

# START RECYCLING BY DOING NOTHING!

The Provo Municipal Council recently approved a new OPT-OUT recycling program for all residential garbage service customers in Provo. Many are already participating in the every-other-week household curbside recycling program for paper, plastics, cardboard, and aluminum and tin cans. **Under the opt-out program, those not already participating will be automatically enrolled on November 1, 2011, unless they notify the city by August 7, 2011, that they do not want to be included.**

The purpose of the opt-out program is to increase recycling participation in Provo. Recycling decreases the amount of waste that goes into our landfill, increasing the life of our landfill and lowering our tipping fee disposal costs. Reusing products and producing fewer new products will also help save our natural resources. The opt-out program allows residents to start recycling by simply doing nothing. How much easier could it be?

The charge for household curbside recycling as of November 1, 2011, will be \$4.75 per month. For more information about the cost, see the rate schedule on the back of this notice. The city will deliver recycling cans to new customers under the opt-out program in October. Service and charges will begin November 1, 2011.

There are three ways to let the city know you do not want to participate in the household curbside recycling program:

1. Complete and return the Opt-out Recycling Form on the back of this notice in the envelope provided for your utility bill payment;
2. Complete and submit the electronic Opt-out Recycling Form at [optout.provo.org](http://optout.provo.org); or
3. Call the Provo City Helpline at 801-852-6000 and tell the customer service representative you do not want to participate.

However, the best option is to do nothing. For more information, including the household curbside recycling pick-up schedule, and what materials may be recycled (no sorting is required), visit [www.provo.org](http://www.provo.org).

**Provo City Sanitation Rate Schedule**  
**Effective November 1, 2011**

Option	Containers	Monthly Can Rate	Monthly Rate (April - Nov)	Monthly Rate (Dec - March)
1	1 <sup>st</sup> garbage(Black) without recycling	\$14.50	\$14.50	\$14.50
2	2 <sup>nd</sup> + garbage(Black) without recycling	\$14.50	\$14.50	\$14.50
3	Garbage(Black) with recycling*	\$12.50	\$12.50	\$12.50
4	Yard (Green) waste	\$4.75	\$4.75	\$0
5	Household (Blue) recycling	\$4.75	\$4.75	\$4.75

***\* Recycling is considered either a household (opt-in) and/or yard waste (opt-out) container***

There are 3 ways to opt-out:

1. Return the form below with your payment;
2. Online at [optout.provo.org](http://optout.provo.org); or
3. Call Provo City Helpline at 801-852-6000.

**Provo City must receive your opt-out notification by August 7, 2011.**

**Opt-out Recycling Form:**

Are you the property owner?

☐ Yes

☐ No

Owners Name \_\_\_\_\_

Provo City Account #   -  

Property Address \_\_\_\_\_

Phone Number \_\_\_\_\_ Email Address \_\_\_\_\_

- ☐ I would like to receive electronic notifications regarding Provo City utilities or sanitation updates.

**Please complete the following questions to assist us in improving this program for all city residents**

I opted out of the city's curbside recycling program because (select one)

- ☐ I do not have an interest in household curbside recycling.
- ☐ I do not have storage space for household curbside recycling container.
- ☐ I do not want to pay the additional expense for household curbside recycling. (see Sanitation Rate Schedule)
- ☐ Other: \_\_\_\_\_

What would we need to change for you to reconsider participating in the city's recycling program?

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