. We will have more accurate numbers for next quarter's numbers.

¹ The cost amount is our best effort calculating the cost to prosecute a misdemeanor case. We reduced prosecution costs by 25% to account for prosecution of traffic citations. The court handles over 3,000 traffic citations per year.

² This number is based on a prosecution caseload of 500 misdemeanor cases per year.

³ National average of claims per 1,000 residents (ICMA 2007).

⁴ US conviction rate for misdemeanors is 93% (2012).

⁵ National average paid per claim per capita is \$6.11 (ICMA 2007).

⁶ Anything below a 1.00 EMOD is above average.

Community Development Department Report

Quarter 4, FY 2023

	Fiscal Year 2021				Fiscal Year 2022				Fiscal Year 2023				Annual			Target	
Measure	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2021	2022	2023	Q4	Annual
						Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-De	Jan-Ma	Apr-Jul					
Days from application submission to final action	Sub ¹ 30 Site ² 13	Sub ¹ 62 Site ² 54	Sub ¹ 53 Site ² 59 (City 25)	Sub ¹ 51 Site ² 46 (City 17)	Sub ¹ 34 (City 19) Site ² 63 (City 21)	Sub ¹ 69 (City 19) Site ² 48 (City 25)	Sub ¹ 123 (City 36) Site ² 47 (City 26)	Sub ¹ 82 (City 34) Site ² 43 (City 22)	Sub ¹ 87 (City 37) Site ² 58 (City 32)	Sub ¹ (City) Site ² 44 (City 18)	Sub ¹ 59 (City 39) Site ² 51 (City 26)	Sub ¹ 18 (City 18) Site ² 68 (City 36)	Sub ¹ 49.25 Site ² 43	Sub ¹ 75.3 Site ² 52.67	Sub ¹ 54.67 Site ² 55.25	Sub ¹ 45 Site ² 45	45 45
Days City spent on issuance of building permit	Res 8.25 Com 13.33	Res 6.6 Com 18.21	Res 4.37 Com 14.43	Res 4.7 Com 11.94	Res 4.82 Com 14.18	Res 4.32 Com 11.25	Res 6.48 Com 11	Res 10.93 Com 16.32	Res 4.67 Com 5.43	Res 9.38 Comm 5.4	Res 6.75 Comm 10.66	Res 6.27 Com 17.50	Res 5.98 Com 14.48	Res 6.64 Com 13.19	Res 6.695 Com 9.75	Res 21 Com 28	21 28
Days from complete submission to permit issuance	Res 26.20 Com 30	Res 16 Com 31	Res 11 Com 21	Res 26 Com 36	Res 13 Com 24	Res 14 Com 30	Res 21 Com 52	Res 68 Comm 75	Res 7 Comm 17	Res 16.0 Comm 14.2	Res 6.75 Comm 10.67	Res 14.13 Com 23.25	Res 19.8 Com 29.5	Res 29 Com 38.5	Res 10.97 Com 16.28	Res 35 Com 45	35 45
Inspection Capacity	158%		135%	127%	100.1%	66%	49%	54%	33%	39%	28%	31.7%	140%	67.28%	32.9%	95%	90%
Days to inspect beyond next day after inspection request	Error in Report	.66	.3	.5	.113	.22	.23	.23	.84	0.25	.42	.24	.49	.20	.43	3	3
Permit Valuation (Millions)	\$48.96	\$31.11	47.28	\$53.01	\$44.24	\$22.61	\$19.7	\$57.87	\$33.0	\$8.27	\$8.75	\$14.24	\$180.36	\$144.42	\$64.26		

¹ Residential Subdivision (9 units/lots recorded)

² Commercial Site Plan (2 sites approved)

MUSEUM Department Report

Aug 23 – FY23 Q4 (Apr 2023 – Jun 2023)

	Fiscal Year 2022				Fiscal Year 2023				Annual				Target	
Measure	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	FY20	FY21	FY22	FY23	Q4	A
Expenditures per Museum Visitor (Expenses-Revenue & Donations)/Attendance	\$6.01	\$ 9.93	\$6.75	\$5.06	\$6.94	\$4.22	\$6.38	\$3.59	\$7.17	\$9.14	\$6.09	\$5.11	\$4.00	\$6.00
Donations (Individual+Corporate+Foundation+Endowment)	\$8,227.19	\$16,635.16	\$41,298.52	\$28,609.80	\$5,746.80	\$42,174.24	\$31,187.81	\$66,108.26	\$99,274.74	\$58,033.73	\$94,770.67	\$ 145,217.14	\$65,000	\$149,400
Donation Growth Rate (FY23 -FY22)/FY22 Donations	-70%	708%	84%	389%	-31%	153%	-24%	131%	48%	-42%	63%	53%	0%	72%
Attendance (through the door visitors, including rental attendees)	16,059	12,951	12,874	19,660	17,297	17,286	16,041	24,097	44,947	41,074	61,544	74,852	15,000	70,000
Attendance Growth Rate ((FY23 Attendance -FY22 Attendance) /FY22 Attendance)x100	244%*	43%*	57%	3%	8%	33%	25%	23%	-38%	-9%	50%	22%	15%	14%
Visitor Satisfaction (% of visitors responding "exceeded expectations")	82%	82%	76%	82%	84%	79%	79%	82%	89%	82%	81%	81%	80%	80%
Social Media Reach (average of quarter)	F: 1355 I: 2052	F:754 I:1897**	F:691 I:2012	F:888 I:2,036	F: 1553 I:2,942	F: 1962 I:3,265	F:934 I:1933	F:1074 I:1984	24%	F: 762 I: 2208	F:922 I: 1,999	F:1380 I:2531	+2%	+2%per Q

POWER DEPARTMENT REPORT												
(Includes Central Shop)												
June 30, 2023												
Measure	Fiscal Year 2022				Fiscal Year 2023				Annual			Target
DISTRIBUTION DIVISION	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2021	2022	FY23	Annual
SAIDI - Reliability Indicie (Total minutes of sustained interruptions / # of meters)	4.518	2.632	0.035	2.015	35.967	3.485	12.446	21.069	10.837	9.174	73.001	7.31 Minutes*
CAIDI - Reliability Indicie (Total minutes of sustained interruptions / # of sustained interruptions)	59.83	12.12	92.8	13.489	157.2451	139.59	87.262	144.753	41.77	20.724	134.668	31.93 Minutes*
ASAI - Reliability Indicie (Total hours service available / total hours in period)	99.997%	99.999%	99.999%	99.998%	99.973%	99.997%	99.990%	99.983%	99.998%	99.998%	99.986%	99.999%*
Distribution O & M Expenses Per Meter (Total Expenses / Total Meters)	\$ 50.29	\$ 48.88	\$ 59.80	\$ 45.35	\$ 58.22	\$ 55.78	\$ 50.40	\$ 54.61	\$ 199.68	\$ 201.48	\$ 218.88	\$219.00**
Distribution Workload (Total Meters / Distribution & City Hall Employees)	457	460	461	467	465	465	467	469	451	467	466.3	455**
GENERATION DIVISION	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2021	FY22	FY23	Annual
Power Purchase Costs (Costs \$ / All MWh purchased)	\$ 60.74	\$ 62.91	\$ 63.14	\$ 64.35	\$ 71.93	\$ 95.27	\$ 87.28	\$ 64.10	\$ 64.35	\$ 64.35	\$ 79.24	\$ 64.50
Availability Factor (Units Available/Total Units)	100%	100%	80%	100%	100%	100%	100%	100%	100%	100%	100%	100%
POWER Department	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2021	2022	2023	Annual
Profitability (Total Revenue (-) Impact Fee Revenue / Total Expenses (-) Impact Fee Projects)	46.82%	-2.88%	11.59%	Not available	30.77%	-32.29%	-24.96%	5.33%	22.40%	11.60%	-4.40%	5.00%
Renewal & Replacement (Total value of R&R Assets / Total Assets Value)	-	-	-	-	-	-	-	-	2.08%	1.71%	-	2.5-3 %
Internal Fund - CENTRAL SHOP	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2021	FY22	FY23	Annual
% Operational (Fleet (Hrs) Available / Total Fleet (Hrs))	99.60%	99.49%	88.40%	99.72%	99.66%	99.63%	99.69%	90.54%	0.992	96.80%	97.38%	85%
PM % Compliance (Completed / Schedules Due)	71.93%	78.01%	60.89%	59.52%	62.89%	88.23%	117.60%	57.59%	66.71%	67.59%	81.57%	90%
Work Efficiency (Billable Hours Monthly / 300)	66.19%	59.11%	54.33%	62.90%	82.75%	70.19%	74.47%	59.10%	65.10%	69.00%	72.00%	100% OF 3600 HOURS
Shop Efficiency (Total Shop Costs/Total Fleet -330-maintained)	\$ 405.99	\$ 282.47	\$ 276.34	\$ 237.73	\$ 168.40	\$ 153.98	\$ 162.50	\$ 126.49	\$ 1,372.80	\$ 1,202.53	\$ 611.37	\$ 1,300.00
											*Department 3_YR Averages	
											**APPA National Averages	

Fire Department Report

	Fiscal Year 2022				Fiscal Year 2023			
Measure	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Response Time Minutes (Day)	6.5	8	7.8	7.6	7.95	7.09	7.15	6.9
Response Time Minutes (Back Up Ambulance)	14.4	15	14.6	n/a	12.5	11.84	11.88	n/a
Revenues Per Ambulance Call (EMS Only)	\$330	\$323	\$327	\$271	\$527	\$215	\$170	\$532
Cost Per Response (All Emergencies)	\$815	\$838	\$815	\$884	\$952	\$928	\$1,447	\$872
% Fires Confined to room of origin	100	100	100	100	100	100	100	100
% EMS Calls Meeting the Standard (Utah County Medical Guidelines)	95.0	98.0	96.1	97.4	97.3	97.7	98	98

Police Department Report

Measure	Fiscal Year 2022				Fiscal Year 2023			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Officer Workload	214.4	209.9	207.9	215.3	235.27	218.94	224.03	234.81
Proactive Police Activities Per Officer	100	115	137	129	138.11	165.37	166.67	161.67
Response Time	7:42	8:28	10:08	8:28	8:04	8:01	7:01	10:05
Violent Crime Rate Per Thousand Residents	1.2	1.0	1.0	0.8	1.4	1.1	1.4	1.4
Property Crime Rate Per Thousand Residents	3.8	3.6	2.7	2.9	2.3	2.4	2.8	2.4

Annual			
2020	2021	2022	2023
955	632.2	847.5	913.0
562.5	537.6	480.1	631.8
	6:34	8:41	
2.3	3.1	3.9	5.2
15.4	10.1	13.0	9.9

Springville Dispatch SCAD Report

Measure	Fiscal year 2021				Fiscal year 2022			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Percentage of 911 emergency calls answered within 10 seconds	98.2	98.59	99.1	99.31	98.23	99.19	98.52	98.39
911 Calls received	2,763	2,416	2,105	2,659	2,593	2,432	2,020	2,047
Non-emergency calls received	13,263	10,775	9,890	12,390	15,360	10,191	9,531	8,530
Accurate instructions % (pre-arrival medical instructions)	98.9	93.8	95.8	94.0	98.4	96.3	95.9	99.0
Percentage of non-emergency calls answered within 15 seconds	98.6	99.0	99.5	99.0	98.9	99.5	98.9	98.9
911 calls per 1000 Residents	78.9	69.0	60.1	76.0	72.0	67.6	56.1	56.9

Annual			
2019	2020	2021	2022
98.44	98.77	98.8	98.58
8,647	9,592	9,943	9,092
48,948	49,550	46,318	43,612
94.0	94.3	95.6	97.4
98.7	99.1	99.0	99.1
254.3	282.1	284.1	252.6

Measure	Fiscal year 2023			
	Q1	Q2	Q3	Q4
Percentage of 911 emergency calls answered within 10 seconds	98.01	98.8	97.67	98.52
911 Calls received	2,266	2,247	2,276	3,115
Non-emergency calls received	11,008	10,136	11,008	12,822
Accurate instructions % (pre-arrival medical instructions)	98.7	92.8	98.9	98.9
Percentage of non-emergency calls answered within 15 seconds	98.1	99.5	98.1	99.7
911 calls per 1000 Residents	62.9	62	63	87

PUBLIC WORKS - Water Division													
	Fiscal Year 2021-22				Fiscal Year 2022-23				Fiscal Year			Target	
Measure	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	2019-20	2020-21	2021-22	Q4	A
% of water system replaced/refurbished Total dollars spent on culinary water capital projects / (total culinary water system value - depreciation.)	0.46%	0.25%	0.66%	11.40%	1.32%	3.17%	2.99%	2.42%	7.44%	2.64%	4.38%	2.00%	2.42%
Cost per million gallons delivered Total fiscal year water division operation costs / (total culinary water gallons delivered / 1 million)	\$410.67	\$885.39	\$1,087.16	\$690.10	\$481.24	\$1,137.74	\$1,241.33	\$574.77	\$596.05	\$553.53	\$691.27	\$1,087.00	\$1,239.00
Profitability per connection (Total division revenue - total division cost) / total connections	\$126.07	\$11.15	\$20.78	\$31.72	\$56.74	\$7.44	\$76.54	\$24.85	\$218.85	\$189.92	\$146.96	\$25.00	>\$200
% Non-revenue water (Total culinary water produced - total culinary water billed) / total culinary water produced	8%	22%	2%	-11%	7%	3%	25%	-6%	12.06%	7.48%	4.66%	15%	3%
Water main breaks per 100 miles Total number of main breaks / total miles of main / 100	4.4	2.9	4.8	1.9	1.9	3.8	2.4	3.7	13.4	20.3	13.8		
% of Revenue growth (Current fiscal year Water Division revenue - previous fiscal year Water Division revenue) / current fiscal year Water Division revenue	-12.60%	-28.24%	-13.68%	-17.97%	3.36%	28.95%	56.38%	7.68%	13.31%	8.33%	5.63%	10%	>10%
IPS Score (Improvement Priority System score) Utah Division of Drinking Water score for culinary water systems. Lower Number is Better. 150 = unapproved system	15	15	15	15	15	15	15	15	10	15	15	15	15
★ This is an estimate due to no meter readings in November and December													

PUBLIC WORKS - Streets/Solid Waste Division													
	Fiscal Year 21-2022				Fiscal Year 22-2023				Annual			Target	
Measure	Q1 (July-Sept)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-June)	Q1 (July-Sept)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-June)	2020	2021	2022	Q 4	A
ROADWAYS & SIDEWALKS													
Road Condition Rating (10= New Pavement 5 = Good 1= poor condition)	NA	5.5	5	5.5	5.3	5.2	5	5	5.47	5.4	5.5	5.3	5
Concrete Deficiencies Repaired Current Deficiencies (1,032)	10.85%	0.58%	5.39%	3.39%	10.39%	6.91%	5%	5%	16.75%	20.07%	20.21%	5%	25%
Sweep Every City Street Divided into 8 Zones	22.13%	49.80%	16.60%	5.00%	25.00%	12.50%	0.00%	25.00%	58.84%	88.40%	93.53%	25.00%	100.00%
SOLID WASTE & RECYCLE													
Cost Per Ton Collected Total Division Cost/Tons collected	\$112.71	\$177.48	\$171.30	\$158.70	\$153.79	\$168.57	\$177.86	\$153.16	138.02	\$130.68	\$153.37	\$130	\$165
Profitability Per Can (Total Division Revenue - Total Division Expenses) / Total Number of Billed Cans	\$9.49	-\$4.34	\$5.35	-\$3.45	\$2.10	\$3.38	\$6.77	\$2.84	\$11.93	\$17.69	\$7.06	\$4.42	\$13.54

PUBLIC WORKS - Wastewater/Storm Water Division

Storm Water

Measure	Fiscal Year 2022				Fiscal Year 2023				Year End			Target	
	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	2020	2021	2022	Q4 (Apr-Jun)	A
Preventive Maintenance Ratio ((Total feet maintained / Total feet) + (Manholes maintained / total manholes)) / 2	3%	15%	13%	21%	4%	3%	0%	3%	22%	31%	13%	9%	30%
Profitability/connection (Total Division Revenue - Total Division Costs) / # of connections	\$2	\$11	\$7	\$8	(\$5)	\$8	\$14	\$12	\$26	\$25	\$25	\$10	>\$25

Wastewater

Measure	Fiscal Year 2022				Fiscal Year 2023				Year End			Target	
	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	2020	2021	2022	Q4 (Apr-Jun)	A
Cost per Million Gallons treated Total Treatment Cost / 1 Million Gallons Treated	\$816	\$875	\$825	\$1,006	\$924	\$878	\$978	\$764	\$832	\$770	\$901	<\$750	<\$900
Compost profit/loss Compost Revenue / Total Compost Costs	-48%	-25%	-47%	16%	-19%	-4%	-26%	125%	-12%	-28%	-24%	-28%	<25%

Sewer Collections

Measure	Fiscal Year 2022				Fiscal Year 2023				Year End			Target	
	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	Q1 (Jul-Sep)	Q2 (Oct-Dec)	Q3 (Jan-Mar)	Q4 (Apr-Jun)	2020	2021	2022	Q4 (Apr-Jun)	A
Preventive Maintenance Ratio ((Total feet maintained / Total feet) + (Manholes maintained / total manholes)) / 2	11%	15%	18%	17%	12%	2%	16%	7%	61%	71%	61%	23%	75%
Profitability/connection Total Division Revenue - Total Division Costs) / # of connections	\$60	\$56	\$63	\$129	\$17	\$31	\$11	\$40	\$127	\$128	\$215	\$0	>\$150
Infiltration GPD/Mile Gallons of infiltration / mile of pipe	3161	4102	3362	2690	2015	2283	7052	3291	4014	3699	3358		<2000