



DOPL Board Survey 2015

Bureau 4 Responses

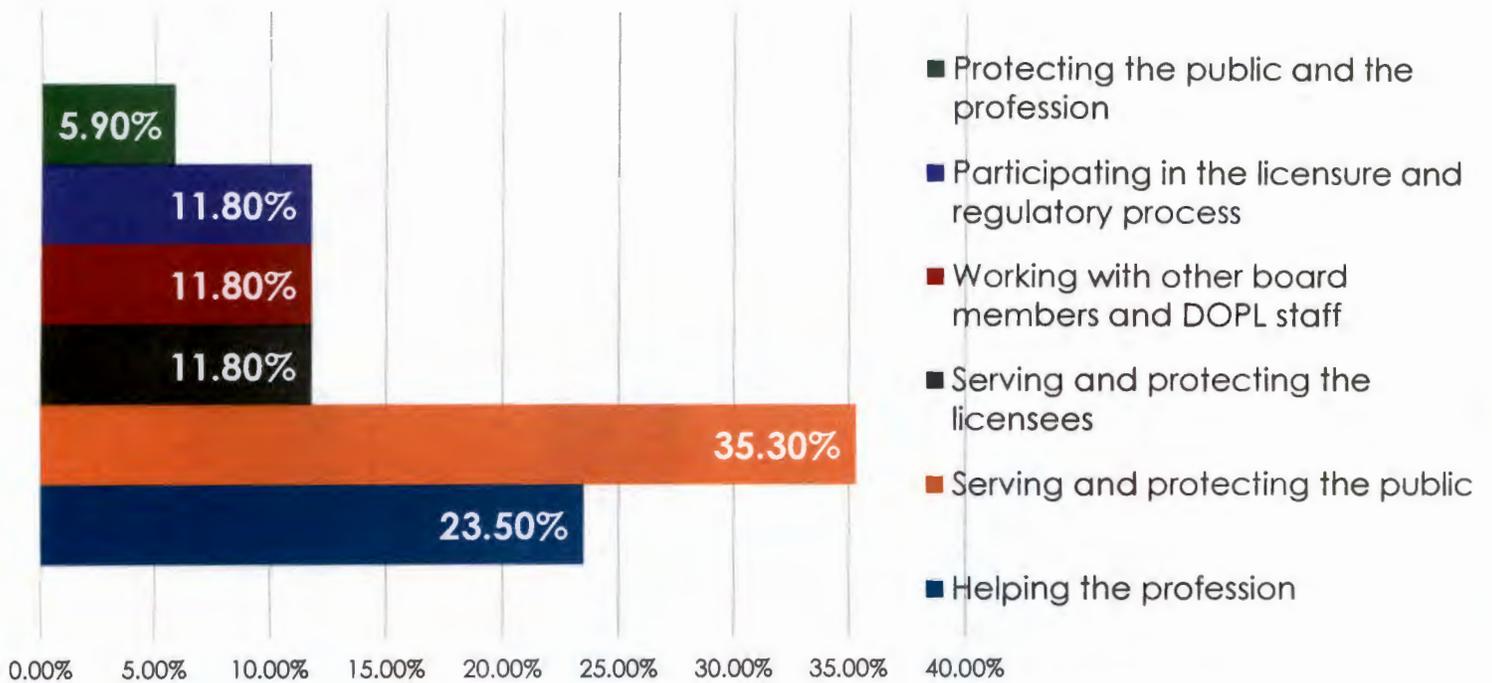
17

Total Responses

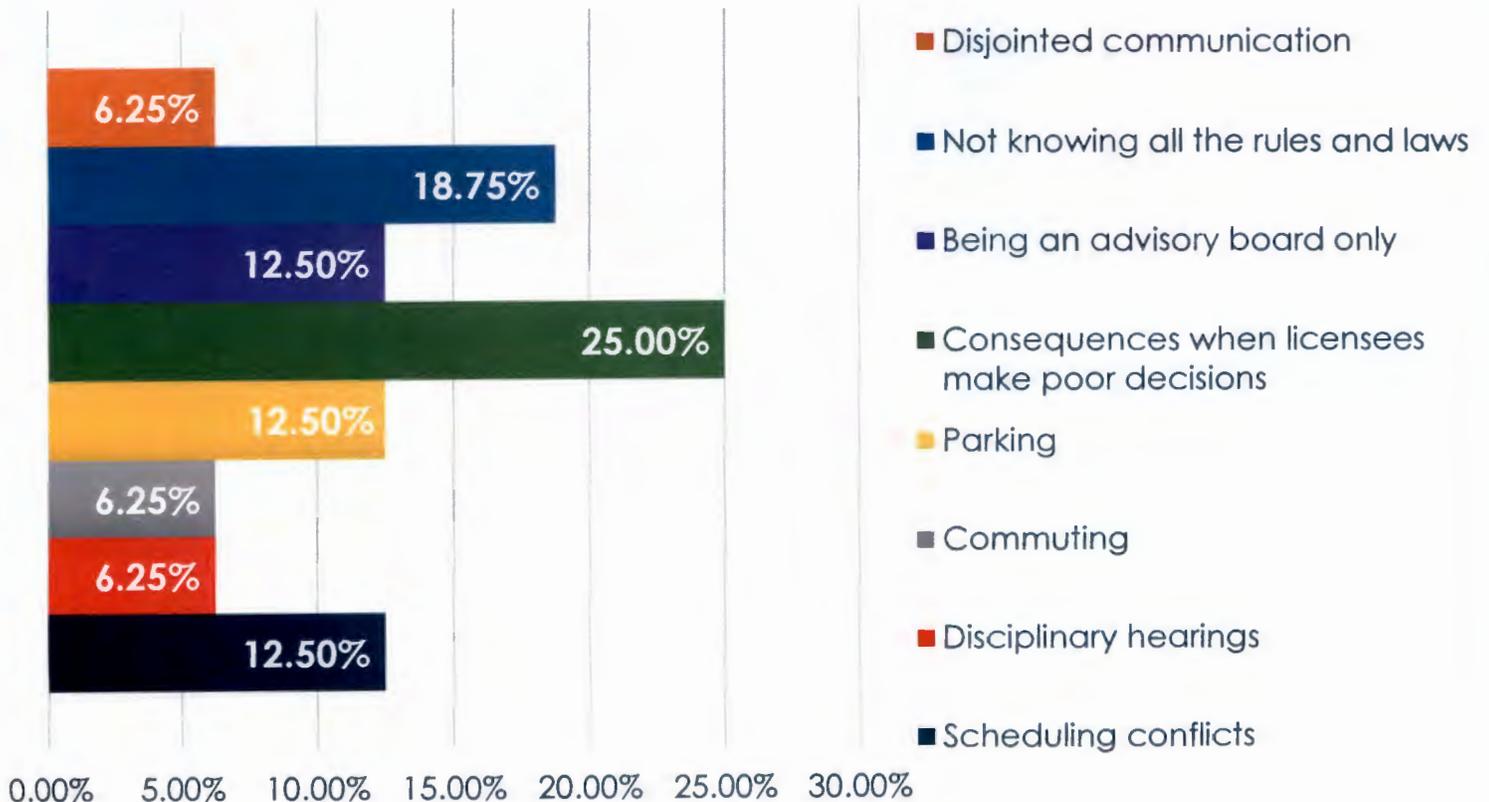
Bureau 4 Professions *(Current Licensees)* :

- Accountancy (5,965)
- Building Inspector (612)
- Contractor (17,362)
- Elevator Mechanic (139)
- Factory Built Housing (38)
- Funeral Service (517)
- Hearing Instrument (147)
- Preneed (352)

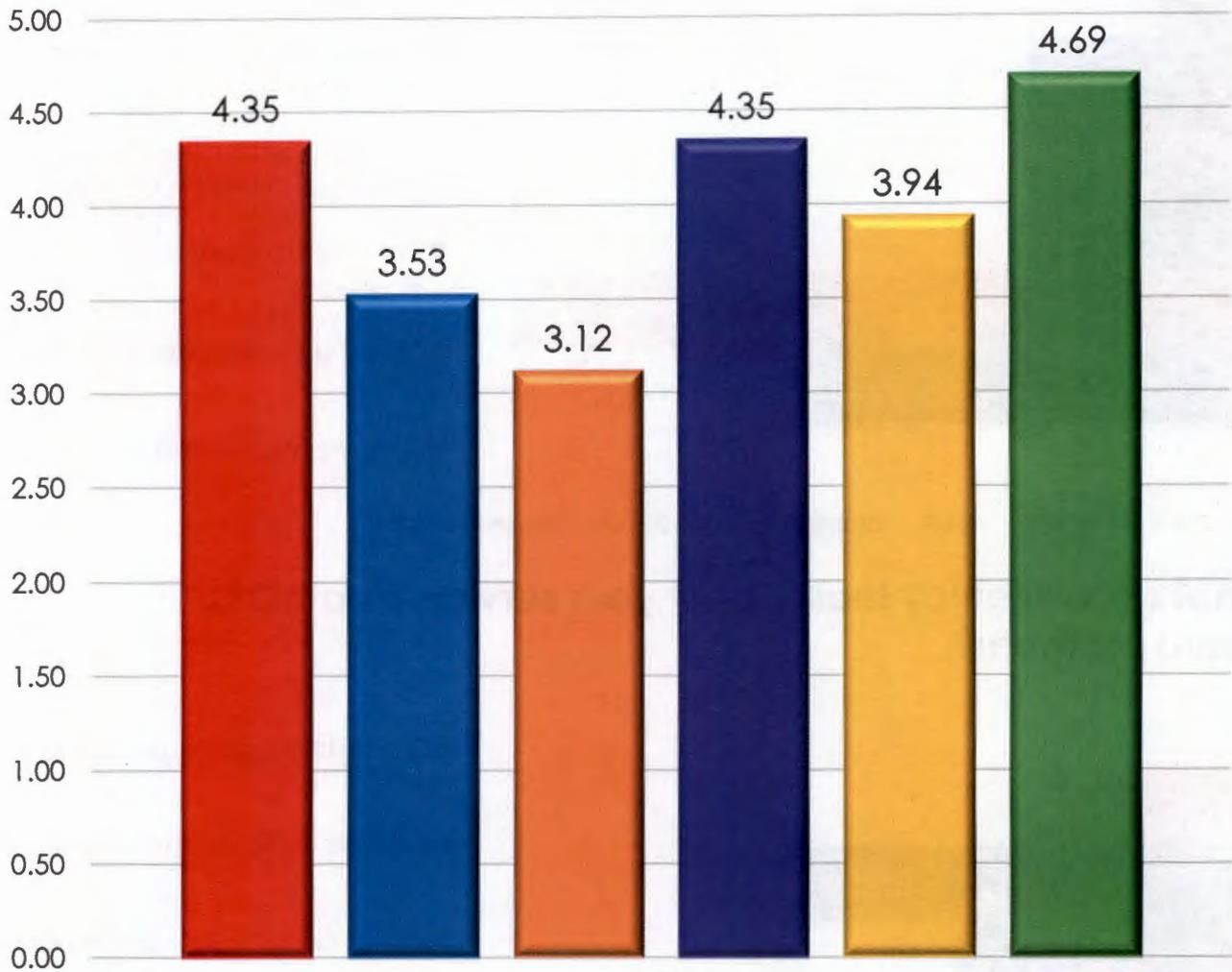
What do you enjoy most about your service as a DOPL board member?



What do you enjoy least about your service as a DOPL board member?

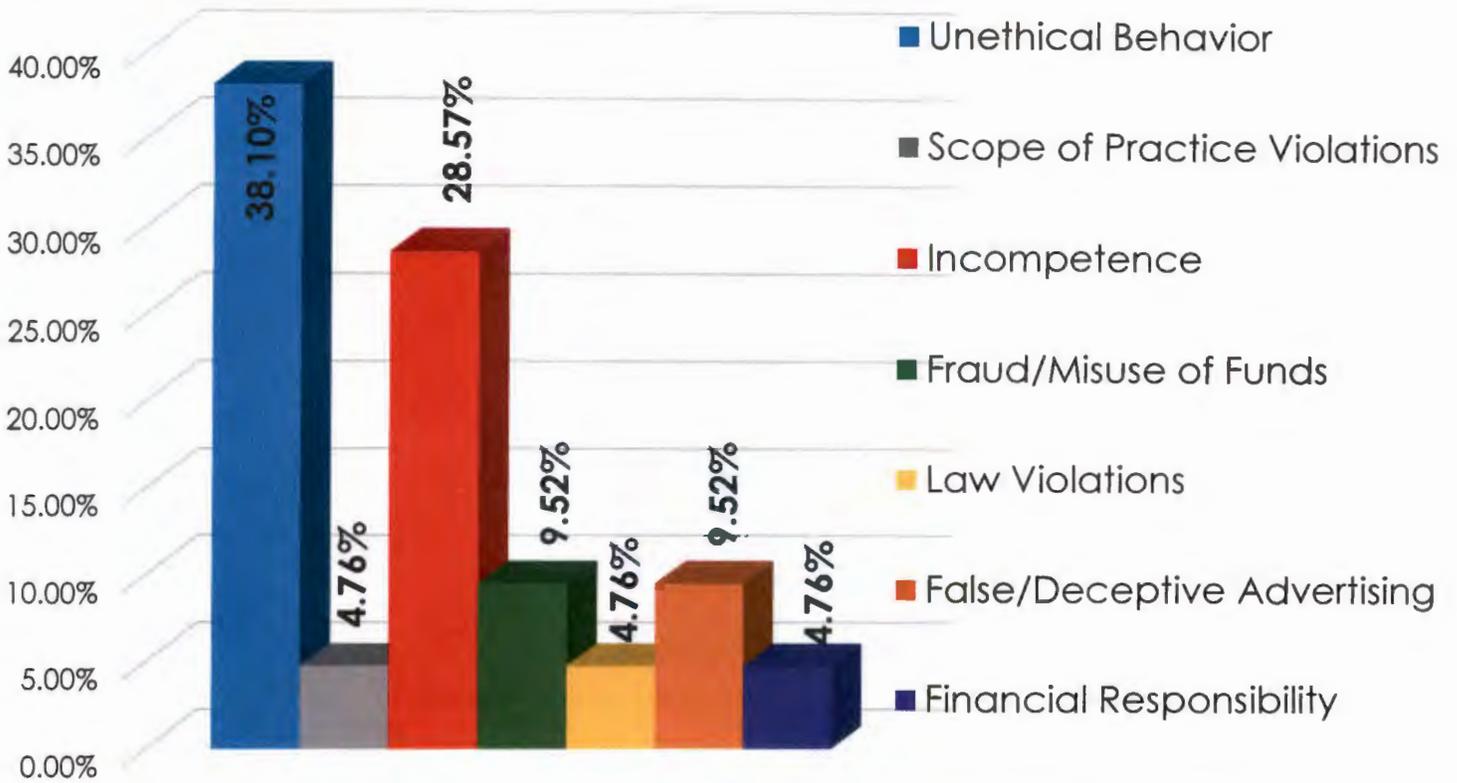


Please rate the importance of the following board duties.
(1 being least important, 5 being most important)

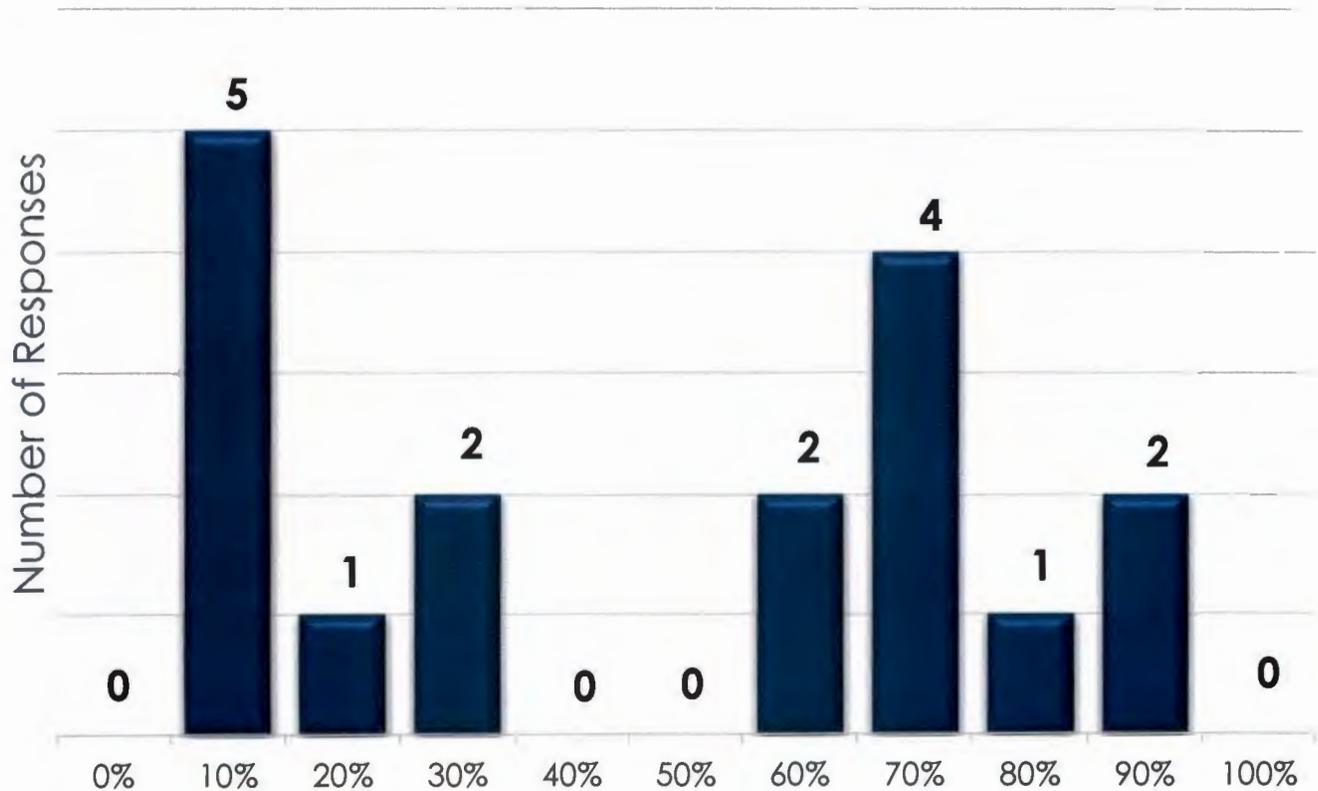


- Rulemaking
- Policy and budgetary matters
- Establishing a passing score for applicant examinations
- Screening applicants for licensure, renewal, or reinstatement
- Establishing training supervision standards
- Presiding over disciplinary hearings

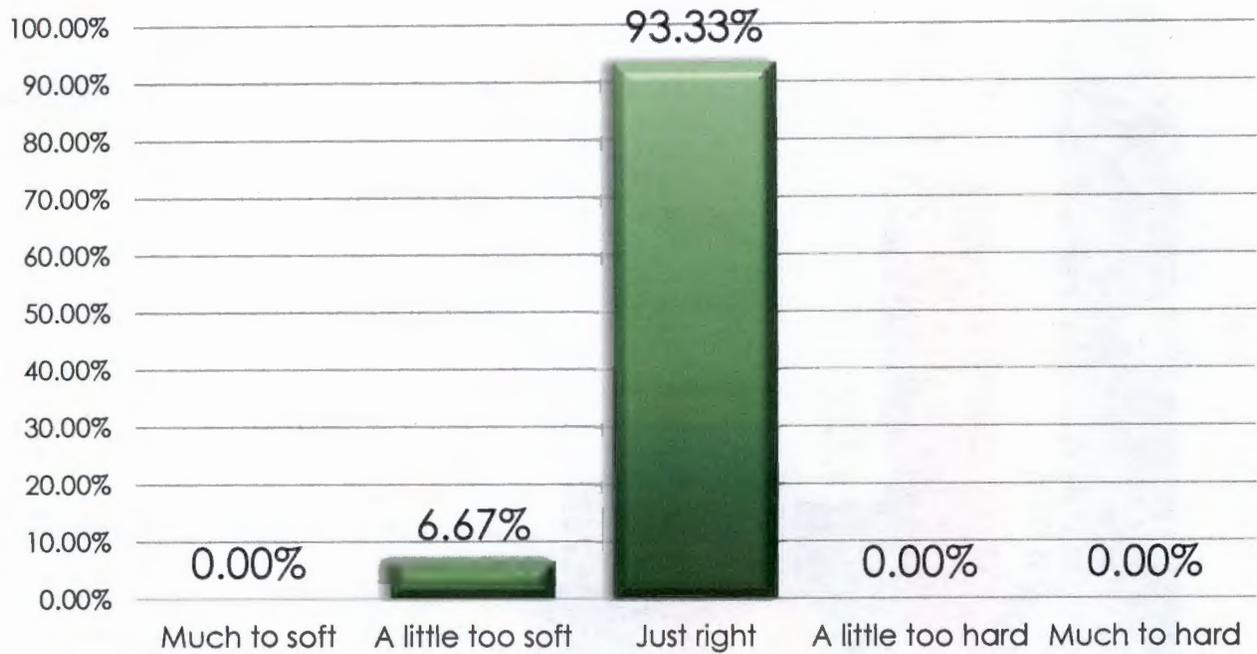
What behaviors by individuals in your profession are most harmful to the public?



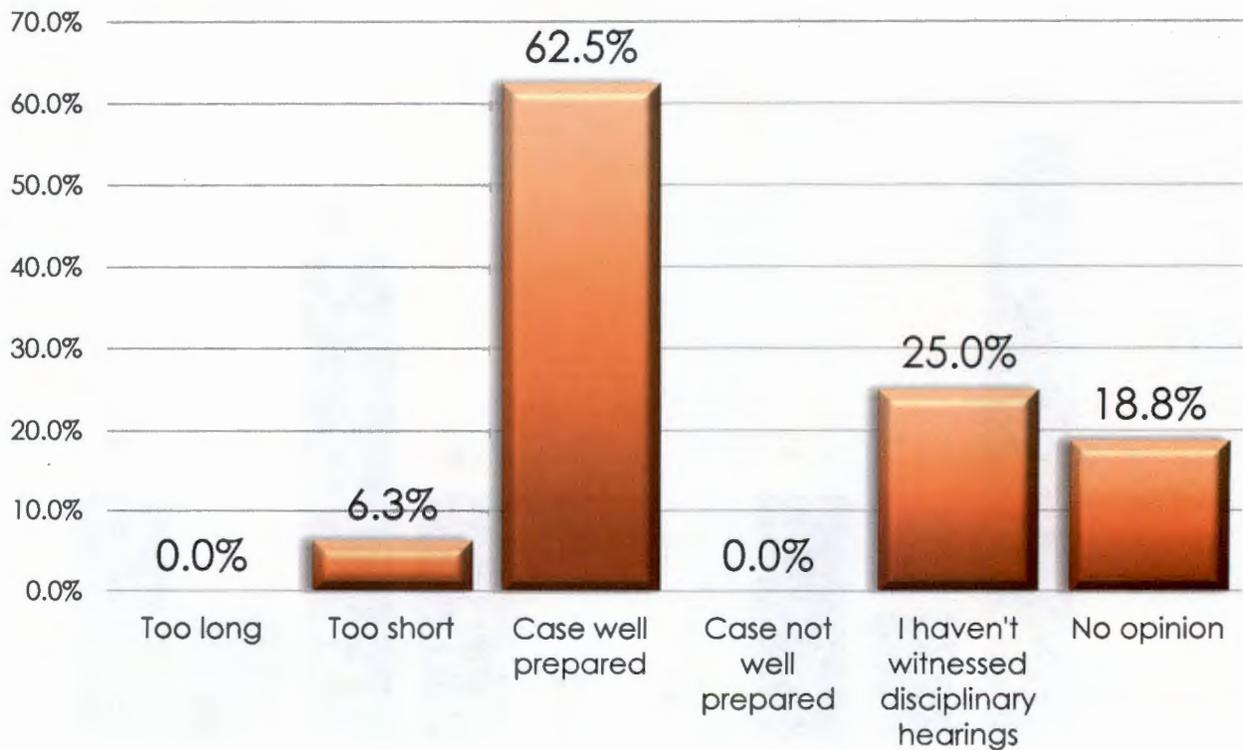
What percentage of your board's time is focused on the behaviors that are most harmful to the public?



What is your opinion of Board/DOPL discipline for law violators?



What is your opinion of the board disciplinary hearings you have witnessed?



What is your opinion of the frequency of changes to rules and regulations?

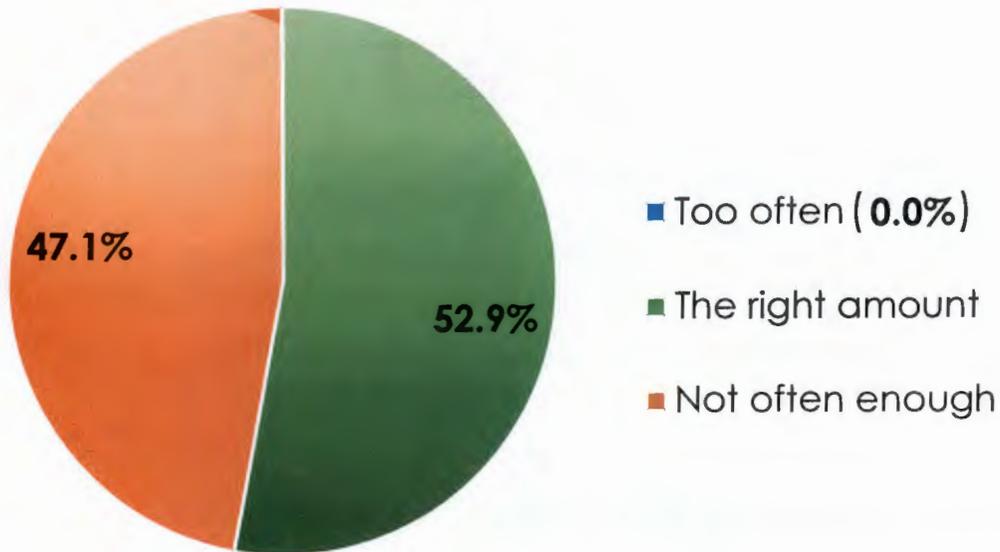


Please rate the following statements

(1 being "Never", 5 being "Always")

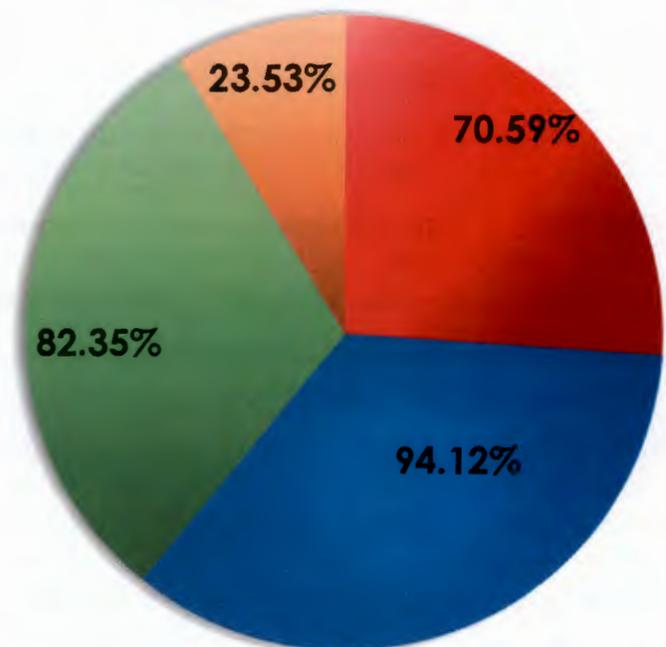
	Rating Average
DOPL staff help board members to understand their duties	4.13
DOPL staff come prepared for discussion items	4.44
DOPL staff are prepared for probationary interviews	4.56
DOPL staff allow the board chair to run the meeting	4.63
DOPL staff allow the board chair to approve and decide on agenda items	4.44
DOPL staff provide an update on enforcement actions for the board's review	4.50
DOPL staff consult with board members on industry issues that concern the board and work with the board to address the issues, if possible	3.81
DOPL staff and attorneys prepare well for hearings and present their cases well	4.67
DOPL staff become too involved in the board's discussions	2.40
DOPL staff inform board members in a timely manner of any date or time changes to scheduled meetings	4.50
DOPL staff conduct themselves in a professional manner during board meetings	4.73
Board meetings are a good use of time and effort	4.38
DOPL supports the actions and recommendations of the board	4.50

Complete the following sentence: "In my opinion, my board meets..."



If DOPL were to train your board, which subjects would increase your board's effectiveness? (Each board member could select more than one option. Percentages reflect the total number of board members who selected an option.)

- Orientation for new board Members
- Rules, statues and regulations that are pertinent to your board
- Basic do's and don'ts of being a board member
- In-depth training on a specific profession



*Each board member could select more than one option. Percentages reflect the total number of board members who selected an option.

Division-Wide Free Response Summary

The free responses from the 2015 DOPL Board Survey revealed five main themes: (1) board training, (2) information provided to boards prior to meetings, (3) meeting scheduling, (4) parking, and (5) increasing board involvement.

- Board training:

The comments indicated that new board members and seasoned board members need training. Popular training topics included statutes, rules, purpose of boards and DOPL, board responsibilities and authority, and hearings. It was suggested that trainings could occur in training meetings, at the beginning of each board meeting, or using online training modules.

- Information provided prior to meetings:

The survey results revealed that many board members feel unprepared for board meetings. Board members would like to know what will be discussed and receive relevant readings prior to board meetings. Suggestions for information that should be shared prior to board meetings included relevant statutes and rules, third-party research, potential statute or rule changes, and a summary of disciplinary actions, complaints, or investigations since the past meeting.

- Meeting schedule:

Many survey respondents indicated that we are not providing sufficient notice of meeting dates. It was also suggested that we are not offering enough flexibility to board members in choosing meeting dates and times. One suggested way to improve scheduling conflicts is to regularly provide the option of teleconferencing.

- Parking:

There appears to be confusion about where board members should park and whether board members are being reimbursed for parking costs. Board members would like to use the north parking lot because of its convenient location. They also do not want to pay for parking.

- Increasing board Involvement:

Many board members feel their role is limited due to insufficient information, such as a lack of information about disciplinary actions or hearings. Some board members suggested that DOPL decision makers are underutilizing the board's expertise.