

Riverton City
BOARD OF EQUALIZATION MEETING
Minutes
December 6, 2016

Riverton City Hall
12830 South 1700 West
Riverton, Utah 84065

Attendance:

Mayor William R. Applegarth

Council Members:

Board Member Brent Johnson
Board Member Trent Staggs
Board Member Sheldon Stewart
Board Member Tricia Tingey
Board Member Paul Wayman

City Staff:

Lance Blackwood, City Manager
Virginia Loader, Recorder
Ryan Carter, City Attorney
Trace Robinson, Public Works Director
Sheril Garn, Parks & Public Services Director
Jason Lethbridge, Development Services Dir.
Lisa Dudley, Administrative Services Director
Angie Trammell, Communications Director

A. GENERAL BUSINESS

Call to Order and Roll Call

Mayor Applegarth called the Riverton City Board of Equalization Meeting to order at 6:16 p.m. and conducted a Roll Call. Board Members Johnson, Staggs, Stewart, Tingey and Wayman.

1. Appeal to the Board of Equalization for a reduction in water bill – William & Chamberlee DeGraaff, Applicant

Lisa Dudley, Administrative Services Director, explained that a review of the customer history for the DeGraaff account shows minimal usage for this property until July and August of 2016. Water usage has since returned to the normal pattern for this residential location. Utility Billing Supervisor, Jennifer Cannon, was first alerted to high usage through her monthly review of exception reports, which are designed to flag accounts with unusually high spikes in water usage. Jennifer made a curtesy call to the DeGraaff's alerting them of the high usage and she instructed the City's Meter Technician Vai Kinikini to visit the home to check for a potential water leak and to verify that the meter is working correctly. Vai determined that the meter was working properly and there was no indication of a water leak.

Ms. Dudley said that August's meter read recorded a second month of high water usage. Vai again checked the meter, only to reach the same conclusions – the meter was properly working and there was no water leak. September's read dropped back to a normal consumption level; however, usage returned to a normal pattern only after Jennifer Cannon notified the homeowner

of a potential problem. During this period of time, Jennifer was still receiving phone calls from

DeGraaff's who do not believe the meter readings for July and August and are requesting relief from the water bill.

Ms. Dudley said that, because the meter that was in place at the DeGraaff residence was incompatible with the data-logger equipment, the decision was made to install a different type of meter at this utility service location. September's usage was read prior to the meter change out. September's read (utilizing the original meter) was back to the historical usage for this residence. She said that if there are questions about future usage at this property, the data-logger will allow for hour-by-hour usage patterns looking back 90 days.

Ms. Dudley said that the City's equipment has been tested and is operating properly. It is not the City's responsibility to determine what happens to the water after it passes through the petitioner's meter. Accordingly, staff recommends denial of this request.

Mr. and Mrs. DeGraaff addressed the City Council and verified the accuracy of the information that was presented by Ms. Dudley. They addressed questions from Council Members

Board Member Tricia Tingey **MOVED that forgive the water bill; however, if it happens again the Degraaffs will be responsible.** Board Member Sheldon Stewart **SECONDED** the motion. Mayor Applegarth called for discussion on the motion. There being none, he called for a roll call vote. The vote was as follows: Board Members Johnson-Yes, Staggs-Yes, Stewart-Yes, Tingey-Yes, and Wayman-Yes. **The motion passed unanimously.**

C. ADJOURN

The Meeting adjourned at 6:28 p.m.