

State of Utah Office of Homeless Services

FY24 Winter Response

Salt Lake County Winter Response Plan DUE BY AUGUST 1, 2023

Email the completed packet to Wayne Niederhauser and Tricia Davis

Questions about this packet can be directed to Wayne Niederhauser at wniederhauser@utah.gov or to Tricia Davis at tadavis@utah.gov in the State Office of Homeless Services.

PLANNING PROCESS

Briefly describe the planning process, meetings that took place, and work groups that were created.

The statutorily identified members met in an initial meeting to establish chairs and determine relevant subgroups. It was determined that subgroups were not required, although throughout the planning process, smaller groups met to focus on parts of the plan, including site selection, code blue, and budgetary planning. Salt Lake County Mayor Wilson and Millcreek Mayor Silvestrini were selected as co-chairs and led the weekly meetings in discussions about potentially viable sites, operators, budgets and Code Blue planning. The meetings were staffed by Salt Lake County.

To start the conversations, information on criteria for sites, previous year budgets and data, as well as other program materials were reviewed.

A GIS map was created by the SLCo surveyors office and was informed by the components of HB499. The Task Force reviewed 5 potential sites, including property, for winter overflow.

Available members met to consider each proposed site and made site visits, until the most viable option was recommended.

COORDINATION WITH SALT LAKE VALLEY COALITION TO END HOMELESSNESS

Describe how the winter response task force has coordinated the proposed plan with the Salt Lake Valley Coalition to End Homelessness.

The Salt Lake Valley Coalition to End Homelessness had three members on the task group and two individuals with lived experience. Those members were also part of a subgroup within the coalition on winter overflow and Code Blue planning. The Coalition created budgets, made recommendations regarding site requirements and Code Blue operations, including a detailed letter with items for consideration and developed the expedited intake process required by the statute in coordination with Salt Lake County staff and the mayors' task group. The recommendations included a modified temperature threshold of 25-degree Fahrenheit, in lieu of the 15-degree Fahrenheit temperature outlined in HB499.

IDENTIFIED FACILITIES

- Location(s)
- Specify the hours of operation at location(s) (24-hour access or specify limited hours of operation)
- Services provided (e.g., food, basic needs, etc.)
- 65 beds St Vincent de Paul 7am-7pm, while just shelter will be provided at the facility, during the day, food and other basic needs are offered at this facility
- 175 beds HRC flex 24 hours
- 170 beds new facility identified by task force 24 hours, will provide food and other basic needs
- Subtotal 410

Additional beds that have (or will) come on line to meet the 600 bed goal was established include:

- 165 beds MVP for aging and medically vulnerable individuals while not specifically part of the winter plan, this resource will be coming on line during the same time period and will help address the need for beds, although not 1:1
- 50 beds VOA detox expansion
- 215+ Total Additional Beds
- 625 Total NEW Beds Coming On-Line

SERVICE PROVIDER COORDINATION Organizations identified to provide staffing and other operational needs for each location.				
 St. Vincent de Paul - The Road Home HRC Flex Beds - The Road Home, Volunteers of America, Shelter The Homeless New Temporary Facility - Switchpoint (planned but not finalized) 				
Other Resources Coming on-line This Winter • MVP - The Road Home, Shelter The Homeless, and Fourth Street Clinic				
Transportation, security, and food for facilities will be coordinated through Shelter The Homeless, as they currently have contracts for those services that exist throughout the system.				

ASSURANCES

Provide assurances on how the county will meet the targeted winter response bed count. Include information about:

- Municipality commitment
- Service provider commitment
- Other key stakeholder commitment
- Implementation timeline

Municipal Commitment

As part of this plan, as approved by COM and COG, stakeholders recognize municipalities are committed to identifying temporary shelter sites and Code Blue options, as reflected in this plan.

Service Provider Commitment

Service providers have committed to complying with the requirements of the statute and continuing existing services to the extent possible based on resources.

Other Key Stakeholders

County and state leaders have committed to identifying gaps and potential solutions.

Communities will be engaged in the process as planning for operations moves forward.

Implementation Timeline

The legislation does not require the task force to fund the winter overflow plan. The tentative budget that we anticipate is not adequately funded, by a shortfall of up to \$4.1 million

In order to implement the plan by October 15th, 2023, the following will take place:

- Secure Sufficient Funding, with contracts in place by August 15th
- Hiring Staff September 15th
- Coordination with municipalities on communications, safety and security plans, and Code Blue -September 15th
- Expedited Intake procedure in place September 30th
- Develop Code Blue volunteer program through Salt Lake County October 15th
- Volunteer training for Code Blue ongoing modeled after PIT Count training

Budget Summary-details linked in funding needs and budget section

Expenses

Overflow

St Vincent de Paul - \$430,444

HRC Flex - STH \$667,841 + VOA \$457,500 + TRH \$536,542 plus year-round gap of \$1,200,000 = \$2.325,341

Redwood Facility - \$1,540,186

Total Overflow - \$6,364,444+

Code Blue

MVP - ~ STH \$698,487 + TRH \$1,600,000 + FSC \$200,000

First Methodist Church - \$128,457 (35 nights, 85 beds)

County Recreation Center - \$42,000 (35 nights, 90 beds)

Redwood Facility - \$ (35 nights, 50 beds)

Transportation - \$

Staffing and Volunteer Management - \$

Total Code Blue - \$170,457+

Total Overflow and Code Blue - \$6,534,901+

Potential Revenue Breakdown-

Source	Amount	Purpose/Restriction		
State OHS	\$2Mill	Operations		
State OHS	\$1.3Mill	Mitigation - Cities		
State OHS	?	TANF Rollover		
State OHS	??	COVID Reponse - Hotel \$		
SLC	\$200K	St. Vinnys		
SLCo/HCD	??	ESG Rollover??		
SLCo/OHCR	??	Coordinated Entry Funds??		

Describe how the winter response task force will ensure that any temporary winter response shelter planned for operation within the county will meet all local zoning requirements.				
The task force has agreed to work with providers and municipalities to follow the process to meet all local zoning requirements.				
TRANSPORTATION				
Describe in detail the plan for addressing the transportation needs for individuals experiencing				
homelessness who need access to winter response beds. Include information on how the transportation				
needs were determined and identify stakeholders and service providers key to implementation of the				
transportation plan.				
Building off of the existing transportation system, and learning from previous transportation plans, the stakeholders will meet to develop an operational plan, and then meet weekly to revisit the plan and adjust as needed. Year round, HRC transportation is provided through a van shuttle system, cab vouchers, trax and bus passes, along with service provider transportation.				
The van shuttle system serves the three HRCs to ensure client access to each facility, the Weigand Resource Center, Fourth Street Clinic and UTA Trax. It consists of two vans circulating a planned route for 16 hours per day. For the winter plan, one additional van will be added to service the additional clients at each facility and to provide additional stops throughout the system.				
The new temporary facility to be operated by Switchpoint will also require a van to provide transportation to the Wiegand Resource Center, which will then offer clients a way to access services in Salt Lake City.				
Transportation for Code Blue will be enhanced through additional options, including volunteers, first responders, etc.				

COORDINATED INTAKE AND BED ASSIGNMENT PROCESSES

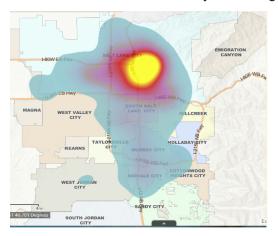
Working with the SLVCEH, describe the bed assignment process and how winter response beds will be integrated into the SLVCEH coordinated intake process. Include the following information:

- How bed assignment coordination needs were determined
- Identify roles and responsibilities of service providers involved in coordinated intake and bed assignment
- Location(s) of coordinated intake and bed assignment (physical location and/or phone intake options)
- Hours of intake and bed assignment operation (physical location and/or phone intake options)
- Staffing impact and plan
- How will the task force ensure all individuals seeking shelter are connected to a bed
- Assurances that all bed management, assignment, and turn-away is documented in HMIS
- Utilizing the existing coordinated entry system, beds will be prioritized according to Coordinated Entry prioritization, as well as facility programming.
- Providers will identify staff to conduct intake, who will enter data into HMIS.
- Weigand Center, and/or programs specific referral system developed as part of the Coordinated Entry System
- 24 hour facilities bed assignments will be made at 7am
 - Overnight facilities will assign beds until at capacity
 - Flex beds will assign until at capacity
- Staff will identify beds available and work with Coordinated Entry to assign
 - Staff will identify capacity for flex
- The task force members will identify members to support the service providers and meet weekly to evaluate the coordinated entry, and make adjustments, as needed.
- Coordinated Entry program manager and a member of the OHS/HMIS team will participate in the weekly meetings with providers, reviewing data, and making adjustments, as needed.

CODE BLUE – A code blue event will be determined when the National Weather Service predicts temperatures of 15 degrees Fahrenheit or less, including wind chill, or any other extreme weather conditions established in rules made by the Department of Health and Human Services.

Describe in detail the county plan for a code blue event. Include:

- The number of beds identified
- Location(s) of available beds for individuals experiencing homelessness for the duration of the code blue event
- Operators of the identified facilities
- Expedited intake procedures coordinated with the SLVCEH
- Street outreach efforts
- Total Code Blue Beds- 200+ beds
 - o 85 beds SLC Facility (35 nights)
 - o 50 beds new temporary facility on Redwood Road
 - 65 beds Additional facility(ies)identified by municipalities or private partners (currently exploring several possibilities and inviting municipalities, counties, and private owners to submit options)
 - o 70 beds HRCs (last resort & dependant on sufficient resources, the HRCs will not deny any shelter unless at capacity limit (+35%) or the person presents a danger to guests or staff)
- Municipalities with expected unsheltered populations (utilizing 2023 PIT count information) will be
 invited to submit locations for consideration that will be available for use in the event of a code blue
 to the county. Municipalities (as well as private property owners) can indicate the number of nights
 facilities are available, and number of individuals who can be served at each facility. Salt Lake
 County will keep an inventory of available facilities and work with municipalities (and other property
 owners) to activate identified facilities when necessary, including contacting trained volunteers/staff.



- Salt Lake County will coordinate volunteers who will sign up for shifts, and be trained by providers.
 Municipalities will assist with communicating the volunteer opportunity and sign up information to residents and community organizations.
- During a Code Blue activation, additional transportation options will be available through first
 responders and volunteers. Intake can be done directly at facilities, and an individual will not be
 denied access to shelter during a Code Blue activation, so long as the shelter is in compliance with
 the applicable building code and fire code, and unless the shelter is at capacity, or if the individual
 presents a danger to the homeless shelter's staff or guest.
- The plan will utilize advocates, existing outreach teams, and providers, as well as first responders, and volunteers. A communications plan will be developed, which will include notices on websites, via social media, through outreach, volunteers, and other stakeholders. Municipalities will be encouraged to share information with residents.

departments, of the following:
 There will be no enforcement of an ordinance that prohibits or abates camping for the duration of
the code blue alert and the two days following the day on which the code blue alert ends
There will be no enforcement of an ordinance or policy to seize any personal items used for
survival in cold weather including clothing, blankets, tents, sleeping bags, heaters, stoves, and
generators
With the Council of Governments' approval of this plan, as indicated by resolution, we assure our compliance with U.C.A. 35A-16-703 Provisions in Effect for Duration of Code Blue Alert.
FUNDING NEEDS AND BUDGET Please submit this form with the plan to the Office of Homeless Services by August 1, 2023: https://docs.google.com/spreadsheets/d/1iBdud_gtThm93qZ90TK5OGbglQtY-K_W/edit#gid=1054533526

Provide assurances from municipalities within the county, including law enforcement and health

CODE BLUE ASSURANCES

PLAN APPROVAL SIGNATURE PAGE

This winter response plan must be approved by the chief executive officers of any municipality located within Salt Lake County in which a temporary winter response shelter is planned for, and Salt Lake County if a temporary winter response shelter is planned for operation within an unincorporated area of the county.

Name	Title	Signature