



Subscription Curbside Green Waste Collections resume on Thursday, March 14th in Taylorsville

Report for Taylorsville City Council February 21, 2024

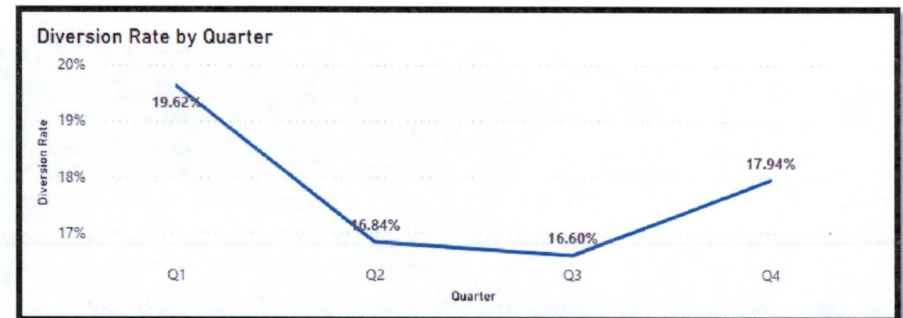
OUR MISSION: Provide Sustainable Quality Integrated Waste And Recycling Collection Services For The Health And Safety Of Our Community...because Not Everything Fits In The Can.

January – December 2023 Taylorsville Tonnages and Diversion Rate

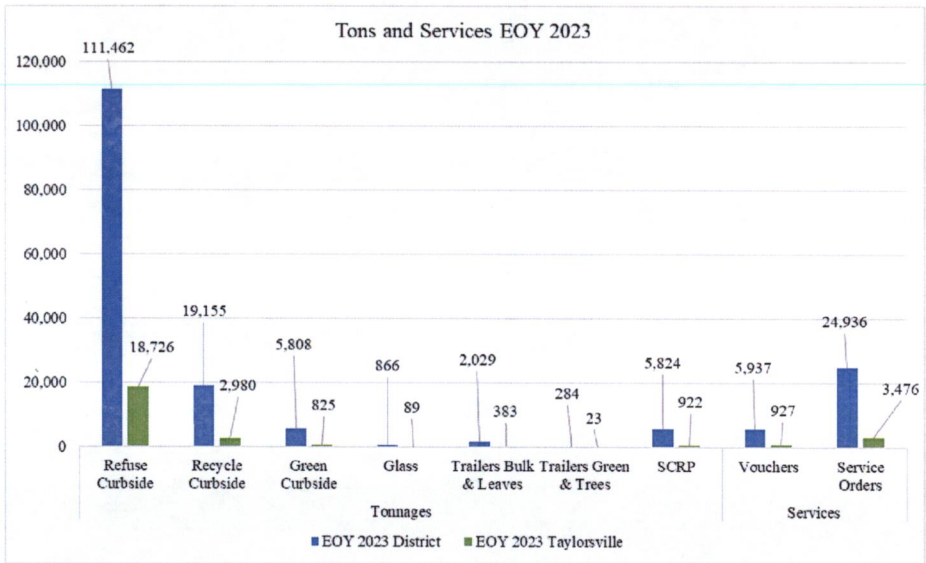
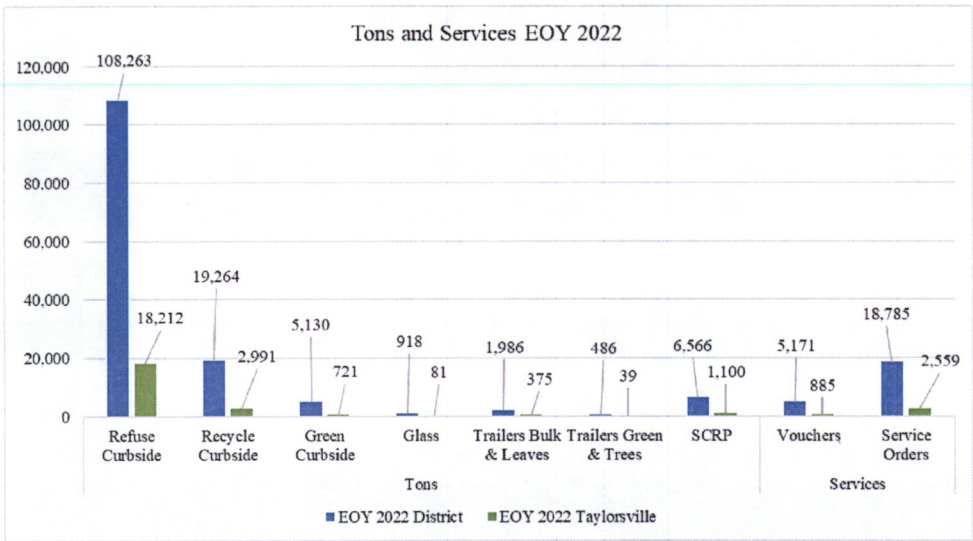


- ✓ Residents of Taylorsville diverted approximately 17% of reusable waste from the landfill.
- ✓ District-wide diversion rate = 18%, which hit our goal.
- ✓ Although, Q2 and Q3 district diversion rates were close to 16%, efforts were made to increase our diversion rate in the last quarter of the year.

District-wide Diversion Rate:



January – December 2023 Tonnage and Service Comparisons for Taylorsville and District-wide.



- ✓ 885 Landfill Vouchers redeemed by Taylorsville customers totaling \$13,275 in customer savings
- ✓ 5,171 Landfill Vouchers redeemed by WFWRD customers at the Trans-Jordan & Salt Lake County Sites totaling \$75,846 in customer savings

- ✓ 927 Landfill Vouchers redeemed by Taylorsville customers totaling \$14,832 in customer savings
- ✓ 5,937 Landfill Vouchers redeemed by WFWRD customers at the Trans-Jordan & Salt Lake County Sites totaling \$92,329 in customer savings

District Updates & News

Taylorsville City Councilmember, Anna Barbieri is serving as our 2024 Board Chair. As we all know, Anna brings great talent with business management, building rapport excellent leadership.

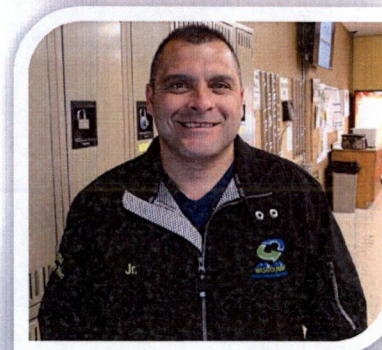


After two years of waiting, we have received two of the twelve new Waste and Recycling Collection Trucks on order!!!



Every year WFWRD nominates one of our equipment operators for the National Waste and Recycling Association (NWRA) Driver of the Year.

Jr. Vigil is our nominee for the 2024 award, and he has made through the first round of selection. He started with our team August 2011, and he has sustained a high level of safety, outstanding efforts in customer service and teamwork. He is someone that we know will stay the course for excellence and keep a positive attitude that is contagious.



The Driver of the Year awards honor member drivers who operate their trucks in a safe and responsible manner, have outstanding performance records and whose contributions have enhanced the overall safety and image of the solid waste industry.

Striving for Excellent Employee Satisfaction



Thanks to Hazel Dunsmore, HR Manager, for administering the mini survey January 18-31! Thank you to the 52 out of the 93 employees that responded to the survey. (56% response rate) It's been two years since we have conducted an employee survey and we needed to check in.

Here are some highlights:

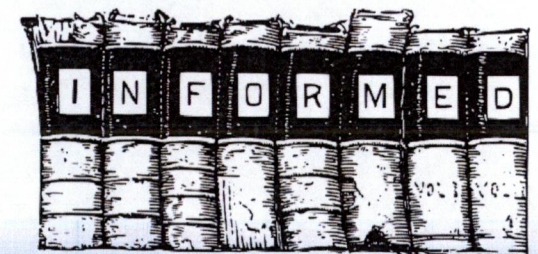
- ✓ 83% of the respondents agree that the organization provides adequate information about their daily duties and expectations. (37% strongly agree/46% agree)
- ✓ 77% of the respondents agree that their direct Manager makes efforts to keep them informed. (44% strongly agree/33% agree)
- ✓ 73% of respondents agreed that they feel secure in their job. (54% strongly agree/19% agree)
- ✓ 73% of respondents agreed that their Manager and the organization provide adequate information about their progress in my job. (48% strongly agree/25% agree)

30 out of the 52 respondents left comments. Here is a summary:

Compliments: Good benefits, thankful for the COLA and annual increases. Fostering a secure workplace, recognition programs and a work life balance.

Recommendations: Better communication, better training for employees and training on fostering a culture of compassion, respect and development; and GPS systems rather than paper maps. More appreciation for our drivers. Focus on the positive and what's working.

One recent step to open avenues of communication is the WFWRD Google Drive that allows employees direct access to all meeting minutes, Trash Talk newsletters and Standard Operating Procedures (The bones of WFWRD). Hazel Dunsmore is also working on the WFWRD University for employee development and trainings.



The Hazards of Waste and Recycling Hot Truck Loads

District staff provided each city with a newsletter article about the truck fire that occurred on Tuesday, January 30, 2024. Here is a summary of the article.

“Know Before You Throw”

A fire occurred in the cargo bed of one of our recycling trucks while on route in an east Millcreek neighborhood.

We are grateful that the driver was only shaken up and not injured, and for the quick response of the Unified Fire Authority to extinguish the flames. The damaged truck was towed to the salt pile area along Wasatch Boulevard to allow the UFA space and time to completely extinguish the fire.

Pam Roberts, General Manager & CEO stated, "I am so thankful that our driver was not injured, and I thank the Unified Fire Authority and Millcreek teams for acting so quickly dosing the flames and keeping everyone safe. This is an example of why waste and recycling collection is such a dangerous job. The truck got so hot that the CNG Tanks off-gassed as they are designed to do, so the tanks did not explode".

Inspectors have determined that the cause was not a mechanical or truck malfunction. The cause appears to be a non-recyclable item that was placed in a recycling can. While the item has not yet been identified, common causes for fires in trucks are batteries, which may spark as the truck compacts the materials. Any type of battery can cause this issue. Other items that have been known to cause fires in trucks are empty propane tanks, hot ashes from fireplaces or barbecues, or chemicals such as household hazardous waste (HHW).



Visit the District's website for specific information on proper HHW disposal.
<https://wasatchfrontwaste.org/how-recycle/hazardous-waste>



Thank you!
Any
Questions?

